EXHIBIT 2



Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

Date: December 20, 2016

Case: de Reyes, et al. -v- Waples Mobile Home Park Limited Partnership, et al.

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Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 1 (1 to 4) Conducted on December 20, 2016

	Conducti	ed on December 20, 2016
1	IN THE UNITED STATES DISTRICT COURT	1 APPEARANCES
2	FOR THE EASTERN DISTRICT OF VIRGINIA	2 ON BEHALF OF THE PLAINTIFFS:
3	ALEXANDRIA DIVISION	3 JOY ODOM, ESQUIRE
1	x	4 Quinn Emanuel Urquhart & Sullivan, LLP
5	ROSY GIRON DE REYES, et al., :	5 777 6th Street, Northwest
6	Plaintiffs, :	6 11th Floor
7	v. :	7 Washington, D.C. 20001
8	WAPLES MOBILE HOME PARK LIMITED :	8 202.538.8159
9	PARTNERSHIP, et al., :	9
10	Defendants. :	10 SIMON SANDOVAL-MOSHENBERG, ESQUIRE
11		11 Legal Aid Justice Center
12	Civil No.: 1:16cv563-TSE-TCB	12 6066 Leesburg Pike
13		13 Suite 520
14		14 Falls Church, Virginia 22041
15	Videoconference Deposition of GEORGE C. CARUSO	15 703.778.3450
16	McLean, Virginia	16
17	Tuesday, December 20, 2016	17
18	12:37 p.m.	18
19		19
	Job No.: 131024	20
	Pages: 1 - 130	21
	Reported by: Lisa Kirk	22
	Reported by. Lisa Kirk	
		2 4
1	Deposition of GEORGE C. CARUSO, held at	1 APPEARANCES CONTINUED
2	the offices of:	2 ON BEHALF OF THE DEFENDANTS:
3	REED SMITH LLP	3 JUSTIN D. deBETTENCOURT, ESQUIRE
4	7900 Tysons One Place	4 Reed Smith, LLP
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17		17
10	Pursuant to Notice, before Lisa Kirk,	18
		19
19	Court Reporter and Notary Public in and for the	
19		20
19 20	Court Reporter and Notary Public in and for the Commonwealth of Virginia.	20 21
18 19 20 21 22		20

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 2 (5 to 8)

	Conducted or	n December 20, 2016
	5	7
1 CONTENTS		1 Q All right, so Mr. Caruso, have you ever
2 EXAMINATION OF GEORGE C. CARUSO	PAGE	2 been deposed before?
3 By Ms. Odom	6, 121	3 A Yes, ma'am.
4 By Mr. deBettencourt	114	4 Q How many times?
5		5 A Well, I was asked that question in a
6		6 deposition last year and I think it's five or six.
7		7 If you've been doing this as many years as I have,
8	T. T. C.	8 you don't remember everything anymore, but I've been
9 EXHIB 10 (Attached to t	i i s he transcript.)	9 deposed multiple times.
11 CARUSO DEPOSITION EXHIBIT	PAGE	10 Q All right. Beyond the deposition last
12 Exhibit 1 Expert Report	6	11 year, have you had any depositions in the last five
13		12 years?
14		13 A Yes, one prior to that that would be right
15		14 at the five-year time frame.
16		15 Q Okay. What kind of case was that?
17		16 A That was an employment law case.
18		17 Q All righty.
19		18 A I was the corporate representative of my
20		19 then employer before I retired.
21		20 Q All right, so since you've been deposed
22		21 before, you're probably already familiar with the
		22 rules of the road, so to speak, but I just want to
	6	
1 (Caruso Exhibit 1 was	marked for	1 go back over them with you. You and I want to try
2 identification and is attache	d to the transcript.)	2 to not talk over each other. With you being remote,
3 PROCEEDIN	NGS	3 that might be a little bit difficult with the lag
4 MS. ODOM: All right	, so Mr. Caruso, we're	4 time, but we'll do our best because the court
5 going to go ahead and go or	the record and the court	5 reporter can only take down one of us at a time.
6 reporter is going to swear you in in just a minute.		6 I'd ask you to let me finish my question before you

- er is going to swear you in in just a minute.
- Your testimony today is as if you were giving it in a
- courtroom.
- And I just need to ask Mr. deBettencourt if 10 he agrees that we can stipulate to Mr. Caruso being 11 sworn remotely.
- 12 MR. deBETTENCOURT: Yes.
- MS. ODOM: Okay. So the parties are agreed 14 on that and the court reporter will go ahead and give
- 15 you the oath now.
- 16 Whereupon,
- GEORGE C. CARUSO,
- 18 being first duly sworn or affirmed to testify to the
- 19 truth, the whole truth, and nothing but the truth,
- 20 was examined and testified as follows:
- 21 EXAMINATION BY COUNSEL FOR THE PLAINTIFFS
- 22 BY MS. ODOM:

- 6 I'd ask you to let me finish my question before you
- 7 start to answer and I'll try to let you finish your
- 8 answer and try not to interrupt you. You
- 9 understand, as we discussed a minute ago, that the
- 10 testimony you give today is as if you were giving it
- 11 in court in front of a judge and jury.

12 A I do.

Q So you've got a responsibility to tell the 14 truth and the whole truth there. Is there any 15 reason that you're aware of why you can't give your 16 best and most accurate testimony today?

17 A None that I'm aware of.

18 Q All right. So I saw in your resumé to your 19 report, which we've marked as Exhibit A, and I 20 regret you don't have a copy of it, but I understand 21 you're familiar with it. And if you need to refer 22 back to your report at sometime, just let us know

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 3 (9 to 12) Conducted on December 20, 2016

1 and we'll work that out.

- A Okav.
- Q We can, maybe, fax it to you or we can hold
- 4 it up to the camera if you need to look at it for
- any reason. But I saw you've got about 40 years of
- 6 experience in managing residential properties; is
- that right?
- A I started in 1972, so, yeah. That would 9 be, what, 44 years?
- Q That's right, by my calculation. And you 11 asset manage about 5,000 multifamily units in D.C.
- 12 for --
- 13 A Yes. Well (inaudible). I am, in theory, 14 partially retired at this point. The reason I say 15 in theory, that's because some weeks I work a full 16 week, some weeks I don't work at all, but I was 17 working full time until April of '14, when I turned 1865, and gave up my full-time position. And one of 19 my big clients is Mid-City Financial Corporation. 20 That's where I do asset management. I also own 21 properties for my own portfolio.
- Q As part of your asset management for
- 1 Mid-City what are some of the responsibilities you
- have in that job?
- A Well, I don't officially have a title. We
- 4 just call me the owner's representative, but I sit
- in on budget meetings, operational stuff.
- 6 Basically, I'm the in-house expert on operations and
- property management that they have, and given my
- experience and the fact that I operated their
- portfolio, among others, for 14 years when I was
- 10 working at Edgewood full time. Mid-City Financial
- 11 Corporation and Edgewood Management Corporation are
- 12 owned by the same parent entity, so I will
- 13 occasionally refer to the two interchangeably
- 14 because Edgewood is the management operation and
- 15 Mid-City is the ownership operation.
- 16 Q When you say you're involved in the
- 17 operations, what does that consist of?
- A Anything having to do with the operation of
- 19 the apartment communities that we own.
- Q So is that the day-to-day logistics of
- 21 keeping the doors open and the grounds kept or is it
- 22 something else?

MR. deBETTENCOURT: Objection, form. 1

11

12

- 2 A No.
- MS. ODOM: 3
- Q Go ahead.
- 5 A I don't do much in the way of day-to-day
- operations anymore. When there's an issue or an
- issue needs to be looked at, I'm the one who goes
- and does it. If we're going to do major capital
- 9 work, I'm the one who hires the engineers, hires the
- 10 contractors, reviews the plans. I'm involved in the
- 11 annual budgeting processes. I'm involved in the
- 12 regulatory issues with the regulatory agencies. If
- 13 we need permits pulled for something, I'm the one 14 who goes and pulls the permits. So it's higher
- 15 level stuff. I stay out of -- I mean, we have
- 16 full-time management people. And when I retired, I
- 17 retired to let the folks that I spent the last 15
- 18 years training replace me and manage. So I do the
- 19 higher-end special projects and talk to them from
- 20 time to time, but I do not do day-to-day management
- 21 any longer.
- Q Would you say that you're involved in the
- 1 creation or upkeep of any of the properties'
 - policies?

- A In most cases I'm a reviewer of drafts when 3
- we change them. There was a time, prior to my
- retirement, that I was in charge of creating the
- policies. Now I'm the reviewer of the policies.
- Q What types of policies are those?
- A Across the whole board, the entire policy 8
- manuals that Edgewood uses, so that would be
- 10 policies on admissions, policies on tenant file
- 11 management, federal regulatory policies, bidding,
- 12 management, contracting, you name it.
- Q So at some point before your retirement in
- 14 2014 you had responsibility for overseeing and
- 15 helping to draft the admissions and tenant policies
- 16 for the Mid-City properties?
- 17 MR. deBETTENCOURT: Objection, form.
- A Actually, my responsibilities were broader
- 19 than that. Mid-City is only one of the components.
- 20 Edgewood Management has a substantial book of
- 21 third-party management and I was the executive vice

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 4 (13 to 16) Conducted on December 20, 2016

1 responsible for drafting and enforcing all policies

- 2 on the entire portfolio, which in those days ran
- 3 between 165 and 175 properties, around 30,000 units,
- give or take. Properties are continuously coming in
- and leaving a portfolio, as you might imagine.
- MS. ODOM:
- Q Where did you first become employed with
- Mid-City and Edgewood?
- A August of 2002.
- And has that been your primary form of 10
- 11 employment since 2002 up until your point of
- 12 retirement?
- A That is my primary compensated form of
- 14 employment. Myself and my sisters are the
- 15 beneficiaries of and I am the manager of a series of
- 16 family trusts, where we manage our own family assets
- 17 that come from my parents and my grandparents.
- Q Do those assets include residential
- 19 properties for rent or lease?
- A They do. They include single-family
- 21 residential properties for rent and lease, and they
- 22 also include a major agricultural operation.
- Q How many different residential complexes
- would you say you've managed over your career?
- A Without a lot of research it would be
- difficult to say, but the number is very substantial
- at this point. The reason I say that -- and I'll
- 6 just walk you quickly forward from the major
- positions once I became an operational vice
- president. I started in the business in Chicago. I
- 9 was at Harbor Realty and Management, which is an old
- 10 Chicago management firm. We managed a large
- 11 portfolio of properties on Lake Shore Drive. Then I
- 12 moved to the West Coast and went to work for
- 13 American Diversified, American Diversified Capital
- 14 Corporation. That's the largest corporation I've
- 15 ever worked for. They had -- during the period of
- 16 time I was there we had a shade more than 55,000
- 17 units in about 300 locations. After that I moved to
- 18 The Mitchell Company in Mobile, Alabama. We
- 19 operated principally in seven states in the
- 20 southeast, plus Louisiana and Texas. We were a
- 21 merchant builder, so the portfolio varied, but in
- 22 most cases it was somewhere in the range from 15 to

20,000 units. And then I went to Alco Properties in

15

16

- Memphis. I had a shade more than 8,000 units there.
- We owned virtually everything we managed. Then I
- had my mid-career sabbatical as executive director
- of the National Affordable Housing Management
- Association, was there for six years in Washington
- doing lobbying and policy work, and then went to
- work for Edgewood in 2002. So over those 40 years
- 9 I've managed everything from high-end luxuries down
- 10 to assisted properties and pretty much everything in
- 11 between. There was one point in the mid '80s where 12 I managed the largest single-use residential rental
- 13 building in the world, which is Lake Point Tower in
- 14 Chicago. I also managed the largest assisted
- 15 property in Huron, South Dakota at a whopping -- I
- 16 still remember the number -- 23 units.
- Q When you did lobbying and policy work in
- 18 Washington, D.C., what was the topic or focus of 19 that work?
- A I was the executive director of the
- 21 National Affordable Housing Management Association.
- 22 It's a real estate trade organization, still exists

14 1 today. We worked with HUD, the Department of

- Agriculture, the Department of Treasury, Congress,
- and various administrations on a broad range of
- affordable housing issues, taxation issues, and all
- the sorts of things that one does if one is running
- a real estate trade association.
- Q Did any of your lobbying or policy work
- involve the issue of undocumented immigrants in
- housing?
- 10 \mathbf{A} It certainly did.
- 11 In what way?
- A When the late Representative Henry Hyde and 12
- 13 the now retired, but still alive, Representative
- 14 Elton Gallegly introduced the first citizenship
- 15 requirement bills in the early 1990s, we worked with
- 16 folks and lobbied. We weren't terribly in favor of
- 17 them, but Representative Hyde was not going to be 18 deterred.
- 19 You and your organization --
- 20 And he had the votes.
- 21 I'm sorry, I didn't mean to interrupt you.
- 22 And your organization, you said, were not terribly

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 5 (17 to 20) Conducted on December 20, 2016

17 in favor of residency verification requirements?

MR. deBETTENCOURT: Objection, 2

mischaracterize. 3

We weren't necessarily in favor of the

legislation as written, particularly the parts that

would penalize owners if someone presented us with

fraudulent documents. We were not against the

8 residency requirements, per se. What we were

9 against was owners being held responsible for things

10 that they didn't have control over producing, and we

11 were deeply concerned that we have better ability to

12 verify documents.

MS. ODOM: 13

14 Q What is affordable housing?

15 MR. deBETTENCOURT: Objection, form.

A Depending on who you are and what your 16 17 income level is, that's a very flexible definition. 18 Can you help me out with a little bit more

19 specificity?

MS. ODOM: 20

21 Q Sure. In the context of your lobbying and 22 policy work in D.C. you said it related to

1 affordable housing, and I wondered what, from your

2 perspective, that covered.

A It's principally all housing types that are 4 aimed at housing people at or below, roughly, 60

percent of area median income.

Q Did any of your policy or lobbying work

7 relate to federal subsidies or financing for low

income --

Yes. A

10 Q -- tenants?

11 Yes. A

Q In what way? 12

A Well, much of the affordable housing stock

14 in this country is underpinned by FHA mortgages.

15 You know who FHA is. You know it's a federal

16 division. They're also underpinned by Freddie and

17 Fannie financing, and to some extent Freddie Mac

18 financing, so we worked with all those groups in

19 terms of financing. And, of course, if you're in

20 the affordable housing business, you have an

21 inherent interest in the rulemaking and rules that

22 HUD is proposing adopting that will impact how you 22 or they have written you a mortgage, you get with

1 operate the housing. And then, finally, in the deep

19

20

assistance sector, there's annual appropriations to

help support some of the costs of the

deeply-assisted portfolio.

Q Can you give me an estimate of, roughly,

what percentage of the properties you've managed

received federal funding or subsidy?

A Not without sitting down with portfolio

9 lists and research. Typically, in the period I was

10 with Edgewood, about 60 percent of our portfolio was

11 assisted and about 40 percent was not.

Q Are the operations for assisted residential

13 housing as opposed to non-assisted any different or

14 do they operate the same way?

15 A They operate in similar ways. If you're

16 using federal or state money, federal or state money

17 comes with strings and it comes with rules, so you

18 have more reporting and more regulations that you

19 have to deal with. The nature of the operation is

20 basically similar in both cases.

Q What are some of those strings that an

22 assisted entity would have to deal with?

A That's a very broad topic and we can spend

days on it.

18

1

3 O Well, let's --

A There is literally -- there's literally a

three-foot long section of the Code of Federal

Regulations called 24 CFR, chapter 24. It occupies

a bookshelf about that long (indicating).

THE WITNESS: For the recorder, I'm holding 8

my hands about three feet apart.

A And if you've been in this business as long

11 as I have, you've been inside those regulations for

12 years. And as I said, if they're writing you a

13 check, they have all kinds of regulations that you

14 have to comply with.

15 MS. ODOM:

16 Understood. 0

17 (Inaudible.)

18 (At which time the court reporter requested

19 clarification regarding the answer.)

A If they're either writing you a check to

21 cover the cost of operations or they're writing --

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 6 (21 to 24)
Conducted on December 20, 2016

that regulations that you have to comply with.

- 2 Q So we'll come back with some specificity
- 3 later. I don't want to spend days on the
- 4 regulations and strings that may be attached to
- 5 federal funding or subsidies, but I did want to get
- 6 a sense of whether any of the properties that you've
- 7 managed over the years have included mobile home
- 8 properties or whether it's only been apartments?
- 9 MR. deBETTENCOURT: Objection.
- 10 A I have been --
- 11 THE WITNESS: Go ahead. I'm sorry.
- MR. deBETTENCOURT: Objection, form.
- 13 MS. ODOM:
- 14 Q You can go ahead and answer.
- 15 A The short answer is I have done residential 16 rental and residential condominiums most of my 17 career. I have done a smattering and I use that 18 term very carefully a smattering of commercial 19 and retail spaces. I have not operated mobile home 20 parks directly.
- 21 Q For the properties that you have helped 22 manage in some capacity over the years, did they all

- 1 A Yup, because for Fair Housing reasons you
- 2 want to operate consistently. Otherwise, the FH&EO

23

24

- 3 Division of HUD will be on you. And if you manage
- 4 what I call a split company, which means you're
- 5 doing both conventional and assisted or affordable
- 6 management, you need to adopt one set of policies
- 7 and maintain them consistently.
- Q Is the ratio of assisted to non-assisted
- 9 entities -- you said a moment ago it was about 60
- 10 percent received federal funding and about 40
- 11 percent didn't. Does that ratio hold true from the
- 12 1990s to the present or is it different?
- 13 A Without sitting down with the specific 14 property lists, I wouldn't be able to tell you.
- 15 Q Are you able to tell me whether entities 16 that don't receive federal or state housing subsidy 17 or funding also have a policy like the one in this 18 case?
- 19 MR. deBETTENCOURT: Objection, form.
- 20 A Some of my colleagues in this business that 21 are not doing deep assistance work have adopted very 22 similar policies, yes.

- 1 have a policy excluding undocumented immigrants from
- 2 tenancy?
- 3 MR. deBETTENCOURT: Objection, form.
- A I think there you have to be careful to
- 5 specify when. The legislation that relates to that
- 6 didn't come into play until the early 1990s. It
- 7 wasn't an issue until the early 1990s. So in the8 early stages of my career it wasn't an issue because
- 9 nobody seemed to care. When Congress passed a
- 10 series of bills and legislation related to it in the
- 11 early and middle '90s, and then visited those bills
- 12 again in the late '90s, it moved from being not on
- 13 your agenda to being on your agenda.
- 14 MS. ODOM:
- 15 Q So let's take the question from after
- 16 Congress passed that legislation in the early '90s
- 17 forward. For the properties that you've assisted in
- 18 managing since the 1990s to the present, has each of
- 19 those properties had a policy like the one at issue 20 in this case?
- 21 A Very similar to it, yes.
- 22 Q Every single property?

- 1 MS. ODOM:
 - Q But not all?
- 3 A I have to tell you I don't go around asking
- 4 everybody that when I talk to them.
- 5 Q But from your personal experience and
- 6 knowledge, are you able to say whether the
- 7 properties that you've had some involvement in all
- 8 have a policy that exclude undocumented immigrants
- 9 from tenancy whether or not they receive federal 10 funding?
- MR. deBETTENCOURT: Objection, form, asked 12 and answered.
- 13 MS. ODOM:
- 14 Q You can go ahead and answer.
- 15 A I think I would stay with what I said
- 16 earlier, and that is for the most part, yes, but
- 17 without specifically looking at a property list and
- 18 looking at whether owners had a special set of
- 19 requirements, which some of them do, I can't tell
- 20 you with 100 percent certainty that every property
- 21 did. I can tell you that virtually everything we
- 22 had in the portfolio did.

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 7 (25 to 28) Conducted on December 20, 2016

27 Q Do you know whether the Waples Mobile Home 1 speculation.

- 2 Park received any form of federal or state housing
- 3 finance or subsidy?
- A I'm unaware of their situation.
- Q Would that be an important piece of
- information for you to know in order to determine
- whether the policy at issue in this case was
- necessary?
- A No, I don't think so.
- 10 Q Why not?
- A When this legislation came into place, it
- 13 that folks in residency should be in this country
- 14 appropriately. In addition, at the same time, and
- 15 this is exceedingly important, as you know, laws
- 16 were enacted that employers are to ascertain the
- 17 legality of all employees. And if you don't know
- 18 the status of somebody, you can't underwrite them,
- 19 because if you have somebody that doesn't have 20 status, that means, by definition, they're not
- 21 working legally. It's difficult to underwrite it.
 - So we'll get to the employment verification
- 1 part of your opinions in a second, but I want to
- 2 finish up with you on the federal funding aspect
- 3 first. You said when Congress passed the
- 4 legislation in the early 1990s, it was clear their
- 5 intent was that landlords verify the residency of
- 6 their tenants, the legal status of their tenants.
- A Yes. Yeah.
- 8 MR. deBETTENCOURT: Objection, form.
- 9 MS. ODOM:
- 10 Q So my question for you is do you believe
- 11 that's true whether or not a particular landlord
- 12 receives federal or state subsidies for housing?
- MR. DeBETTENCOURT: Objection, form. 13
- A I'm not sure I understand precisely what 15 you're trying to get at.
- MS. ODOM: 16
- Q All right. I'll rephrase it. Is it your
- 18 opinion that the Congressional intent for what a
- 19 landlord has to verify about a prospective tenant,
- 20 is that the same whether or not that landlord is
- 21 receiving any type of government funding?
- 22 MR. deBETTENCOURT: Objection, form,

- MS. ODOM:
- 3 You can go ahead and answer if you
- understand the question. If not, I can restate it.
- A I think you better try and nail it down a
- 6 little bit, because the other thing you're doing
- here is trying to divorce employment from leasing
- 8 activities, and you can't, because you're
- 9 underwriting against employment.
- 10 Q Well, I think I'd like to take it in two
- 11 pieces, so I understand your opinion that for
- 12 was clear that the intent of Congress was to ensure 12 underwriting employment verification is important,
 - 13 but I also understand your report to be offering a
 - 14 second opinion, which is that in order for a
 - 15 landlord to become eligible for federal or state
 - 16 housing funding, they must verify that all tenants
 - 17 are present in the United States legally. Do I have
 - 18 your opinions correct?
 - MR. deBETTENCOURT: Objection, form.
 - 20 A Yes, you have my views right on that. You 21 have to — in order to qualify for subsidy money
 - 22 from the federal or state agencies, you have to be

- 26
 - 1 in the country legally.
 - MS. ODOM:
 - 3 Q Okay. So my question is if a landlord is
 - not applying for any subsidies and is not receiving
 - any sort of government funding, do they still have
 - to verify the presence of a tenant, that that tenant
 - is in the United States legally? If you take
 - funding out of it, what does the government got left
 - 9 to say to you?
 - 10 MR. deBETTENCOURT: Objection, form.
 - A The government's still got left to say to
 - 12 you you still have to underwrite it, so you run
 - 13 around that issue. And, two, if you're running what
 - 14 I'll call a mixed company, which means you're
 - 15 running a management house that does both types of
 - 16 management, you can't have an inconsistent set of
 - 17 standards. Fair Housing will get on you about that.
 - 18 So most of us that run mixed companies, we have one

 - 19 set of standards whether the property is subsidized
 - 20 or not. And we adopt the most restrictive standard,
 - 21 which is the federal standard.
 - MS. ODOM: 22

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 8 (29 to 32)

Conducted on December 20, 2016

Conducted on December 20, 2016				
29	31 1. Londlandla and amorbina a factor in that fairs			
1 Q Would you agree with me that the	1 landlord's underwriting of a lease; is that fair?			
2 underwriting of a lease is a more local focus for a	2 MR. DeBETTENCOURT: Objection, form.			
3 landlord? That is to say, that's something that the	3 A There's one limited circumstance where they			
4 landlord is concerned about, the risk of that lease,	4 would be concerned with the underwriting of the			
5 and nobody else but the landlord is concerned about	5 lease. If it if someone filed a complaint that			
6 that? Would you agree that's a fair statement?	6 they were being treated disparately from other			
7 MR. deBETTENCOURT: Objection, form.	7 applicants, in other words, file a Fair Housing			
8 A I'm trying to understand what you're trying	8 complaint, the government can come in and take a			
9 to get at.	9 look at how you do your underwriting, how you do			
10 MS. ODOM:	10 your admissions, and whether you're consistent in			
11 Q Sure. Is the government concerned about	11 the application of the rules. I've had Fair Housing			
12 the proper underwriting by a landlord of a	12 inquiries look at those. They literally come in,			
13 prospective tenant's lease?	13 sit down, and go through the resident files.			
MR. DeBETTENCOURT: Objection, speculation.	14 MS. ODOM:			
15 A There will be instances where they would be	15 Q But in the absence of such a complaint, the			
16 concerned, where you've got money borrowed from an	16 landlord's underwriting is the landlord's business;			
17 agency that's either insured by or cuts mortgages	17 is that right?			
18 on, because they want to make sure that the terms of	MR. deBETTENCOURT: Objection, form.			
19 the loan are being met, most particularly that the	19 A Yeah.			
20 loan is getting paid. Now, that's a roundabout way	20 MS. ODOM:			
21 of getting to it, but you have to look at both	21 Q Is Waples Mobile Home Park in the			
22 elements. You've got the financing element if	22 low-income housing business?			
30	32			
1 you've got somebody in the equation that's got, you	1 A Counsel hasn't shared with me precisely			
2 know, government-related or government-insured	2 what the target market is on that, so I'm not in a			
3 financing, and then you have the operational	3 position to really opine on that.			
4 element.	4 Q Would you have wanted to receive that			
5 MS. ODOM:	5 information for your opinions?			
6 Q Okay. If we have no loan, if there's no	6 MR. deBETTENCOURT: Objection. To the extent			
7 government loan or agency loan in the picture, is	7 this question calls for communications from counsel,			
8 the government concerned	8 I'm going to instruct you to answer instruct you			
9 A Right.	9 not to answer.			
10 Q about the quality of a landlord's	10 MS. ODOM:			
11 underwriting of a lease?	11 O And just to be clear I'm not asking you			

11 underwriting of a lease?

MR. deBETTENCOURT: Same objection.

13 A No, but the landlord would be.

14 MS. ODOM:

15 Q And only the landlord, correct?

16 A So it would seem.

17 Q So, really, there is -- there are two

18 pieces of your opinion. And I understand that you

19 want to take them in whole, but we have the federal

20 funding and subsidy part of your opinion, and then

21 we have the underwriting portion. And the

22 government doesn't concern itself with the

11 Q And just to be clear, I'm not asking you

12 for anything that counsel at Reed Smith has told

13 you. I'm simply asking if you had all the

14 information available to you that you would have

15 wanted to have in an ideal world?

MR. deBETTENCOURT: Objection, form.

17 A As the folks at Reed Smith --

18 THE WITNESS: Go ahead.

19 A As the folks at Reed Smith have indicated,

20 the only conversations I've had have been with the

21 lawyers.

MS. ODOM:

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 9 (33 to 36) Conducted on December 20, 2016

1	Q	Did you ever request any other documents or
_		

- information than were provided to you?
- MR. deBETTENCOURT: Objection, privileged
- information. To the extent this question calls for
- communications between you and counsel, I'm going to
- instruct you not to answer.
- MS. ODOM:
- Q Are you able to answer, Mr. Caruso?
- MR. deBETTENCOURT: I'm instructing you not 10 to answer, Mr. Caruso.
- MS. ODOM: 11
- 12 Q Well, let me ask you this. Did you rely on
- 13 any materials besides your own experience in
- 14 creating your report and forming your opinions?
- 15 A No. Largely, my opinions were -- I was 16 asked to render my views as to how one might go 17 about operating this, in the abstract and that's 18 what I've done.
- 19 Q So to be clear, for example, you didn't 20 review any of the documents that were produced in 21 this case?
- MR. deBETTENCOURT: Objection, form. 22
- A The only document I've seen related to this
- case is my -- and you're going to have to help me
- with the name of the document the document my
- opinion was put in. What's that?
- MS. ODOM: 5
- Q Your expert report? 6
- A But it had a header on it. I don't
- remember what the header said.
- Q Yup, it's got a caption on it. I'm not 10 sure -- where is the camera located? You probably 11 can't see. I'll walk it over to you, so you can
- 12 see.
- 13 A No, I can't.
- Q All right, so --14
- A My eyesight is not that good. 15
- Q Let me -- all right, are you able to see
- 17 that, Mr. Caruso?
- MS. ODOM: For the record, I'm holding up
- 19 what's been marked as Exhibit 1, which is
- 20 Mr. Caruso's report.
- 21 Q Does that look --
- Yeah, there's -- that's the header page and 22

1 I think there's two pages that follow that label

35

36

Exhibit A.

- Q That's right. So I just want to be clear,
- that's the only document in this case that you've
- reviewed; is that right?
- A Yup.
- 7 And to make sure the record is clear on
- this, you are following Counsel's instruction not to
- answer whether you asked for any other documents to 10 review?
- 11 MR. deBETTENCOURT: Objection, asked and 12 answered, privileged information.
- I'm instructing you not to answer. 13
- MS. ODOM: I'm simply asking the witness to 14
- 15 state for the record whether he's following Counsel's 16 instruction not to answer whether he asked for any
- 17 other documents. That does not call for privileged
- 18 information.
- 19 MR. DeBETTENCOURT: You can answer that 20 question.
- 21 MS. ODOM:
- 22 Would you like me to restate it,
- 1 Mr. Caruso?
- Yeah, that would be helpful.
 - Sure. No problem. So I was just asking
- you to confirm for the record that you're following
- 5 Counsel's instruction not to answer as to whether
- 6 you asked to see any other documents in this case.
- 7 A I am following Counsel's instruction.
- 8 Q Have you ever come into contact or become
- aware of undocumented immigrants at the Mid-City and 10 Edgewood properties?
- 11 MR. deBETTENCOURT: Objection, form.
- 12 A Yes.
- 13 MS. ODOM:
- 14 Q How many times?
- 15 MR. deBETTENCOURT: Same objection.
- 16 A I can't give you a precise number, and only 17 very occasionally. And I would only see it after an 18 issue had revealed itself and we were in the process
- 19 of removing those folks from residence.
- 20 MS. ODOM:
- 21 Would it be less than ten times? Q
- 22 I can't give you a precise number, but it's

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

10 (37 to 40)

Conducted on December 20, 2016

1 probably less than -- less than a couple cases a
2 year.
3 Q Since 2002?
4 A Yeah.
5 Q Let's take the most recent case. What was
6 the circumstance in which that situation revealed
7 itself to you?
8 MR. deBETTENCOURT: Objection, form.

8 MR. deBETTENCOURT: Objection, form. 8
9 A The last case I recall, we, in the process 9
10 of reacting to a visit -- I use that term 10
11 advisably -- by the U.S. Attorneys for the District 11
12 of Columbia to do -- perform an arrest in an 12
13 apartment, it became revealed that some of the 13
14 documents that had been provided to us were 14
15 forgeries, and we ultimately ended up removing those 15
16 people. One of the people had already been arrested 17
17 and we ended up removing the household as a 17
18 consequence of it because they gave us forged 18

20 MS. ODOM:

19 documents.

21 Q Did the forged documents include a Social 22 Security card?

1 A I can't remember with precision what all in 2 the jacket was forged, but there were forgeries in 3 the file.

Q Did these tenants that we're speaking about

5 cause any disturbance at the property or was the

6 legal issue one that had arisen outside the confines7 of the property?

MR. deBETTENCOURT: Objection, form.

9 A As I recall, and it's a little fuzzy, one 10 of the tenants was picked up on a drug offense, and 11 I don't remember whether the offense was on the 12 property or abutting it.

13 MS. ODOM:

14 Q Did Mid-City receive any complaints from 15 other tenants about this individual?

16 A I don't recall my staff mentioning anything 17 to me. Obviously, when somebody raids one of your 18 properties, you know about it, and a lot of 19 residents get very concerned.

20 Q Had this tenant been current on his rent 21 payments?

22 A To the best of my knowledge, yes, but it

1 emerged that his income was fraudulently

2 understated, and he was current on what we thought

3 he was making.

4 Q Is it possible for a citizen or

5 fully-documented immigrant to fraudulently

6 understate their income on a lease application?

7 A Yes.

8 Q Can you tell me some of the residential

9 landlords in northern Virginia and D.C. that you

10 consider to be well-managed?

11 A Well, clearly, I would consider my firm to 12 be well-managed.

13 Q Aside from your own?

14 A Huh?

38

15 Q Aside from your own, are there any that you 16 can think of?

17 A I have colleagues that post properties. I 18 consider their stuff to be very well-managed. I

19 have colleagues at Equity Residential. I consider

20 their stuff to be very well-managed. I have friends

21 at PRD. I consider their stuff to be very

22 well-managed. I have some friends at Aimco. I

1 consider their stuff to be well-managed. I can go

2 on. I have a lot of friends, but I know a number of3 firms that are well-managed in the District and in

4 northern Virginia, and in Maryland, and the other

5 places where they operate.

6 Q Do each of the properties that you just

7 mentioned have a policy similar to Waples that

8 excludes undocumented immigrants from tenancy?

9 MR. deBETTENCOURT: Objection, form.

10 A I haven't done specific polling with them,

11 but to the extent that those firms I just mentioned

12 have deep assistance jobs, they obviously do,

13 because they comply with the rules just like we do.

14 MS. ODOM:

15 Q How do you know that?

16 A Because if you want to be in the deep
17 assistance management business, HUD can lift your
18 authority to manage if you're not managing correctly

19 and not complying with the rules.

20 Q So the threat of regulatory intervention, 21 you believe, is an incentive to have a policy like

22 this?

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 11 (41 to 44) Conducted on December 20, 2016

A Well, that's one of the incentives. The

- 2 threat of civil money penalties against you as an
- 3 individual or an executive of the firm is another,
- 4 and there's a whole string of other things that --
- 5 I've been a senior executive for many years and I've
- 6 had to sign a lot of management certifications and a
- lot of contracts and a lot of other documents, and
- 8 the term we use inside the house is -- whenever I
- 9 sign them, one of my subordinates comes in, I say to
- 10 them, looking at them like I'm looking at you, okay,
- 11 I'm betting my career here, is everything right.
- Q So what about landlords or residential
- 13 property management companies that aren't in the
- 14 deep assistance business, as you've called it? Do
- 15 they have the same fear of regulatory intervention 16 and civil monetary penalties?
- A Without -- you're going to need to narrow 18 that question and you're going to need to either 19 include or exclude mortgage financing from that.
- Q All right, let's exclude mortgage financing 21 and --
- 22 Meaning you don't have any mortgage money

A Not knowing precisely how they lease their

43

44

- lots. I can't answer that. I've never seen a lot
- lease. I don't know what their restrictions are or
- are not. I don't know how they structure their
- deals.
- MS. ODOM:
 - Q Do you think that's information that would
- be relevant to the opinions in your report?
- A Not particularly, no. If you're going to 9 10 comply with the Fair Housing rules and you're going
- 11 to operate in what I regard as a fully-professional
- 12 manner, the nature of the financing package on the
- 13 item sitting on the ground lease is not necessarily 14 all that relevant.
- (At which time the court reporter requested 16 clarification regarding the answer.)
- Q Except to the extent that it may imbue some 18 regulatory risk on the landlord; is that right?
- MR. deBETTENCOURT: Objection, form.
- 20 A Again, not having seen the documents and 21 not knowing how they do the ground lease, I don't 22 know.

1

- 1 from any federal or state agency?
- To the landlord. So to the extent --
- 3 A Right.
- Q -- a tenant has received a mortgage, that's
- a private mortgage between the tenant and the
- mortgagor.
- A Right, but a tenant with a mortgage
- wouldn't be living in a rental property, I wouldn't
- think.
- Q Well, are you familiar with the way that 10
- 11 the Waples' leases work?
- A You mean -- you're talking specifically --
- 13 you're going to have to narrow that down for me. I
- 14 think you're talking about where -- in a mobile home
- 15 community you're essentially engaging in a ground
- 16 lease. And the item -- just like you would in a
- 17 commercial situation, and the item sitting on top of
- 18 it can be separately mortgaged. Is that the
- 19 differentiation you're making?
- Q Well, is that your understanding of the way
- 21 the Waples community operates?
- MR. deBETTENCOURT: Objection, form. 22

MS. ODOM:

- Q Well, to get us back to how we got down
- this path, what we were discussing is whether a
- community like Waples is the same as one like Aimco
- or Mid-City or Edgewood, that's what you've called a
- deep assistance management group.
- A Mm-hmm.
- 8 MR. deBETTENCOURT: Objection,
- 9 mischaracterize.
- 10 MS. ODOM:
- Q And my question for you in the beginning
- 12 was whether Waples is differently situated from
- 13 those entities? Is it your opinion that Waples is
- 14 situated the same as an entity like Mid-City?
- 15
 - MR. deBETTENCOURT: Objection, form.
- A If you're asking me -- if you're asking me
- 17 whether I would operate them differently than I
- 18 operate other stuff, I maintain a consistent
- 19 approach and recommend to my folks that they
- 20 maintain a consistent approach, and that is we do
- 21 the same thing the same way everywhere.
- 22 MS. ODOM:

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

12 (45 to 48)

Conducted on December 20, 2016

Conducted on December 20, 2016 47 1 government funding in the way that we've been Q And that's because of the Fair Housing talking about. rules? 2 (No verbal response.) 3 A Mm-hmm. 3 A But you also mentioned that you are -- I Q Using that assumption, does Waples have less of a regulatory risk or concern than an entity say you, meaning Mid-City and Edgewood, are what you like Mid-City? phrased as a deep assistance manager? 7 A Mm-hmm. MR. deBETTENCOURT: Objection, form. 8 MS. ODOM: Q Can you explain for me what that means? MR. deBETTENCOURT: Objection, form. 9 You can answer. A One more time, not knowing how the upper 10 MS. ODOM: 10 Q You can go ahead and answer. 11 tiers look, and what other assets, or inside Waples 11 12 ownership entity going up, these deals tend to be A A deep assistance situation is where some 13 very complexly structured, as I've said before, and 13 subdivision of either a state -- the state or 14 I'll keep saying it, I always felt it necessary to 14 federal government is writing a check on a monthly 15 basis to cover part of the costs of the operation of 15 follow Congressional intent, maintaining a 16 the community. So deep assistance is a situation 16 consistent policy whether or not there's federal 17 where the tenant payment is not 100 percent of the 17 funding present. Doing it one way and doing it that 18 cost of operating a community. 18 way consistently inside the context of the rules has 19 always been how I've operated. 19 O And because an entity like Aimco or 20 Mid-City or Edgewood is receiving that check to Q So you said something a second ago I want 21 to go back to. You said these things are structured 21 cover their costs --22 in a complex way. My question is if an entity has a Mm-hmm. 22 46 48 Q -- of operation, that generates a 1 managing entity, and then it may have several regulatory risk from HUD; is that correct? different properties beneath that umbrella --MR. deBETTENCOURT: Objection, form. 3 3 A Mm-hmm. A In point of fact, you sign a document Q -- is something that happens at one called a Regulatory Agreement in order to get the property, in terms of deep assistance, relevant to payments, so, yes, you have a contractual what happens at a different property that doesn't arrangement with the federal government or with the receive deep assistance? MR. deBETTENCOURT: Objection, form. state agency. 9 MS. ODOM: A There's a term of art that HUD uses called Q And that contractual agreement is part of 10 misallocation of assets and equity skimming. And if 11 the motivation to ensure that the policies at that 11 you're doing something one place that you shouldn't 12 residential complex comply in all ways with federal 12 be doing the other, and it impacts where money is 13 requirements? 13 going, yes, it can involve it. 14 MR. deBETTENCOURT: Objection, form. 14 MS. ODOM: 15 A That is correct. Q Okay. But assuming there's no MS. ODOM: 16 misallocation of funds in the way that you 16 Q So my question for you is whether Waples 17 described, that one complex of units receives 18 receives deep assistance, whether it receives any 18 federal funding and one complex of units does not, 19 check from the government? 19 even though they're managed under the same umbrella, 20 A I can't answer that. I don't know. 20 is the fact that one of those entities receives Q So I'd like you to assume that the answer 21 federal funding relevant at all to the policies of

22 the non-funded entity?

22 is no, that Waples doesn't receive any sort of

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 13 (49 to 52) Conducted on December 20, 2016

A To the extent it can get you in a suit with

3 FH&EO if there was a Fair Housing complaint, yes,

MR. deBETTENCOURT: Same objection.

- 4 because, again, they come in and the first thing
- 5 they look for is is your pattern and practice
- 6 consistent, do you do the same thing in the same way
- everywhere, and is everyone required to meet the
- same rules.
- MS. ODOM:
- Q Are you aware of what requirements a 10
- 11 prospective tenant must meet at the Waples Mobile
- 12 Home Park in order to be accepted as a tenant?
- A I have not seen their tenant selection plan 14 and their policies on an individual basis.
- Q Are you able to describe the policy that's 16 being challenged in this case?
- A I think you could probably describe it much 18 better than I could.
- O Well, I'd like for you to take a crack at 20 it for me. Are you able to describe the policy 21 that's been challenged in this litigation?
- A As I understand it, the key question here
- 1 is the owners and operators of Waples are being
- 2 challenged over their requirement that everyone that
- 3 is an adult leaseholder has to be in this country
- 4 legally. Now, whether that means they are a citizen
- 5 or resident alien or some other form of legal
- 6 residence in the country, they have to be here
- 7 legally.
- Q Do you know what documents the Waples'
- 9 policy requires a prospective tenant to provide?
- 10 A I have not seen a complete list of the
- 11 documents that they have to provide. And depending
- 12 on one's situation, that document list is going to
- 13 be widely variable.
- 14 Q You said you hadn't seen a complete list.
- 15 Have you seen a partial list?
- 16 A My understanding, and it's only oral, is
- 17 that they have to be here legally. I don't know how
- 18 exactly that lays out in the policy and tenant
- 19 selection plan. I've not seen the tenant selection 20 plan.
- 21 Q For a prospective tenant that does not have
- 22 a Social Security number, do you know what documents

- 1 they are required to provide with their application
- at Waples?
- 3 A I've not seen the list. I don't know.
- 4 Do you know the defendants in that --
- 5 A Can you guys do me a favor a second?
 - Q Sure.
- A Could you kill the microphone that's down
- by that keyboard? It's making me crazy.
- It is off, but --9
- 10 A Thank you.
- You know what, I'm so sorry, Mr. Caruso, I
- 12 don't think we're able to mute this one, but we're
- 13 going to move it so that you don't have to listen to 14 it.
- 15 A That's good.
- This may make me extra loud, a downside. 16
- 17 And I meant to say this at --
- A Yeah, because all I'm hearing is this
- 19 clickety, clickety, click, and it just -
- 20 I know you gotta make notes. I get that part. I 21 just...
- 22 Q Anything we can do. And I meant to say
- 1 this at the outset, but if you get where you'd like
 - to take a break, just let me know and we'll take
 - 3 one.

50

- 4 A I'll raise my hand just like you do in
- 5 first grade (indicating).
- 6 Q A-plus, there you go.
- 7 Okay.
- Q All right. Do you know what the
- defendants' reasons are for having this policy? And
- 10 when I say defendants, I mean the A.J. Dwoskin
- 11 company and Waples Mobile Home Park.
- A I think it's a general proposition, they
- 13 want to make sure when they're underwriting folks,
- 14 that they have a reasonable assurance that the rent
- 15 is going to get paid. And in order to have a
- 16 reasonable assurance the rent is going to get paid,
- 17 that generally means somebody is going to have to
- 18 have a job. And we've been around that bush
- 19 already. And, again, you know, as we've said
- 21 MR. deBETTENCOURT: Mr. Caruso --
- 22
- -- package of things --

51

20 before --

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 14 (53 to 56)

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Conducted on De	ecember 20, 2016
53	55

- MR. DeBETTENCOURT: -- sorry to interrupt.
- 2 THE WITNESS: Go ahead.
- 3 MR. deBETTENCOURT: To the extent this
- question calls for communications with counsel, I'm
- going to instruct you not to answer. If you're able
- to answer without relying on communications with
- counsel, you can answer the question.
- A Well, since all of my information has come through counsel, then I guess we're done.
- MS. ODOM: 10
- Don't get excited just yet. Can you tell 11 Q
- 12 me --
- 13 A No, with that question. Not that we're
- 14 done completely, just we're done with that question.
- Do you know what an ITIN is?
- A I've seen it. 16
- 17 Q Seen an ITIN?
- A A blank of an ITIN. And I've probably seen 19 filled-out ITINs at some point or another.
- Q Do you know what an ITIN does for a person,
- 21 what effect it has?
- MR. deBETTENCOURT: Objection, form. 22
- A Effectively, as I get it, what that enables
- the federal government to do is get their payroll 3 taxes.
- 4 MS. ODOM:
- 5 Q How does somebody get an ITIN?
- A You register and get one and they give you an ID number to submit your taxes.
- Q How about a U.S. visa, what does that
- enable a person to do?
- 10 MR. deBETTENCOURT: Objection, form.
- A Depends on the visa. In the case of most 12 visas, you're going to have to actually look at the 13 visa document. In many instances it will either 14 allow work or not allow work. Lots of visas are 15 time limited. There's different types of visas. I 16 mean, you're -- you know, you're dealing with an 17 area that, particularly when you get to immigration 17 18 laws, is exceedingly complex. You could see all 19 kinds of forms.
- 20 MS. ODOM:
- Q Do you have any experience with U.S. visas 21
- 22 or ITINs or I-94 forms?

- MR. deBETTENCOURT: Objection, form. 1
- A Well, since we're not in the business of
- housing anybody that's not here legally, while ITINs
- may exist for some of our residents, the ones we're
- more interested in is verifying their employment,
- making sure that they're in the system, and we know
- that they're in residence legally. I mean,
- everything we do in terms of processing these
- 9 documents drives to are they here legally, are they
- 10 working legally.

MS. ODOM:

11

54

- Q Does Mid-City and Edgewood accept ITINs as 12
- 13 part of an application for a tenant?
- 14 A Somebody could hand one of them to us, but
- 15 the thing we'd be interested in is we want to see,
- 16 and I'm going to use a generic term here, we want to
- 17 see the Green Card. As you know, Green Cards are
- 18 not even green anymore, and you also know that Green
- 19 Cards covers a broad range of documents. We want to
- 20 see the documents related to are they here legally
- 21 and we want to know where their work is, we want to

- 22 know that they're employed in an appropriate way.
- 1
 - Q If a prospective tenant at Mid-City or Edgewood presents a Green Card as part of the
 - 3 application process --
 - A Mm-hmm.
 - 5 Q -- is there any sort of enhanced diligence
 - to verify their employment?
 - A We have a whole package of things, and
 - 8 employment will have to be verified, incomes have to
 - be verified, and we have to have third-party
 - 10 documentation, yes.
 - Q What sort of third-party documentation?
 - 12 A Typically, we get third-party documentation
 - 13 from the employer or from an agency that works for
 - 14 the employer. Some large employers now outsource

 - 15 that to companies that provide documentation, as you 16 may be aware.
 - Q Is that documentation like pay stubs or
 - 18 verifications of employment or what does that
 - 19 consist of?
 - A Pay stubs is going to be a last resort only
 - 21 if we don't have anything else and we're going to do
 - 22 fact checking based on it. Typically, what we are

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 15 (57 to 60)

Conducted on December 20, 2016 59

- 1 looking for is when we put it into the system, we're
- 2 going to want to see a written confirmation of
- 3 employment from the employer as to wages and as to
- 4 tenure in that position. The form of that will
- vary, but that's what we're looking for.
- Q And in your experience, is that customary
- across residential management companies?
- A Yes.
- Q Will Mid-City and Edgewood accept a foreign 10 passport as proof of identity in the application 11 process?
- 12 A If it has the appropriate visas, with the 13 appropriate work permits, and we can verify it. Or, 14 and I use this term because it's not related to what 15 we do here and I'll just mention it in passing -- I 16 have over the years leased apartments on a regular 17 basis to foreign nationals who are here at the 18 forbearance of the Department of State, in other 19 words, they're diplomats, and we handle diplomats in 20 a different way.
- Q Because they come with the imprimatur of 22 the Department of State?
- A Well, that's number one, and you also --
- because they enjoy diplomatic immunity, there's a
- 3 lot of other things you have to do to assure oneself
- 4 that you're going to get paid. You can't walk into
- a landlord-tenant court and throw out a diplomat for 5
- not paying the rent. It doesn't happen.
- Q I can imagine the logistical hurdles
- involved. Does the U.S. government accept foreign
- passports as proof of identity for foreign
- 10 nationals?
- 11 MR. deBETTENCOURT: Objection, speculation.
- A I really don't have the means to answer 12 13 that one way or the other.
- 14 MS. ODOM: All right, let's take a quick 15 break.
- 16 (Off the record.)
- 17 BY MS. ODOM:
- Q So I want to move on to talking about the
- 19 underwriting of leases. We mentioned it earlier,
- 20 and in your report you write that legal status is an
- 21 important factor in underwriting a particular lease.
- 22 Mm-hmm.

- Q And I want to understand why you think
- 2
 - MR. deBETTENCOURT: Objection, form.
- A Fairly simple answer, and that is, as you
- know, under the provisions of the change in the laws
- a few years back, you fill out an I-9. It has to be
- verified and you have to be here either through I-9
- or E-Verify. And in order to work legally in this
- 9 country you gotta be here legally.
- 10 MS. ODOM:
- 11 Q What is E-Verify?
- 12 A E-Verify is the electronic system that CIS
- 13 stood up to be a faster turnaround to the I-9
- 14 system. You can do it using E-Verify when you hire
- 15 somebody now. It's an electronic system. You set
- 16 up an account. We've been using E-Verify for, I
- 17 don't know, four or five years. It's just a lot
- 18 faster than the old I-9 paper systems.
- Q Is every employer required to participate 20 in E-Verify?
- 21 MR. deBETTENCOURT: Objection, speculation.

60

22 MS. ODOM:

58

- Q You can go ahead and answer.
- You're required to do one or the other,
- meaning you have to do it through the I-9 system or
- you have to do it through E-Verify. E-Verify is not
- absolutely mandated, but almost everybody I know is
 - moving towards it because it just makes life easier.
- Q And this applies to every employer, whether 8 it's private or government or whether the employee
- is being hired as a, you know, private contractor,
- 10 for example?
- 11 MR. deBETTENCOURT: Objection, form.
- A Well, you gotta be careful there. If
- 13 you're hiring a contractor, you're, by definition,
- 14 or you'll get in trouble with Labor, not hiring an
- 15 employee. You know there is a differentiation
- 16 between the two? You've gotta be very careful about
- 17 that.
- 18 MS. ODOM:
- Q I am aware of the difference. And my
- 20 question for you is if someone is being brought on
- 21 as a contractor, does their employer have to go
- 22 through the I-9 or E-Verify process?

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

16 (61 to 64)

Conducted on December 20, 2016

Conducted on December 20, 2016 61 63 MR. deBETTENCOURT: Same objection. 1 verification systems they're going to use. It's not A Last time I looked, if you're hiring 2 exclusively to approve it. somebody and you're paying them, you've gotta verify Q I'm not sure I understood that answer. So that they're legal to work. if a landlord, such as Mid-City --MS. ODOM: 5 Mm-hmm. Q Does an individual need to have a Social 6 -- gets a Social Security number on an Security number in order to fill out an I-9? application, is that taken as an indication that the A There's a big box on the front side of the applicant is able to work legally in the United 9 I-9 and that's what you gotta have in order to make 9 States? 10 it work in the system. A Well, that's where the process starts. 10 Q A big box containing what? 11 That's where we do the rest of the background checks A A Social Security number (indicating). 12 12 and the other stuff that goes with it. O If someone doesn't -- I didn't mean to Q Is it the case that individuals without a 14 interrupt you. I'm so sorry. Go ahead. 14 Social Security number are still able to work 15 A For E-Verify you absolutely have to have 15 legally in the United States? 16 one. For the I-9 system, you've gotta get one or MR. deBETTENCOURT: Objection, speculation. 16 17 you're going to have to determine what their Social A I haven't been that deep into those regs in 18 Security number is, so you can get the rest of the 18 a while. I just simply -- I'm not going to try to 19 verifications. There are means of alternate -- and 19 give you a guess on that, because that's what it 20 I'm not going to go into it here because I don't 20 would be. I'd have to go look it up. 21 study it day-to-day -- there are alternate means to 21 MS. ODOM: 22 verify, but it all drills against are they here 22 But in your experience, you can't recall a 62 64 1 legally. 1 situation where an individual was legally empowered to work in the United States, but did not have a Q So if someone doesn't have a Social Security number, they may still be able to complete Social Security number? an I-9? MR. deBETTENCOURT: Objection, form. 5 MR. deBETTENCOURT: Objection, form. 5 A Yes, I have. Those have been the diplomats A I suppose. I'm not sure. Since I use only I mentioned earlier. 7 exclusively E-Verify, and you gotta have it to have MS. ODOM: that system work, I don't know how the manual system 8 Q Aside from the diplomats? works. I'm not current on it. I haven't used it in A I've also had military attachés and 10 several years. 10 military officers training at the naval base in 11 MS. ODOM: 11 Pensacola that, again, did not have, but we had the Q Does the fact that an individual has a 12 documentation from the country from which they were, 13 Social Security number prove that they have legal 13 where they were citizens, that they were legal to 14 status to work in the United States? 14 reside in our apartments while they were attending 15 A Let me answer that by saying yes, we have 15 flight school in Pensacola. So, yeah, there are 16 run across fraudulent Social Security numbers. 16 some situations you'll see where you've got foreign 17 Q So I don't think that quite answered my 17 nationals training at U.S. military facilities or 18 question. My question is whether if a person 18 diplomats or other special situations. They're very 19 possesses a Social Security number, does that 19 rare. 20 demonstrate to a landlord that that individual has a 20 Q Have you ever encountered anyone, outside

21 those contexts of diplomacy or military training,

22 where an individual did not have a Social Security

21 legal status to work?

A It's an indicator in the rest of the

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

17 (65 to 68) Conducted on December 20, 2016

number, but they were still able to work and be employed in the United States?

MR. deBETTENCOURT: Objection, form.

A Not that I can recall.

MS. ODOM:

Q Have you ever looked it up or seen any studies or articles about that?

MR. deBETTENCOURT: Same objection.

A Well, as a manner in policy

10 wonk (phonetic), I'm sure I have, but at this moment

- 11 I can't remember which visas. I spent a lot of time
- 12 working with those issues when those proposals were
- 13 first brought up in the early '90s. There was a lot
- 14 of ground that had to be plowed before those bills 15 became law.
- MS. ODOM: 16
- Q What is your basis for the statement in 18 your report that, and I quote, any applicant who 19 does not have legal status to work will be unable to 20 obtain employment that can be verified as to 21 duration and amount to permit underwriting?
- A Well, it's actually pretty simple. If

A In the assisted arena if you have someone

- who is materially misstating their income on the
- downside, meaning understated their income, there

67

- are rules and procedures as to how you give them to
- the HUD Inspector General or the Department of
- 6 Justice, because they want a referral on them. And
- most years towards the end of my career we were
- doing 15 or 20 referrals a year. There's a whole
- 9 process when you discover someone has misstated
- 10 things, particularly in assisted, where you have a
- 11 meeting, there's a whole due process system laid
- 12 out, and you go through what's essentially an
- 13 administrative review, and then act based on that.
- 14 And there are requirements that folks that have
- 15 materially -- and the threshold is fairly high.
- 16 It's about \$10,000 a year of misstatement -- but 17 you're required to make a referral.
- Q How many of those referrals on an annual 19 basis would be for individuals who were foreign 20 nationals or immigrants?
- A Comparatively, few. Matter of fact, off 22 the top of my head, I can't remember any in the last

1 you're working for somebody that's breaking the law

- by employing them, how do you know that anything
- else they're going to tell you is the truth.
- Q I'm not sure I understand that answer. Are you suggesting that if an employer employs an
- undocumented immigrant, they may also misrepresent
- that individual's wages or duration of employment?
- MR. deBETTENCOURT: Objection, form.
- A Yeah.
- 10 MS. ODOM:
- 11 Q Have you ever had that happen, in your 12 experience?
- 13 What, where employers have lied to me? 14 Yes.
- 15 Q How many times has that happened?
- In these days, electronic verification and
- 17 backup checking on stuff, it's more rare than it
- 18 once was, but it still happens with some regularity, 19 where we'll get something that, as we're doing the
- 20 underwriting, we find doesn't add up.
- Q How many instances would you say over the 22 last ten years that has happened?

couple of years.

5

- Q So employer misstatements are typically
- about citizens of the United States as opposed to
- immigrants or foreign nationals, in your experience?
 - MR. deBETTENCOURT: Objection, form.
 - A I can't say I have a scientifically
- developed view of the statistics on it, but either
- collusion, where an employer lies to us, on either
- the high side or the low side because they're trying
- 10 to help somebody out, or where you've got deep
- 11 assistance programs and somebody is deliberately
- 12 misstating their income on the low side, which is a
- 13 federal offense, you know, those situations, in most
- 14 cases, you're going to be dealing with somebody
- 15 that's here legally. As I mentioned earlier on in
- 16 this process today, we did have a raid, it did
- 17 emerge that somebody was here on forged documents.
- 18 They looked, at first impression, like they were
- 19 legitimate. They turned out not to be.
- 20 MS. ODOM:
- Q How did it come to your attention that the 21
- 22 documents were forged?

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

18 (69 to 72)

Conducted on December 20, 2016

Conducted on December 20, 2016 71 MR. deBETTENCOURT: Objection, form. Q When you said you've seen some --1 2 THE WITNESS: Guys? A When my site manager had a conversation with the Assistant U.S. Attorney and they were 3 MS. ODOM: I'm sorry, please go ahead. starting to work the case up after the raid. 4 THE WITNESS: We need a quick break. This is my sister on the phone. She doesn't normally call MS. ODOM: me. I'm going to step out. I'll be right back. Q In your experience, is there any way to 7 (Off the record.) assess whether a document is a forgery, short of talking to the DOJ, for example? 8 BY MS. ODOM: MR. deBETTENCOURT: Same objection. 9 Q So before we took the brief break we were A Well, most of the documents that we see in 10 talking about the need to verify someone's sustained 10 11 legitimate employment as part of the underwriting of 11 application processes in recent years have been 12 a lease. 12 moved to more secure forms of documentation, meaning 13 that if you know what you're looking at, it's A Mm-hmm. 13 14 tougher to misrepresent a document than it used to Q Would an alternative be to verify whether 15 be. But I have occasionally seen some mighty good 15 an applicant has reserved funds sufficient to cover 16 forgeries. 16 the rental amounts for the lease period as opposed 17 MS. ODOM: 17 to employment? 18 Q So how have the document verification 18 A Well, in some cases you will be dealing 19 processes changed to make it more difficult to pass 19 with someone that's either living off assets or has 20 off a forgery? Can you give me some specifics on 20 transfer payments or things like that, yes, 21 that? 21 particularly when you're dealing with a senior 22 citizen that's no longer working, but, again, 22 MR. deBETTENCOURT: Same objection. 70 72 A Well, I guess the first specific is if you 1 there's ways to verify those sources as well. Q And would a person's legal status in the 2 reach into your purse and get out your driver's 3 license, it looks a lot different than the driver's United States necessarily be relevant to whether 4 licenses we got when I first started driving 50 they had reserved funds or assets available to pay 5 years ago. Mine didn't have a picture on it. It the rental amounts? 6 didn't have a piece of paper. I'll just give you 6 A Help me out. I'm trying to understand what 7 one illustration. This is not directly relevant, you're asking here. 8 but I'm getting close. That's my NEXUS card from 8 O Sure. So if the person's legal status is 9 Customs (indicating). It has four or five, on each 9 relevant to whether they can get employment and 10 side, infrared, readable security features and all 10 that's part of --11 kind of other stuff, including this goofy little A Mm-hmm. 12 globe and all that other stuff. I mean, a lot of 12 Q -- the risk assessment for a potential 13 the documents you see now are higher security. If 13 lease, my question is --14 you have a passport, you've probably seen the recent 14 A Mm-hmm. 15 ones, and higher security now with an electronic 15 Q -- do we still care, in underwriting a 16 chip in them. So, you know, the documents we see 16 lease, if the person is legally present in the 17 are higher security than they used to be. The one 17 United States if they've been able to demonstrate 18 the funds available to pay the rental amounts for 18 that still is the lowest security on the planet, as 19 near as I can ascertain, is the Social Security card 19 the lease?

A You run into the conundrum of if you don't

21 underwrite every lease exactly the same way and

22 verify the same things, you have the Fair Housing

20 because it's still printed on paper and it doesn't

21 have any security features to it.

MS. ODOM:

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

19 (73 to 76) Conducted on December 20, 2016 75

exposure.

3

2 Q And what statute would that be?

MR. deBETTENCOURT: Objection, form.

A I don't carry it around, but you've got

the -- I mean, you have three major Fair Housing

Acts and you have enough implementation language on

that, on the HUD side, that it literally fills

books, but the key thing that I've emphasized

9 throughout here, and will continue to emphasize, is

10 that you've got to underwrite every application

11 using the same methodology all the time. In other

12 words, you determine what your steps are to

13 underwrite it, you follow the steps, you verify

14 things in regard to those steps. You literally step

15 through the process the same way for every

16 applicant. Now, sources of income will vary, but

17 you follow the process consistently for every

18 applicant.

19 MS. ODOM:

Q Is a Social Security number required to

21 verify the identity of a prospective applicant?

A It's one of the pieces of information

1 we come up with of those, and that's where Social

Security numbers and dates of birth become really

important, because you can get multiple people with

the same name and they'll pop up, and you have to go

isolate whether it's the person that you're looking

at is the right person.

Q So is a Social Security number used to pull

up an individual on a sex offender registry or to

pull up some sort of criminal file?

10 MR. deBETTENCOURT: Objection, compound.

A Depends on the state, depends on the

12 locality, depends how they design the database.

13 MS. ODOM:

Q Are you familiar with the Yardi company? 14

15

16 Q How are you familiar with Yardi?

A For several years, for one of our big 17

18 owners, we used the Yardi product suite.

Q Was that Mid-City or Edgewood?

A It was Edgewood. 20

Q Does Edgewood still use Yardi? 21

A We don't have those buildings anymore. We

1 you're generally going to use. You'll generally be

using date of birth as well, because most of the

3 commercial databases that we use to do verifications

4 are going to trigger off of those two items. And if

5 you get a false positive, those are the two items

6 that you start looking at to determine why you might 6

have a false positive.

Q Are there other pieces of information that

could be used?

A Well, typically, you're also going to use

11 the last -- depending on their tenure, most of the

12 commercial systems that I'm aware of that we use to

13 do our verifications, are going to look at the last

14 somewhere between five and seven years worth of

15 residences, and they're going to look at the credit

16 files, and the credit files are going to show names,

17 addresses, residences, positions, and what have you

18 in them, so it's all part of a blend. And then,

19 finally, when you get to the last piece, which is

20 checking on your criminal history and the sex

21 offender registries, you're going to need those

22 because you'd be surprised how many false positives

1 were doing work for our colleagues at a major super

regional bank, that I'd prefer not to identify, and

they took back a portfolio of 15 properties, and

this particular bank used -- Yardi also does banking

and financial industry back-office software. Do you

understand what I mean by that?

O I do.

74

Okay. Yardi has a suite of back office and

this particular client wanted us to use Yardi on the

10 front end because it uploaded to their back office

Q Does Mid-City and Edgewood currently use an

13 entity like Yardi to perform background checks on 14 prospective tenants?

A At this point we use exclusively RealPage

16 software. We don't use -- RealPage is one of 17 Yardi's competitors.

18 Q Are you familiar with CoreLogic?

19 A I've heard the name. Beyond that, I'm not.

Does RealPage require a Social Security 20

21 number to run a criminal background check?

22 Bearing in mind it's been a couple of years Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

20 (77 to 80)

Conducted on December 20, 2016

1	since I've	been	inside	that	program.	last time	I
1	Silice I ve	Decii	morac	tmat	program,	iast tillic	•

- 2 looked that's one of the designators that's built
- 3 into it, because it picks it up off of the
- 4 applications automatically.
- 5 Q My question is a little bit different. The
- 6 question was whether a Social Security number is
- 7 required to be input for the program to run?
- 8 MR. deBETTENCOURT: Objection, form.
- 9 A Remember, you get to customize the user 10 interface with all these software programs, and our
- 11 interface was customized so that it did require a
- 12 Social Security number.
- 13 MS. ODOM:
- 14 Q Do you have any opinion on whether Yardi is 15 a good quality company?
- MR. deBETTENCOURT: Objection, form.
- 17 A I have friends who are either still senior 18 executives there or recently-retired senior 19 executives there and I hold them in very high 20 regard. It's a quality company run by quality 21 people.
- 22 MS. ODOM:
- Q Is a Social Security number able to reveal
- 2 an applicant's past five to seven years of
- 3 residences?
- 4 A You're going to need to help me out what
- 5 you're going for there because the Social Security
- 6 number and underwriting leasing systems I'm familiar
- 7 with is only one piece of the database you feed to
- 8 it as it goes out and does its lookup.
- 9 Q Okay, so my question is -- you mentioned as 10 part of the verification of a tenant's identity in
- 11 underwriting the lease --
- 12 A Right, right.
- 13 Q -- you get their Social Security number,
- 14 you get their date of birth, and you said you also
- 15 look at their past five to seven years of
- 16 residences; is that right?
- 17 MR. deBETTENCOURT: Objection, form.
- 18 A We will ask them what their most recent
- 19 three residences have been, because we're going to
- 20 want to pick that up and compare it. Again, all of
- 21 this is part of when you get the report back, if
- 22 some data elements don't match, it flags it, and you

- 1 have to look further to see why you're getting the
- 2 flag
- 3 MS. ODOM:
- 4 Q But is a Social Security number able to
- 5 reveal anything about prior residences?
- 6 MR. deBETTENCOURT: Objection, form.
- A On its own, as a number, and not knowing
- 8 how the software company set the algorithm up, I
- 9 can't answer that, because these days all of that
- 10 stuff is driven off of these big proprietary
- 11 algorithms. And even if you're their customer, they
- 12 won't let you see how exactly the black box works.
- 13 MS. ODOM:
- 14 Q Is a Social Security number required to run
- 15 a credit check?

- MR. deBETTENCOURT: Objection, form.
- 17 A There was a time, when I was doing business
- 18 with TRW, that you wouldn't get one back if you
- 19 didn't feed them one. I think these days, with the
- 20 Real Page vendors that we have, that may no longer be
- 21 the case. I haven't looked at the issue in a while.
- 22 You have to understand I go so far back that when I
- 1 did credit checks when I was first a site manager 45
- 2 years ago, you literally called somebody and you
- 3 could hear them rifling, on the other end of the
- 4 phone, through a card index, and they read you what
- 5 they have. These days it's all done inside these
- 6 big algorithms and we don't see much of what it is.
- 7 The site staff just gets a green, yellow or red
- 8 indicator and handles it based on that. I mean, the
- 9 system has been so thoroughly automated now, that
- 10 you don't see inside the black box anymore. I don't
- 11 know precisely how the black box works.
- 12 MS. ODOM:
- 13 Q Do you know whether an ITIN number can be 14 used to run a credit check?
- 15 A Against, since I'm using integrated systems 16 and I'm not running stand-alone credit checks 17 anymore, I can't speak to that.
- 18 Q So you just don't have an opinion one way 19 or another on that?
- 20 MR. DeBETTENCOURT: Objection,
- 21 mischaracterize.
- 22 A (No verbal response.)

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 21 (81 to 84)

Conducted on December 20, 2016 Ω1 83 MS. ODOM: Q And how you write leases is one of the 2 2 subjects that is avoided? Q Why is it necessary to separately underwrite every adult in a household? A How you write leases is one of the subjects 3 4 MR. deBETTENCOURT: Objection, form. that I studiously avoid, yes. A In most cases the leases that we write are Q So to the extent that you are giving an called joint and severals. You're a lawyer. You 6 opinion in your report about how to underwrite a know what a joint and several lease is, so... lease, it comes from your own personal experience MS. ODOM: 8 over your career? Q So to make sure I understand your opinion 9 A It comes from the leases I underwrite or in 10 right, it seems to be your testimony that you 10 firms I control or am executive in. 11 underwrite separately every adult applicant, so that And not in any way from information that 12 each individual over the age of 18 in the household 12 you've obtained from anyone else in the residential 13 can be held responsible to pay the lease? 13 property management business? MR. deBETTENCOURT: Objection, 14 A (Inaudible.) 15 mischaracterize. 15 MR. deBETTENCOURT: Objection, form. MS. ODOM: Sorry, Mr. Caruso. 16 16 17 Q Is that right? 17 Objection, form. A We use joint and several leases, so we 18 THE WITNESS: Got it. 19 MR. deBETTENCOURT: You may answer. 19 underwrite on the basis that under the joint and 20 several provisions we can collect. Not everybody 20 A We don't have - we don't sit and have 21 uses joint and several leases. We do. 21 conversations about that. MS. ODOM: Are you aware of any landlords or 82 84 Q And included in how an entity may write a 1 residential property management companies in 1 2 northern Virginia that do not use joint and several lease would be what documents that entity requires from its prospective tenants to apply? 3 leases? A I'm going to answer that in a very 4 A Mm-hmm. 5 elliptical way, and that is I specifically don't get MR. deBETTENCOURT: Objection, form. MS. ODOM: 6 into those kinds of conversations with my colleagues 6 Q And how an entity may assess whether an 7 in Virginia or Maryland, because all of us are of a 8 individual is legally present within the United 8 certain age and remember what happened to two big 9 States? 9 management companies that still exist, and I'm not 10 going to embarrass them by naming them, when the 10 MR. deBETTENCOURT: Same objection. 11 Justice Department came after them for antitrust for A I've been to some training forums where 12 discussing how they went about their business, and 12 there's been generalized discussions about this is 13 ruined three people's careers. So the short answer 13 how you're going to need to report on this and this 14 is what they're going to look at if they challenge 14 is I studiously avoid those conversations when I'm 15 you, and the they in this case being a regulator. 15 having lunch with my friends because there's some 16 So, yeah, from time to time I've been to legal 16 things you never talk about. You never talk about 17 how you price your management services, you never 17 updates on that, where the regulators have shared 18 talk about how you write leases, and you never talk 18 what they want to see.

> 19 MS. ODOM:

Q Does Edgewood and Mid-City write joint and 21 several leases where one adult in the household is 22 unemployed?

19 about anything that can be deemed antitrust or 20 collusive behavior. And I'm sure, as a member of

21 the Bar, you understand exactly why I do that. 22 There's some subjects you don't discuss.

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 22 (85 to 88)

Conducted on December 20, 2016 87

MR. deBETTENCOURT: Objection, form.

2 A You're going to need to parse that question

3 more carefully. On the conventional side we may

- well do it. On the assisted side there's a whole
- set of rules and there is literally an 800-page
- manual about how you write leases with family
- compositions on members over 18 that we have to
- comply with.
- 9 MS. ODOM:
- Q Okay. So let's take it on the non-assisted 10
- 11 side. So for --
- 12 A Mm-hmm.
- O -- properties or complexes that don't 13
- 14 receive financial assistance from the government.
- Mm-hmm.
- If you have, let's say, a couple that 16 Q 17 applies --
- 18 A Mm-hmm.
- O -- for a lease, and let's say the male is 19
- 20 employed, but the female is a stay-at-home parent,
- 21 for example, would Mid-City or Edgewood write such a
- 22 lease?
 - MR. DeBETTENCOURT: Same objection.
- The short answer would be probably, if the
- income was sufficient, and the duration -- and
- the -- the employment history was steady enough that 4
- we didn't regard it as an untoward risk.
- MS. ODOM: 6
- Q Okay. Same question if you have a pair of
- applicants on the non-assisted side, and you have
- 9 one individual, who is able-bodied and working, and
- 10 you have one individual who's disabled and not
- 11 receiving disability income and not able to work,
- 12 would that lease be written as well under those same
- 13 conditions that you stated?
- 14 MR. deBETTENCOURT: Same objection.
- A That would get looked at a lot more
- 16 carefully and taken apart, because it's been my
- 17 experience you have almost nobody that's fully
- 18 disabled that doesn't have some form of transfer 19 payment coming to them.
- 20 MS. ODOM:
- 21 Why would that be looked at more carefully? Q
- Well, if they're saying -- if somebody is 22

- disabled and there's no transfer of payments, that
- immediately raises the flag, wait a minute, are they
- getting SSI or some other form of transfer payment,
- and they're not declaring it because it would raise
- their family contribution.
- 6 Q But, again, just to remind you, we're
- discussing on the non-assisted side.
- A Yeah, okay. On the non-assisted side we'd
- 9 probably still take a quick look at it, but I think
- 10 if the one who is employed had enough income that
- 11 they could cover it, yeah, but bear in mind, our
- 12 policy is we also make sure that people are here 13 legally.
- Q Well, same question and the same premise,
- 15 on the non-assisted side if you have, let's say, a
- 16 parent who applies, alongside a 19-year-old,
- 17 unemployed child, would such a lease be written even
- 18 though the child over the age of majority was
- 19 unemployed?

86

- 20 A Is the child a student?
- 21 Q Let's assume no.
- 22 Again, you take -- I'll take it apart. And
- 1 if it's an adult child living at home, again, if
- the well, we're going to get down in the weeds.
- Is that adult child on the lease as a leaseholder or

88

- are they on the lease as another adult present in
- the household?
- Q As another adult present in the household. 6
- A Well, that means they're not responsible
- 8 for payment of the rent.
- 9 Q Okay. So --
- A And they don't have any hold over tenancy 10
- Q So just to make sure I understand the
- 13 details of the joint and several leases that we're
- 14 discussing, that Edgewood and Mid-City write, even
- 15 though every adult in the household must submit an
- 16 application, it can be the case that only one adult
- 17 is actually responsible for payment of the lease?
- MR. deBETTENCOURT: Objection, mis --18
- 20 MR. deBETTENCOURT: Sorry, Mr. Caruso.

A No, they're both responsible for payment -

- THE WITNESS: Go ahead. 21
- 22 MR. deBETTENCOURT: Objection,

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

7

23 (89 to 92) Conducted on December 20, 2016

1 mischaracterize.

2 You may answer.

3 A That was where I was going. You gotta be 4 careful about that and that's far too general an

answer. You've gotta make sure that the lease is

6 going to get paid. And, again, since it's a joint

and several, you can collect against everybody

whether they have income or not.

MS. ODOM:

10 O Even if one individual is a resident and 11 one individual --

12 A If they're a person on the lease, you're 13 going to take everybody to court, not just the 14 person who has a job.

15 Q Should it be different in the case of a 16 husband, for example, who meets all the underwriting 17 requirements, but his wife is unable to, even though 18 she's only a resident?

19 MR. deBETTENCOURT: Objection, form.

A If it's a spouse, we probably wouldn't cut 21 the lease where they're only a resident. We want 22 everybody to meet all the requirements. That

1 doesn't necessarily equate to she has to have a job, 1

2 but it means she has to meet all the other

3 requirements.

4 MS. ODOM:

5 Q So to make sure I understand your answer,

6 Edgewood and Mid-City would not terminate a lease if

7 a male met all of the underwriting requirements,

8 including legal status in the U.S., but the wife,

9 who was only listed as a resident in the home, did 10 not meet the same requirements?

MR. deBETTENCOURT: Objection,

12 mischaracterize.

MS. ODOM: 13

14 O You can answer.

15 A Well, as Counsel said, you're

16 mischaracterizing it. You've gotta be cautious 17 there, and that is if the other adult present,

18 meaning the wife, if they're not here legally, under

19 the tenant selection plans we use, since they're

20 consistent on both sides of the business, we're not 21 going to cut a lease for her.

I'm not sure -- I'm not sure we're talking

1 on the same terms. So if you have --

A I don't want to be accused of -- I don't

3 want to be accused of disparate policies on the

91

92

4 assisted versus the conventional side. We use one

5 set of policies. We've chosen to adopt the federal 6 standard across the board.

Q Okay. Well, I'd like to -- what I'm trying

to do is just understand the contours of the

9 opinions that you've offered in the case.

10 A Mm-hmm.

And so in that vein, I'd like to ask you to

12 consider this hypothetical, which I'll go ahead and

13 lay out. If you have a property that's not assisted

14 and it doesn't have a side of the business that is

15 assisted, there's no -- there's not going to be a

16 claim of disparate treatment on the assisted versus

17 non-assisted side, and that property writes a lease

18 for a male applicant, who meets underwriting

19 criteria, and the only reason why a lease is being

20 terminated is because that individual's wife is

21 undocumented, would that be something that Mid-City

22 and Edgewood would terminate a lease for?

5

MR. deBETTENCOURT: Objection, form.

A Was the wife there - was the wife there 3 originally when the lease was first cut?

MS. ODOM:

Well, under our hypothetical the wife has

always been present in the home, but there's been a recent policy change that required her to be listed

8 on the lease as a resident.

MR. deBETTENCOURT: Objection, form.

9 A Okay, so, hypothetically – not how I do

11 it, but, hypothetically, there's been a policy 12 change and now all the adults have to be on the

13 lease. If your policy is that all adults having to

14 be on the lease also have to reside here legally,

15 you would not lease in that circumstance because

16 it's a violation of the admission standards you've

17 adopted. You've got to be consistent against your 18 admission standards.

19 MS. ODOM:

20 Q Okay, well, again, we're talking about an

21 existing lease. We're talking about a lease that

22 existed before a policy emerged requiring the wife

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

24 (93 to 96)

Conducted on December 20, 2016

95 BY MS. ODOM: to be on the policy. 1 2 Q I wanted to go back to what was the 2 A Which means that the next time the lease question that you were asked to answer in your 3 comes up for its annual renewal, they have to meet a different set of standards because you've changed report? 5 your tenant selection standards, which means that MR. DeBETTENCOURT: Objection. 6 To the extent that this question calls for potentially that lease wouldn't be renewed if it communications between counsel, on the basis of didn't meet the new standards. privilege, I'm going to instruct you not to answer. O Is that a reason for nonrenewal that A I would be following the lawyer's 9 Edgewood or Mid-City would put forward? 9 10 MR. deBETTENCOURT: Objection, form 10 instructions. A We were talking a hypothetical, not 11 MS. ODOM: 12 Edgewood and Mid-City, because Edgewood and Mid-City 12 Q Are you able to tell me anything about what 13 the purpose of your report is? 13 follow the federal rule. She wouldn't have gotten 14 there to begin with because we would have made sure MR. deBETTENCOURT: Mr. Caruso, you can 15 when we initially - since 19, I don't know, 94, 15 discuss the facts and data you relied on in your 16 when these regs came in, we've underwritten 16 report, the opinions that you came to in your report, 17 everybody the same way. 17 but the communications with counsel about your report 18 MS. ODOM: 18 are privileged under Rule 26. THE WITNESS: Okay. 19 Q Have you read the Complaint in this case? 20 A Nope, I have not. I have not. 20 A Very generally, the questions that were Q Do you think that the information contained 21 posed to me are what is your normal practice and 21 22 in the Complaint may be relevant to your opinion? 22 what do you believe to be the industry practices, 94 A I was asked a fairly narrow set of 1 and that's what I -- that's what I discussed, those questions, and that is what do you think is the three basic elements that all tie together. appropriate set of standards --3 MS. ODOM: MR. deBETTENCOURT: Mr. Caruso, to the Q And I believe, as you testified earlier, 5 extent -and I don't want to misstate it, so please correct THE WITNESS: Go ahead. 6 me if I'm wrong, but your relation of what industry MR. deBETTENCOURT: -- to the extent this practice is is based on your own personal knowledge 8 question calls for any communications with counsel, over your career; is that right? 9 I'm going to instruct you not to answer. You may 9 MR. deBETTENCOURT: Objection, mischarac --10 answer the question outside of -- outside of that. 10 A That's correct. 11 And I'm instructing you not to answer on the basis of 11 MS. ODOM: 12 privilege. Q Because it's not advisable or possible to 12 13 A Then I think we have our answer. 13 discuss things like how to write a lease with other MS. ODOM: 14 14 property management companies? Q So I want to make sure I understand the 15 15 MR. deBETTENCOURT: Same objection. 16 extent of the opinions that you're offering in this A As I said earlier, I saw some friends' 17 case. 17 careers end up in flames over those discussions, so, 18 A I'll be happy to let you understand it in 18 yes, I've been very careful about that. 19 three minutes. 19 MS. ODOM: MS. ODOM: Okay. We'll go off the record Q So we've mentioned a few times, in the 21 and take a quick break. 21 1990s there became legislation about fair housing,

22 and I want to make sure that we're talking about the

22

(Off the record.)

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98

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Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 25 (97 to 100)
Conducted on December 20, 2016

1 same act. Are you referring to the Personal

- 2 Responsibility and Work Opportunity Reconciliation
- 3 Act of 1996?
- 4 MR. deBETTENCOURT: Objection, form.
- 5 MS. ODOM:
- 6 Q It's called PRWORA colloquially.
- 7 A I'd have to go stick my head -- was the
- 8 principal sponsor on that Henry Hyde?
- Q I can look and check.
- 10 A The reason I say that is we've always
- 11 called it internally the Hyde bill, but
- 12 Representative Hyde was chairman of the committee.
- 13 You know, I've had to deal, over the years, with all
- 14 these long acronyms that they invent over on the
- 15 Hill and I've gotten to the point where,
- 16 unfortunately, I know most things by bill numbers,
- 17 not by bill titles, because it's just easier. I
- 18 think, but can't guarantee, we're talking about the 19 same thing.
- 20 Q And your opinion and testimony is that
- 21 federal regulations require entities who receive
- 22 deep assistance to check legal status of tenants?
 - MR. deBETTENCOURT: Objection,
- 2 mischaracterize.
- 3 A Among other places, that's a requirement in
- the HUD Occupancy Handbook, 4350.3. It's also a
- 5 requirement in the HUD Public Housing Handbook of
- 6 similar type. I don't remember the PIH.
- 7 THE WITNESS: That's -- for our recorder,
- 8 that's Public and Indian Housing. Sorry I was
- 9 engaging in HUD speak.
- 10 A PIH also has a manual that relates to a
- 11 different manual number, but that's a requirement of
- 12 the 4350.3, which goes upwards and connects with the
- 13 legislation.
- 14 MS. ODOM:
- 15 Q Do you know whether PRWORA that was passed
- 16 in 1996 regulates Waples Mobile Home Park?
- 17 MR. deBETTENCOURT: Objection, form.
- 18 A Without sitting down and reading the bill,
- 19 I wouldn't be able to answer that.
- MS. ODOM:
- 21 Q And same answer as to whether it applies to
- 22 any of the other A.J. Dwoskin properties?

1 MR. deBETTENCOURT: Objection, foundation.

99

100

- 2 A Yup, I would have to research that
- 3 specifically. I don't want to guess. I don't do
- 4 guessing, or at least I don't guess very well.
- 5 MS. ODOM:
 - Q Do the HUD manuals that you have been
- 7 describing regulate Waples Mobile Home Park?
- 8 A Again, not knowing the financial structure
- 9 underlying it, I don't -- I can't answer that.
- 10 Q What would you need to know to be able to 11 answer that question?
- 12 A At the minimum, I'd need to know how the
- 13 deal is financed, who holds the notes, and what
- 14 forms of assistance, if any, are granted, and
- 15 whether or not there's any -- you can get swept into
- 16 these requirements by having community development
- 17 block grant money in a property, you can get swept
- 18 in by having CBE money in the property. You can
- 19 get -- there's a number of ways you can get swept
- 20 into compliance on these rules by accepting various
- 21 funds for various things, including infrastructure
- 22 work. So without actually sitting and looking at

1 the documents, I would decline to speculate.

- Q Well, what types of documents would we look
- at for the Waples Mobile Home Park?
- 4 MR. deBETTENCOURT: Objection, form.

A You'd probably start with the

- 6 partnershipping (phonetic). Number one, I don't
- 7 know if it's a partnership or corporation, or an
- 8 LLC, so you need to figure out what the entity is
- 9 for starters. And then you start taking a look at
- 10 what the financing is on it, and you look and see if
- 11 there's any inbound money from a local agency that
- 12 takes federal money, from a state agency that takes
- 13 federal money, or from a federal agency. You'd have
- 14 to look, generally, at all of those when you start
- 15 doing it. I know how our deals are structured and
- 16 where they are. And the reason we came to the
- 17 decision we did was we wanted a one-size-fits-all,
- 18 so as to not drive our staff crazy. And what we do,
- 19 as I said before, is we went to the most
- 20 restrictive, complying with the federal rules for
- 21 everything we operate.
- 22 MS. ODOM:

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 26 (101 to 104)

Conducted on December 20, 2016 101 103 Q Would part of that staff be property 1 verification of an individual's legal status in the managers? 2 United States? A Yeah, site managers. 3 MR. deBETTENCOURT: Objection, asked and Q So would you expect site managers to know answered. whether a HUD manual applies to a particular 5 MS. ODOM: 6 property? Q You can answer. MR. deBETTENCOURT: Objection, form. Because it's more convenient for me to do A I can't speak -- I can't speak for other so, I run all of my tenancy checks through the 9 companies. I can say that over the nature of my 9 company, rather than buying separate licensing. So 10 career, I want my site managers to know how they're 10 the short answer is that my tenants get subjected to 11 regulated and I want them to know the particulars. 11 the same standards as anybody that leases from 12 Having said that, I am unusual in this business in 12 Edgewood. 13 the sense that I also share with my site managers Give us just one second, Mr. Caruso. I 14 something a lot of my colleagues do not. My site 14 think we're just about done. 15 managers know how the properties are financed and my 15 Sure. 16 site managers have access to budgets and payrolls. 16 Q But let me check with my colleague. 17 MS. ODOM: A 17 Okay. 18 Q How do you know that your colleagues in the 18 One last question for you. Do you have an 19 industry do not share that financial information 19 opinion on whether undocumented tenants are any more 20 with property managers? 20 dangerous or likely to be a risk to the safety of A I've been in enough meetings and lunches 21 the community than documented individuals? 22 with colleagues, where we've discussed budgeting With all due respect, Counselor, that's 102 1 matters and other things, that there's a wide wife to a politician. 2 variance among firms as to what site managers and 3 Q Well, respectfully, I think it is a little 3 first-level supervisors know and what they don't 4 know in terms of how the company is organized and bit different. Do you have any experience that how things are done. Various owners have various leads you to believe they're more dangerous? 6 MR. deBETTENCOURT: You may continue, 6 policies on that. We take a very liberal view, but we make it very clear to our folks that all this is Mr. Caruso.

considered confidential information, and they're going to be sitting in my office, having a career --10 a potentially career-changing discussion if any of 11 that material is shared outside of the company, but 12 not everybody takes as broad a view as I do. Q Do the HUD manuals regulate any A.J.

- 14 Dwoskin policy or property, to your knowledge?
- MR. deBETTENCOURT: Objection, form. 15
- A Don't know. Can't answer without knowing 17 how they're structured.
- 18 MS. ODOM:
- Q In your own personal assets that you have 20 in management --
- 21 Mm-hmm. A
- 22 -- do you have a policy related to the

- 1 kind of like asking, when did you stop beating your
- A It's been my experience that I can have --9 I got - I'm very blessed to have the vast majority 10 of the folks that live with us are good people and 11 do the right thing all the time. We have some 12 number of rogues, fools, thieves, and bad actors 13 among us. I've never differentiated as to whether 14 or not they're here legally or not, because the 15 bottom line is if you're dealing drugs on one of my 16 properties, you're going to be off of my properties. 17 If you're assaulting somebody, you're going to be 18 off of my properties. And whether you're here 19 legally or not is not going to be one of the first 20 considerations in my mind. The first consideration 21 in my mind is you're going. So that may be an 22 elliptical answer, but that's what it comes down to.

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

27 (105 to 108)

Conducted on December 20, 2016 107 1 I haven't studied the statistics. So there you are, 1 capacity? A On a fairly regular basis, when we do 2 Jov. 3 MS. ODOM: 3 refinancings, we have to submit with the refinancing Q So if I understand your answer, you don't applications evaluations of crime in both the have any specialized -- or knowledge one way or neighborhood and in our particular properties, another as to whether undocumented immigrants pose a because that's reviewed as part of grant-making and greater risk to safety than documented tenants? other decisions, so there have been instances where MR. deBETTENCOURT: Objection, 8 I've had to get intensively into data. I have also 9 mischaracterize --9 had to respond to, in the District of Columbia, 10 petitions to seize property over criminal behavior 10 (Simultaneous conversation.) A (Inaudible.) 11 on properties for some of my fee owners. Not to 11 12 MS. ODOM: 12 make a long answer out of it, the Assistant U.S. 13 Q Do you have any --13 Attorneys have a statute in D.C. that allows them to 14 (At which time the court reporter requested 14 initiate procedures to seize property if they see 15 clarification regarding the answer.) 15 that the owner is not combatting crime and drugs A Well, let's just go with the objection, but 16 effectively, and I've had to respond to some of 17 we have bad behavior. I don't try to parse it 17 those complaints post raids. 18 between people that are here legally and people that Q Did the data that you're referring to in 19 are not. Bad actors are going to go out of my 19 that answer relate in any way to an undocumented 20 properties. 20 immigrant subset of the population in either the 21 MS. ODOM: 21 communities of Mid-City and Edgewood or outside? Mr. Caruso, do you have any specialized A Among the data you have to pull is you have 22 106 108 1 knowledge as to whether crime rates are higher or 1 to get with the police agencies, pull the arrest lower in an undocumented immigrant population as records, and pull the backgrounds on the arrest opposed to citizens or documented immigrants? records, in some cases your lawyers will be looking A We, from time to time, as part of our at the court records, so occasionally, reporting to ownership, look at major crimes and we coincidentally, it will pop up as to what status 6 work with the police agencies of all the places 6 might be. In most cases it's going to be 7 where I work. And it has been my experience that 7 demonstrating that you are taking the necessary 8 criminal behavior is more tied to lack of income and 8 steps not to admit people to a property who are 9 lack of education than just about any other index 9 likely to prey on other people and who are not going 10 you're going to find. 10 to be in there distributing drugs and in there Q Do you have any specialized knowledge as to 11 distributing -- in the case of the District, in the 12 whether undocumented tenants are any more likely not 12 case of Maryland, in there distributing weapons. 13 to pay rent? 13 Virginia has much different set of rules regarding 14 \mathbf{A} Meaning do I have empirical knowledge of 14 weapons than do the District and Maryland and New 15 that? 15 Jersey. O Sure. Let's start there. Q But did those efforts to collect and report 16 17 No, I don't have empirical data on that. 17 data tell you anything or enable you to learn 18 Q Do you have any sort of data on that? 18 anything about whether undocumented immigrants are A Occasional conversations over lunch with 19 more likely to be violent, for example, than a 20 some of my colleagues, but none of it would rise to 20 documented person? 21 the level of even the most basic scientific rigor. 21 MR. deBETTENCOURT: Objection, form.

22

A I haven't seen any data leaping off the

Have you researched it otherwise in any

7

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 28 (109 to 112) Conducted on December 20, 2016

1 page speaking one way or the other to it. The only

- 2 corollary that I would suggest, because I have seen
- 3 this, is to the extent someone is working in the
- 4 black economy, it makes them more prey to earning
- 5 their living in inappropriate ways, meaning if the
- only job you can get is one distributing drugs or
- moving illegal weapons or stealing automobiles, you
- might see a correlation.
- MS. ODOM:
- Q Is it your opinion that individuals engaged 10
- 11 in those criminal enterprises are more likely to be
- 12 undocumented immigrants?
- MR. deBETTENCOURT: Objection, form. 13
- A No, I didn't say that. I just said if you
- 15 can't get legitimate employment otherwise. Now,
- 16 there's a lot of reasons why you might not be able
- 17 to get legitimate employment otherwise, not least of
- 18 which is you've recently been released from prison,
- 19 not least of which is you don't have an education,
- 20 not least of which is a number of things, but, you
- 21 know, recognizing that I've had to spend a lot of
- 22 the last 30 years fighting drugs and other things in
- 110 1 properties, we see that when we are on the back side
- of a raid and trying to make sure that we don't
- admit those kinds of folks again.
- 4 MS. ODOM:
- Q Do you have any specialized knowledge as to
- whether undocumented tenants are more likely to
- leave a property without giving appropriate notice
- to the landlord?
- 9 MR. deBETTENCOURT: Objection, form.
- A I don't think I have a strong opinion one 11 way or the other on that.
- 12 MS. ODOM:
- Q Setting aside whether you have an opinion
- 14 on it, do you have any knowledge about it?
- 15 MR. deBETTENCOURT: Same objection.
- A Our underwriting process is strict enough
- 17 that the rate of skips, meaning people leaving,
- 18 owing you money, or just disappearing in the middle
- 19 of the night -- the rate of skips we have is a very
- 21 mean well down in the single digits, so the answer
- 22 is, by and large, we don't have much in the way of
- 20 low number. It's down in the single digits, and I

- skips, but we attribute that, for the most part,
- that we are pretty careful on admits.
- 3 MS. ODOM:
- Q Outside the Edgewood and Mid-City context,

111

- are you aware of whether skips, as you put it, are
- more likely to be undocumented immigrants?
 - A I don't really have any data on it because
- 8 I haven't had any conversations with any of my
- 9 colleagues on it one way or the other.
- Q Do you have any specialized knowledge as to
- 11 whether it's more difficult to properly identify a
- 12 prospective tenant? And for reference, I'm looking
- 13 at page 2 of your report, where it discusses the
- 14 fundamental part of underwriting a lease application
- 15 is having proper identification of the applicant.
- MR. deBETTENCOURT: Objection, form. 16
- 17 You may answer.
- 18 A You need to know who they are and you need
- 19 to be able to determine what their payment history
- 20 is and what have you.
- 21 MS. ODOM:
- 22 Is it your opinion that you're unable to
- determine identity and payment history on an
- undocumented immigrant?
- 3 MR. deBETTENCOURT: Objection,
- mischaracterize.
- 5 THE WITNESS: I think you said it nicely.
- 6 A That does mischaracterize my view a little
- bit. What it comes down to is it's much more
- difficult to get data because you don't know where
- to find it and you can't do a sufficient background.
- MS. ODOM: 10
- Q Do you have any specialized knowledge as to
- 12 what information is required to pull up an
- 13 individual on the sex offender registry?
- 14 MR. deBETTENCOURT: Objection, form.
- A We've talked about that earlier. It varies
- 16 widely by state and locality, so depending on where
- 17 you're operating and depending what you're trying to
- 18 pull, you may have to follow a different procedure.
- 19 MS. ODOM:
- Q Do you have any specialized knowledge as to
- 21 whether a Social Security number is ever required,
- 22 no matter what state you're in, to pull up an

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP 29 (113 to 116) Conducted on December 20, 2016

115 1 individual on the sex offender registry? 1 that in the conventional, non-assisted, and non-HUD MR. deBETTENCOURT: Same objection. 2 context it's a reasonable practice to require proof of legal status as part of an application process? 3 A The records I've seen are generally, among other things, going to have that number in among a 4 A I think so. bunch of other data, not least of which it will also Q And why does that opinion that you just 6 have convict numbers if they've served time, but gave, that you think so, apply to the conventional, 7 it's going to have other identifying data. It's non-assisted, and non-HUD context? 8 going to have data of birth. And in most cases you A Well, a couple reasons, Justin. Number 9 can have most of the data that's on the booking 9 one, particularly when you get into medium-sized and 10 sheet, too, plus, in a lot of instances, you're 10 larger firms, you have to be very careful to be dead 11 going to have online availability for mugshots. 11 consistent about everything you do, or else you're 12 You've got to be especially careful with sex 12 going to be facing all kinds of issues all the time. 13 offender data because the data, you can get false 13 As I said earlier, I've worked, in the last 25 years 14 positives real easily, and you don't want to accuse 14 or thereabouts, in mixed portfolio companies, where 15 someone of something that's not true, so you gotta 15 we had both unassisted and assisted, and we've 16 be really careful on vetting out those records. 16 always adopted the more restrictive set of standards 17 MS. ODOM: 17 just because it gives us the consistency and doesn't Q Is a Social Security number necessary to 18 create Fair Housing problems. You've gotta -- you 19 vet those records? 19 know, you have to be very cautious in terms of how 20 MR. deBETTENCOURT: Objection, form. 20 you operate in relation to confidentiality support, 21 A Once again, since everybody does their 21 good vetting support. You want good residents and a 22 files differently, I can't tell you how important it 22 good solid community, and you need to make sure 114 116 1 is vis-à-vis the other pieces of information without 1 everybody else is safe. So the long and short of it you saying, okay, in Fairfax County what do you have is I think it's part of the whole package. And it to have, and then I have to go look up what I have became more so when Congress made the changes and to do in Fairfax County, because that's - the made it illegal to give anybody work unless they process is inherently local and it varies enough were here legally. So you kind of look at the broad that you can't make broad generalizations about it. sweep of this stuff and you say is this a -- you MS. ODOM: All right, thanks, Mr. Caruso. I know, is it unusual to do that. And I don't think think that's it for me. I'm not sure if 8 it is. I think it's a consistent, thoughtful policy. Mr. deBettencourt has anything. 10 MR. deBETTENCOURT: Mr. Caruso, I do have a Q Isn't it true that asking for immigration 11 couple questions. Actually, I'm going to take just a 11 documents from the U.S. government helps a landlord 12 two-minute break here. 12 verify the identity of an applicant or tenant? 13 MS. ODOM: Sure. A Yeah. As a matter of fact, in most cases MR. deBETTENCOURT: And then I'll have some 14 14 you have to get decent third-party verification, and 15 questions for you, Mr. Caruso. So we're going to 15 government documents is -- are among the gold 16 take a break and then I'll have a couple questions. 16 standards in terms of decent third-party 17 (Off the record.) 17 documentation. You might recall, I don't know, I 18 EXAMINATION BY COUNSEL FOR THE DEFENDANTS 18 guess three hours ago when we started this, Joy 19

19 mentioned, you know, can you take pay stubs. Well,

21 because you want better justification than that and

22 you want something that's a more secure document if

20 you do it, but it's a very desperate last measure

BY MR. deBETTENCOURT:

21 deBettencourt. I just have a couple questions to

22 follow up on Counsel's questions. Isn't it true

Q Hi Mr. Caruso, this is Justin

117

118

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

Conducted on December 20, 2016

1 you can get it.

Q Isn't it true that the U.S. government

- 3 vets -- let me rephrase. Isn't it true that when a
- 4 person obtains immigration documents from the U.S.
- government, the U.S. government vets their
- background?
- MS. ODOM: Objection, foundation.
- 8 MR. deBETTENCOURT:
- O You may answer.
- 10 A I assume so. I don't believe they issue
- 11 documents just on somebody's say-so. I'm not
- 12 intimately familiar with the level of backgrounding
- 13 they do, but, you know (inaudible) --
- (At which time the court reporter requested
- 15 clarification regarding the answer.)
- THE WITNESS: Mr. deBettencourt, why don't 17 you try asking the question again and we'll start it
- 18 all over and she can just dump that section.
- MR. deBETTENCOURT:
- Q Isn't it true that when someone applies for
- 21 immigration documents from the U.S. government, the
- 22 U.S. government vets their background?

MS. ODOM: And I'll restate the objection to

- foundation.
- A Based on what I know, I believe so, but I
- don't do those. I'm not intimate with what they do
- by way of background, but I know they do do
- background work.
- MR. deBETTENCOURT:
- Q Mr. Caruso, on page 1 of your report you
- 9 state, any applicant who does not have legal status
- 10 to work will be unable to obtain employment that can
- 11 be verified as to duration and amount to permit
- 12 underwriting.
- 13
- Q Isn't it true that you base that statement
- 15 on the fact that if a person does not have legal
- 16 status to work, it'll be difficult for them to
- 17 obtain -- difficult for them to obtain employment in
- 18 the United States?
- 19 MS. ODOM: Objection, form.
- A Well, we know that with the I-9
- 21 requirement, and now the E-Verify requirement, you
- 22 gotta have status to be able to work. And if you

- 1 have an employer that's following the laws, it's
- going to flag somebody when you put them in the
- 3 E-Verify system. And that doesn't mean you don't
- 4 employ them. It just means you gotta do a further
- 5 investigation to determine what's going on before
- 6 you, you know, banish them to Siberia, as it were.
- 7 But you want to work with documents that are
- 8 independently verifiable by third parties to make
- 9 sure that you know where somebody is coming from.
- 10 And my general sense of it is if you've got somebody
- 11 that's working for someone that is openly violating
- 12 a federal statute, I'm not sure I can rely on any
- 13 information that person is going to give me.
- 14 MR. deBETTENCOURT:
- 15 Q Mr. Caruso, are you basing your opinions in 16 this report on your knowledge of the industry, in 17 addition to your own experience?
- A Yeah. I mean, I've been part of the
- 19 industry -- and as you saw my résumé, as opposing
- 20 counsel saw my résumé, I've been fortunate to be
- 21 elected to various positions in industry training
- 22 associations over the years. Most recently I was

120

30 (117 to 120)

- 1 president of the Southeastern Affordable Housing
- Management Association for ten years. I sit on --
- 3 I'm this year's Chairman of the Institute of Real
- Estate Management's Federal Advocacy Board. So I
- 5 hang around with a lot of people on a regular basis,
- 6 because now that I'm retired, I have much more time
- 7 to spend on the Hill dealing with legislative
- 8 matters. So this is not just an opinion developed 9 working inside my own church as it were. I take a
- 10 more ecumenical approach, and I have a lot of
- 11 friends in the industry, too, and we all work
- 12 together, because, you know, as they say, if you
- 13 don't hang together, you will most assuredly hang
- 14 separately. I believe that was Benjamin Franklin, 15 wasn't it?
- 16 Q I'm not sure. You probably know best.
- 17 A I think that was Franklin when the
- 18 Declaration of Independence was signed. And that
- 19 is, Gentlemen, if we don't hang together, we will
- 20 most assuredly hang separately.
- MR. deBETTENCOURT: All right, well, at this
- 22 point I don't have any further questions.

31 (121 to 124) Conducted on December 20, 2016

	Conducted on December 20, 2016					
	121		123			
1	MS. ODOM: So I do have a couple questions.	1	an individual's legal status in the United States?			
2	FURTHER EXAMINATION BY COUNSEL FOR THE PLAINTIFFS	2	A Since that was one of the hottest			
3	BY MS. ODOM:	3	legislative topics when Representatives Gallegly and			
4	Q You said you base the opinions in your	4	Hyde introduced the bill in the mid '90s, I probably			
5	report on your knowledge of the industry. And I	5	spent 20 percent of my time for 18 months on those			
6 7	just want to clarify. There are some things about the industry that you can't or don't talk about with	6	issues while that bill was in its gestation.			
8	your friends, and one of those things	7	Q But in recent years, in the context of			
9	A That's true.	8	having lunch with friends or having discussions with			
10	Q One of those things is how to underwrite a	9	colleagues or associates in other residential			
11	lease?		6			
12	MR. deBETTENCOURT: Objection,) management companies			
13	mischaracterize.	11				
14	A One of those things the things I don't	12	•			
15	talk about with my friends most specifically is I	13	•			
16	don't talk about pricing, I don't talk about lease	14	8			
17	. ,	15	(At which time the court reporter requested			
18	,	16	6 clarification regarding the answer.)			
	we don't talk in specific terms about it because	17	A Something will occasionally pop up, but I			
	you've got to be careful about what you do and don't	18	3 wouldn't regard it as a substantive conversation.			
21	discuss.	19	MS. ODOM:			
22	MS. ODOM:	20	Q Meaning that you do not have substantive			
		21	conversations about legal status in the United			
			2 States being a prerequisite to tenancy at your			
\vdash	122	+-	124			
1	Q And some of the specific terms that you	1	properties?			
2	don't discuss would be prerequisites to gaining a	2	MR. deBETTENCOURT: Objection, form,			
3	lease at a particular property?	3	mischaracterize.			
4	MR. deBETTENCOURT: Same objection.	4	A I've had lots of conversations over the			
5	A Tenant selection plans are an internal	5	years about how we're going to lobby the government			
	document I would I and a number of my colleagues		to get regulations that we can live with. I can't			
6	are uncomfortable sharing those around, at least in	6				
7		7	remember having a conversation with anybody in the			
	their whole form. Occasionally we'll have comments	8	last couple of years on how I deal with an			
9	on, well, what are you doing on this issue and we'll	9	individual tenant.			
	kick it around a little bit, but, no, that's I	10				
	regard that as a proprietary business document	11				
	inside our company and I advise my staff they're not		2 property complex does by way of a policy on			
13	allowed to share it around. We do, however and I	13	3 documented immigrants or undocumented immigrants?			
14	want to put this out on the table. If an applicant	14	MR. deBETTENCOURT: Objection, form.			
15	asks us for a copy of the tenant selection plan,	15	5 A That would generally be fair.			
16	they are promptly provided one, because they are	16	MS. ODOM:			
17	legally entitled to see the document and they're	17	Q You testified a few minutes ago in response			
18	entitled to take it away. I just don't share it	18	3 to Mr. deBettencourt's question that in the			
	around when I'm having lunch with people.		o conventional, non-assisted, non-HUD space it is			
20			reasonable to have a policy that requires a			
21	Q Do you share the details of your		prospective tenant to be legally present in the			
	properties' tenant selection plans as it relates to		2 United States? Do you recall that?			
	properties tenant selection plans as it relates to	144	, omea states: Do you recall that:			

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

Conducted on December 20, 2016

32 (125 to 128)

Conducted on D

125

1 MR. deBETTENCOURT: Objection,
2 mischaracterize.
3 A I do.
4 MS. ODOM:
5 Q Why do you think that is reasonable?
6 A As I indicated in the materials that I gave
7 Mr. deBettencourt, that are now part of this
8 pleadings, if they can't legally work in this
9 country, how are they going to earn the money to pay
10 their rent? You are, in most cases, granting
11 someone credit to the tune of somewhere between
12 15,000 and 40,000 a year, depending on the rent and
13 where the location might be, at least with regard to

14 my portfolio. And while I don't do mobile home 15 parks, I do enough landlord-tenant law to know that

16 in the event where you have that complication and

17 you have what's effectively a ground lease, and you

18 have to get back possession of it, that's going to 19 be a long fight in the courts and you could lose a

20 lot of money. So the short answer is I want to make

21 sure that I'm doing the right job for my owners, who

22 are underwriting, carefully enough, including that

1 they can legally work here, that the likelihood is

2 they'll pay their lease and they'll take their lease

3 to term. That's what we're after is we offer

4 accommodation, in exchange for that they give us

5 money and they have the right to that space for a

6 fixed period of time, be it an apartment, a mobile

7 home lot, a commercial building, whatever.

8 Q I believe you also testified you didn't

9 think that was an unusual policy? What is that --

10 A I don't think it's — I don't think it's 11 unusual.

MR. deBETTENCOURT: Objection, form.

13 MS. ODOM:

14 Q What is that based on? What makes you say 15 that it's not unusual?

16 A In the sitting, having lunch, and

17 walking-around conversations with my colleagues,

18 when tenant selection plans come up and there's a

19 question about it, I haven't heard anybody suggest

20 that having a citizenship -- you know, having --

21 being here illegally — citizenship is the wrong

22 term. Being here illegally, I don't know if anybody 22

1 thinks that's a -- you know, that knowingly housing

127

128

2 illegals is a good business plan. It's just not.

3 Q And since you haven't heard anybody say

4 anything about the fact that that would be an

5 unreasonable thing, have you heard anything one way

6 or the other when you're discussing this with your

7 colleagues?

MR. deBETTENCOURT: Objection, form.

9 A I'm going to answer this in an elliptic

10 way. We've just gone through an election season

11 that's been very divisive and immigration has been

12 on the front burner for most of this period of time.

13 And I'm not taking a position either way. We have a

14 president. He was elected. I'm not talking about

15 that. But immigration has popped up again as a big

16 issue this year and I've had some conversations with

17 folks who say, God, it would be nice if we got this

18 over with and got to the point where we have some

19 standard, we weren't constantly fighting about it.

20 It's just -- it's been difficult for everybody.

21 MS. ODOM:

Q Difficult for property managers?

1 A Yeah.

22

126

Q Because they're on the hook to verify legal

3 status in the United States?

4 MR. deBETTENCOURT: Objection, form.

5 A We're between the proverbial rock and the

6 hard place. The rock is legal status to work,

7 underwriting, and what have you, and the hard place

8 is Fair Housing and Equal Opportunity. And you

9 don't want to find yourself in those two places.

10 And we have consistently, as an industry, found

11 ourselves in that position for the last 18 months to

12 2 years, as in a adjunct to this greater policy

13 debate about what to do about the roughly 12 million

14 people that are in this country that don't have a 15 legal right to be here.

16 MS. ODOM:

17 Q So in the absence of some federal

18 requirement requiring a residential property company

19 to verify legal status in the United States, it's

19 to verify legal states in the Office States, it's

20 easier if that company doesn't verify legal status?

21 Would that be a fair statement?

MR. deBETTENCOURT: Objection, form.

33 (129 to 132) Conducted on December 20, 2016

129 1 A I'm not sure I would concur with that	
2 formulation of it, no.	
3 MS. ODOM:	
4 Q What about that formulation of it do you	
5 not concur with?	
6 A Well, we touched on this, I think, half a	
7 dozen times, and I've tried to be consistent about	
8 it, but what it boils down to is when we're leasing	
9 stuff, the rent has to get paid. And if they can't	
10 be legally employed, how do you assure yourself that	
11 the rent is going to get paid.	
MS. ODOM: All right, I think that's it for	
13 me, Mr. Caruso. Thanks for your time.	
14 THE WITNESS: Well, on that note	
· ·	
MR. deBETTENCOURT: That's it for me, too,	
16 Mr. Caruso. Have a good vacation.	
17 (Off the record at 3:35 p.m.)	
18	
19	
20	
21	
22	
130	
1 CERTIFICATE OF SHORTHAND REPORTER-NOTARY REPUBLIC	
2	
3 I, LISA KIRK, the officer before whom the	
4 foregoing deposition was taken, do hereby certify	
5 that the foregoing transcript is a true and correct	
6 record of the testimony given; that said testimony	
7 was taken by me stenographically and thereafter 8 reduced to typewriting under my direction; that	
8 reduced to typewriting under my direction; that 9 reading and signing was not requested; and that I am	
10 neither counsel for, related to, nor employed by any	
11 of the parties to this case and have no interest,	
12 financial or otherwise, in its outcome.	
13 IN WITNESS WHEREOF, I have hereunto set my	
14 hand and affixed my notarial seal this 4th day of	
15 January, 2017.	
16 My commission expires:	
17 July 31, 2018	
18 19 Kin Kid	
20 NOTARY PUBLIC IN AND FOR	
21 THE COMMONWEALTH OF VIRGINIA	
22 Notary Registration Number - 7057881	

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP Conducted on December 20, 2016

Conducted on December 20, 2016 34				
A	114:6, 115:11,	acts	advise	
a-plus	121:6, 121:7,	73:6	122:12	
52 : 6	121:15, 121:16,	actually	advocacy	
ability		12:18, 54:12,	120:4	
17:11	121:20, 123:21,	65:22, 88:17,	affirmed	
able	124:5, 124:11,	99:22, 114:11	6:18	
23:14, 23:15,	126:19, 127:4,	add	affixed	
24:6, 33:8,	127:14, 127:19,	66:20	130:14	
34:16, 49:15,	128:13, 129:4,	addition	affordable	
49:20, 51:12,	129:7	25:14, 119:17	15:5, 15:21,	
53:5, 62:3,	absence	addresses	16:4, 17:14,	
63:8, 63:14,	31:15, 128:17	74:17	18:1, 18:13,	
65:1, 72:17,	absolutely	adjunct	18:20, 23:5,	
78:1, 79:4,	60:5, 61:15	128:12	120:1	
86:11, 95:12,	abstract	administrations	after	
98:19, 99:10,	33:17	16:3	14:17, 22:15,	
109:16, 111:19,	abutting	administrative	36:17, 69:4,	
118:22	38:12	67 : 13	82:11, 126:3	
able-bodied	accept	admission	again	
86:9	55:12, 57:9,	92:16, 92:18	22:12, 43:20,	
about	58:8	admissions	49:4, 52:19,	
9:5, 9:11,	accepted	12:10, 12:15,	64:11, 71:22,	
14:17, 19:10,	49:12	31:10	78:20, 87:6,	
19:11, 20:7,	accepting	admit	87:22, 88:1,	
20:9, 23:9,	99:20	108:8, 110:3	89:6, 92:20,	
23:10, 26:19,	access	admits	99:8, 110:3,	
28:17, 29:4,	101:16	111:2	113:21, 117:17,	
29:5, 29:11,	accommodation	adopt	127:15	
30:10, 33:17,	126:4	23:6, 28:20,	against	
38:4, 38:15,	account	91:5	17:7, 17:9,	
38:18, 41:12,	59:16	adopted	27:9, 41:2,	
42:14, 47:2,	accurate	23:21, 92:17,	61:22, 80:15,	
54:8, 58:18,	8:16	115:16	89:7, 92:17	
60:16, 65:7,	accuse	adopting	age	
67:16, 68:3,	113:14	18:22	81:12, 82:8,	
71:10, 79:5,	accused	adult	87:18	
82:12, 82:16,	91:2, 91:3	50:3, 81:3,	agencies	
82:18, 82:19,	acronyms	81:11, 84:21,	11:12, 27:22,	
83:6, 83:21,	97:14	88:1, 88:3,	106:6, 108:1	
84:12, 85:6,	across	88:4, 88:6,	agency	
89:4, 92:20,	12:8, 57:7,	88:15, 88:16,	29:17, 30:7,	
92:21, 95:12,	62:16, 91:6	90:17	42:1, 46:8,	
95:17, 96:18,	act	adults	56:13, 100:11,	
96:21, 96:22,	67:13, 97:1,	92:12, 92:13	100:12, 100:13	
97:18, 103:14,	97:3	advisable	agenda	
106:9, 108:18,	activities	96:12	22:13	
110:14, 112:15,	27 : 8	advisably	ago	
	actors	37:11	8:9, 23:9,	
	104:12, 105:19			

Conducted on December 20, 2016				
47:20, 70:5,	7:17, 7:20,	66:6, 74:10,	60:1, 62:15,	
80:2, 116:18,	8:18, 9:16,	76:4, 78:14,	63:3, 66:4,	
124:17	13:1, 16:4,	87:12, 92:14,	79:9, 82:4,	
agree	18:3, 18:18,	98:4, 98:10,	82:13, 83:19,	
29:1, 29:6	20:13, 21:22,	101:13, 107:8,	86:2, 89:2,	
agreed	24:2, 24:7,	113:5, 126:8	89:5, 90:5,	
6:13	25:17, 26:17,	alternate	90:14, 94:9,	
agreement	27:16, 32:13,	61:19, 61:21	94:10, 94:11,	
46:5, 46:10	34:14, 34:16,	alternative	94:13, 95:3,	
agrees	38:1, 41:20,	71:14	95:8, 98:19,	
6:10	43:14, 46:12,	always	98:21, 99:9,	
agricultural	48:21, 51:18,	47:14, 47:19,	99:11, 102:16,	
13:22	52:8, 53:8,	92:6, 97:10,	103:6, 103:10,	
agriculture	54:18, 58:14,	115:16	104:22, 105:4,	
16:2	61:22, 70:10,	american	105:15, 107:12,	
ahead	70:12, 73:11,	14:13	107:19, 110:21,	
	74:18, 77:10,	among	111:17, 117:9,	
6:5, 6:14,	78:20, 79:9,	10:9, 98:3,	117:15, 123:16,	- 1
11:4, 21:11, 21:14, 24:14,	80:5, 82:7,	102:2, 104:13,	125:20, 127:9	
27:3, 32:18,	89:16, 89:22,	107:22, 113:3,	answered	
45:11, 53:2,	90:2, 90:7,	113:4, 116:15	24:12, 35:12,	
60:1, 61:14,	92:12, 92:13,	amount	62:17, 103:4	
71:3, 88:21,	96:2, 97:13,	65:21, 118:11	antitrust	
91:12, 94:6	100:14, 102:7,	amounts	82:11, 82:19	
aid	103:8, 103:22,	71:16, 72:5,	any	
3:11	104:11, 106:6,	72:18	7:11, 8:14,	
aimco	114:7, 115:12,	annual	9:5, 11:21,	
39:22, 44:4,	117:18, 120:11,	11:11, 19:2,	12:1, 16:7,	
45:19	120:21, 129:12	67:18, 93:3	18:6, 19:13,	
aimed	allow	another	21:6, 25:2,	
18:4	54:14	41:3, 53:19,	26:21, 28:4,	
al	allowed	80:19, 88:4,	28:5, 33:1,	
1:5, 1:9	122:13	88:6, 105:6	33:13, 33:20,	
alabama	allows	answer	35:9, 35:16,	
14:18	107:13	8:7, 8:8,	36:6, 38:5,	
alco	almost	20:19, 21:14,	38:14, 39:15,	- 1
15:1	60:5, 86:17	21:15, 24:14,	41:22, 42:1,	
alexandria	alongside	27:3, 32:8,	46:18, 46:22,	- 1
1:3	87:16	32:9, 33:6,	54:21, 56:5,	- 1
algorithm	already	33:8, 33:10,	65:6, 65:18,	
79:8	7:21, 37:16,	35:9, 35:13,	67:22, 69:6,	- 1
algorithms	52:19	35:16, 35:19,	70:21, 77:14,	- 1
79:11, 80:6	also	36:5, 43:2,	81:22, 83:11,	
alien	9:20, 13:22,	43:16, 45:11,	88:10, 94:8,	- 1
50:5	15:14, 18:16,	46:20, 46:21,	98:22, 99:14,	
alive	23:17, 27:13,	47:9, 53:5,	99:15, 100:11,	
16:13	45:4, 55:18,	53:6, 53:7,	102:10, 102:13,	- 1
all	58:1, 64:9,	58:12, 59:4,	103:19, 104:4,	- 1
6:4, 7:1, 7:10,				
O. I, /.I, /.IO,				
				- 1
	•	•		

Conducted on December 20, 2016				
105:5, 105:13,	applicants	arrangement	40:12, 40:17,	
105:22, 106:9,	31:7, 86:8	46:7	41:14, 44:6,	
106:11, 106:12,	application	arrest	45:6, 45:12,	
106:18, 106:22,	31:11, 39:6,	37:12, 108:1,	45:16, 46:18,	
107:19, 108:22,	51:1, 55:13,	108:2	48:5, 48:7,	
110:5, 110:14,	56:3, 57:10,	arrested	68:11, 85:14,	
111:7, 111:8,	63:7, 69:11,	37:16	97:22, 99:14	
111:10, 112:11,	73:10, 88:16,	art	assistant	
112:20, 118:9,	111:14, 115:3	48:9	69:3, 107:12	
119:12, 120:22,	applications	articles	assisted	
130:10	77:4, 107:4	65 : 7	15:10, 15:14,	
anybody	applies	ascertain	19:11, 19:12,	
55:3, 103:11,	60:7, 85:17,	25:16, 70:19	19:22, 22:17,	
116:4, 124:7,	87:16, 98:21,	aside	23:5, 23:8,	
126:19, 126:22,	101:5, 117:20	39:13, 39:15,	67:1, 67:10,	
127:3	apply	64:8, 110:13	85:4, 91:4,	
anymore	84:3, 115:6	asked	91:13, 91:15,	
7:8, 11:6,	applying	7:5, 24:11,	91:16, 115:15	
55:18, 75:22,	28:4	33:16, 35:9,	associates	
80:10, 80:17	approach	35:11, 35:16,	123:9	
anyone	44:19, 44:20,	36:6, 94:1,	association	
64:20, 83:12	120:10	95:3, 103:3	15:6, 15:21,	
anything	appropriate	asking	16:6, 120:2	
10:18, 32:12,	55:22, 57:12,	24:3, 32:11,	associations	
38:16, 51:22,	57:13, 94:3,	32:13, 35:14,	119:22	
56:21, 66:2,	110:7	36:3, 44:16,	assume	
79:5, 82:19,	appropriately	72:7, 104:1,	46:21, 87:21,	
95:12, 108:17,	25:14	116:10, 117:17	117:10	
108:18, 114:9,	appropriations	asks	assuming	
127:4, 127:5	19:2	122:15	48:15	
apart	approve	aspect	assumption	
20:9, 86:16,	63:2	26:2	47:4	
87:22	april	assaulting	assurance	
apartment	9:17	104:17	52:14, 52:16	
10:19, 37:13,	area	assess	assure	
126:6	18:5, 54:17	69:7, 84:7	58:3, 129:10	
apartments	aren't	assessment	assuredly	
21:8, 57:16,	41:13	72:12	120:13, 120:20	
64:14	arena	asset	attached	
applicant	67 : 1	9:11, 9:20,	5:10, 6:2, 21:4	
63:8, 65:18,	arisen	9:22	attachés	
71:15, 73:16,	38:6	assets	64:9	
73:18, 73:21,	around	13:16, 13:18,	attending	
81:11, 91:18,	13:3, 24:3,	47:11, 48:10,	64:14	
111:15, 116:12,	28:13, 52:18,	71:19, 72:4,	attention	
118:9, 122:14	73:4, 120:5,	102:19	68:21	
applicant's	122:7, 122:10,	assistance	attorney	
78:2	122:13, 122:19	19:2, 23:21,	69:3	

		Conducted on December 20, 2016 37				
	attorneys	118:5, 118:6	10:14, 22:8,	86:16, 92:6,		
11:1	37:11 , 107:13	backgrounding	23:1, 25:19,	92:11, 96:18,		
108:2	attribute	117:12	27:6, 27:8,	99:6, 101:21,		
33:9 backup 45:1, 45:19, 51:18, 57:21, bad 119:18, 119:20, 127:11, 127:20 outomated 104:12, 105:17, 58:2, 60:6, 62:19, 7:2, 105:19 55:2, 60:6, 63:19, 7:19, 7:2, 8:6, 61:20, 63:19, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 61:20, 63:19, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 7:21, 8:6, 7:19, 8:19, 7:22, 7:31, 7:19, 9:222, 7:31, 7:19, 9:222, 7:31, 7:	111:1	backgrounds	29:18, 37:18,	104:8, 106:7,		
### Act Ac	august	108:2	40:13, 40:16,	107:7, 109:18,		
Dot	13:9	backup		119:18, 119:20,		
104:12, 105:17, 58:2, 60:6, 2:19, 7:2, 105:19 banish 61:20, 63:19, 7:19, 7:21, 8:6, banish 19:6 70:20, 74:2, 52:20, 65:14, vationobiles bank 74:22, 75:3, 71:9, 92:22, vailability banking 78:5, 78:19, 130:3 bar vailable bar 82:15, 86:16, 93:14 begin vailable bar 82:15, 86:16, 93:14 begin vailable bar 82:18, 86:16, 93:14 begin vailable bar 82:18, 86:16, 93:14 begin vailable bar 82:18, 86:16, 93:14 begin base voided base voided base base voided base basically	authority	66:17		127:11, 127:20		
10:9 105:19 105:19 10:00 10:10 10:11 10:11 10:10 10:11 10:10 10:	40:18	bad				
### Description #### Description ##### Description ##### Description ####################################	automated	104:12, 105:17,				
119:6	80:9	105:19				
### Ack Table Tabl	automatically	banish		• · · · · · · · · · · · · · · · · · · ·		
09:7 76:2, 76:4 76:10, 77:3, 130:3 100:19, 119:5, 130:3 vailability 76:4 78:5, 78:19, 29:17, 29:9, 82:7, 29:18 bar 32:15, 86:16, 93:14 93:14 begin 32:14 vailable (2:14, 72:4, 82:21 87:4, 91:20, 93:14, 92:15, 93:4, 44:11 behalf 32:14, 93:12, 93:14, 96:12, 97:17, 13:2, 4:2 behalf 32:2, 4:2 voided (3:2) based (3:10, 118:14, 96:12, 97:17, 13:2, 4:2 behavior 32:2, 67:13, 107:6, 109:2, 82:20, 105:17, 106:8, 107:10 voided (3:2) 56:22, 67:13, 111:7, 112:8, 12:8, 12:11, 12:8, 12:4 103:7, 104:14, behavior behavior voided (3:2) 80:8, 96:7, 111:7, 116:21, 62:1, 12:8, 12:10, 63:1, 12:8, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:12, 12:13, 12:12, 12:12, 12:13, 12:12, 12:14, 12:	77:4	119:6				
	automobiles	bank				
13:11 76:4 79:9, 82:7, 82:15, 86:16, 93:14 14:14	109:7	76:2, 76:4				
	availability	banking				
	113:11	76:4				
22:14, 72:4, 72:18	available	bar				
Second S	32:14, 72:4,	82:21				
12:14, 83:4 121:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:4 123:7, 104:14, 107:6, 109:2, 113:7, 112:8, 116:8, 107:10 106:8, 107:10	72:18	base				
121:4, 83:4 121:4 103:7, 104:14, 107:6, 109:2, 106:8, 107:10 106:9, 49:10, 106:16, 60:19, 106:6, 19:20 106:6, 19:20 106:6, 19:20 106:6, 19:20 106:6, 19:15 106:8, 107:10 106:8, 107:10 106:16, 60:19, 60:20, 106:6, 19:20 106:6, 19:20 106:6, 19:15 106:8, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:10, 6:18, 107:10 106:11, 106	avoid	64:10, 118:14,				
Salang S	82:14, 83:4	121:4				
111:7, 112:8, 106:8, 107:10 111:7, 112:8, 1106:8, 107:10 113:15, 8:17, 118:3, 126:14 115:17, 116:21, 120:6, 120:12, 120:6, 120:12, 120:6, 120:12, 120:6, 120:12, 111:5	avoided					
	83:2	56:22, 67:13,				
115: 17, 116: 21, 16: 18, 16: 18, 16: 16, 60: 19, 96: 2, 106: 21 12: 19, 122: 16, 120: 12, 12: 19, 12: 16, 120: 12, 12: 19, 12: 16, 120: 12, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 19, 12: 16, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 10, 12: 18, 12: 14, 12: 18, 12: 10, 12: 18, 1	aware					
## Desire	8:15, 8:17,					
#8:16, 60:19, basically	36:9, 49:10,					
11:5	56:16, 60:19,					
become 13:7, 27:15, B 10:6, 19:20 basing 119:15 basis 45:15, 49:14, 57:17, 65:17, 67:19, 81:19, 94:11, 95:7, 10:6, 76:3, 10:22, 95:2, 10:1, 125:18 bear 10:6, 19:20 become 13:7, 27:15, 36:8, 75:2 been 123:22, 126:21, 126:22 believe 26:10, 40:21, 95:22, 96:4, 107:2, 120:5 bear 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:20, 34:19, 32:21, 40:21, 95:22, 96:4, 104:5, 17:10, 118:3, 120:14, 126:8 beating 10:1, 125:18 beating 10:4:1 beating 10:4:1 became 10:4:7, 37:13, 66:5:15, 96:21, 116:3 because become 13:7, 27:15, 60:9, 60:20, 84:15, 91:19, 126:22 believe 26:10, 40:21, 95:22, 96:4, 104:5, 117:10, 118:3, 120:14, 126:8 below 18:4 beneath 48:2 beneficiaries 13:15 benjamin 120:14	74:12, 81:22,	_				
Same	111:5	1 · · · · · · · · · · · · · · · · · · ·				
B basis 45:15, 49:14, 57:17, 65:17, 67:19, 81:19, 194:11, 95:7, 107:2, 120:5 Bear 87:11 88:21, 79:18, 19:22, 95:2, 10:1, 125:18 Bearing 10:1, 125:22 Bearing 10:1, 125:22 Bearing 12:10:10 12:10:22 Bearing 10:1, 126:22 Bearing 12:10:10 12:10:10 12:10:22 Bearing 10:1, 126:22 Bearing 12:10 12:	away					
basis basis 45:15, 49:14, 57:17, 65:17, 67:19, 81:19, 94:11, 95:7, 107:2, 120:5 bear 88:21, 79:18, 18:21, 79:18, 19:22, 95:2, 10:1, 125:18 bearing 10:1, 17:22, bearing 10:1, 17:	122:18					
Stack 43.13, 49.14, 57:17, 65:17, 65:17, 67:19, 81:19, 94:11, 95:7, 107:21, 59:6, 107:2, 120:5 7:20, 13:10, 20:11, 95:22, 96:4, 107:2, 120:5 126:22 believe 26:10, 40:21, 94:11, 95:7, 107:2, 120:5 32:20, 34:19, 32:20, 34:19, 104:5, 117:10, 118:3, 120:14, 126:8 104:5, 117:10, 118:3, 120:14, 126:8 126:8 26:20, 34:19, 37:14, 37:16, 37:14, 37:16, 38:20, 41:5, 47:1, 47:19, 47:19, 126:8 126:22 126:10, 40:21, 120:1, 91. 100:11, 120:14 26:10, 40:21, 91:10, 91:10, 95:22, 96:4, 107:2, 120:5 104:5, 117:10, 118:3, 120:14, 126:8 126:28 26:10, 40:21, 91:10, 91:10, 91:10, 95:22, 96:4, 104:5, 117:10, 118:3, 120:14, 126:8 126:20, 34:19, 104:5, 117:10, 118:3, 120:14, 126:8 26:10, 40:21, 91:10, 95:22, 96:4, 107:20, 117:10, 118:3, 120:14, 116:3 126:8 126:20, 121:10, 126:8 26:10, 40:21, 91:10, 95:22, 96:4, 107:10, 118:3, 120:14, 126:8 126:22 126:10, 40:21, 95:22, 96:4, 104:5, 117:10, 118:3, 120:14, 126:8 26:10, 40:21, 91:10, 95:22, 96:4, 107:10, 95:22, 96:4, 107:10, 118:3, 120:14 126:22 128, 21:10, 95:22, 96:4, 104:5, 117:10, 118:3, 120:14 26:10, 40:21, 91:10	В		•			
## 1.1, 8:22,	back	•	7:2, 7:7, 7:8,			
67:19, 81:19, 94:11, 95:7, 107:21, 59:6, 107:2, 120:5 bear	8:1, 8:22,					
94:11, 95:7, 107:2, 120:5 bear 87:11 bearing 95:22, 96:4, 104:5, 117:10, 118:3, 120:14, 126:8 below 10:1, 125:18 beating 10:1, 125:18 beating 104:1 became 10:5 bearing 76:22 beating 104:1 became 14:7, 37:13, 66:21, 112:9, 17:6, 117:22, 10:1, 125:18, 10:1, 76:13, 10:1, 76:14, 10:1, 47:19, 49:21, 52:18, 10:1, 76:22, 10:1, 76:21, 10:1, 76:22, 10:1, 76:22, 10:1, 76:21, 10:1, 76:22, 10:1, 76:21, 10:1, 76:22, 10:1, 76:21, 10:1, 76:22, 10:1, 76:21, 10:1, 76:21, 10:1, 76:22, 10:1, 76:21, 10:1, 76:21, 10:1, 76:22, 10:1, 76:22, 10:1, 76:21, 10:1, 76:21, 10:1, 76:22, 10:1, 76:21, 10:1,	21:2, 44:2,					
bear 87:11 87:11 bearing 76:22 beating 104:5, 117:10, 118:3, 120:14, 126:8 beack-office beating 104:5, 117:10, 118:3, 120:14, 126:8 beating 104:1 beating 76:22 beating 104:5, 117:10, 118:3, 120:14, 126:8 below 18:4 beackground 104:1 became 104:5, 117:10, 118:3, 120:14, 126:8 below 18:4 beneath 48:2 beneficiaries 13:15 benjamin 17:6, 117:6, 117:22, benjamin 120:14	47:21, 59:6,					
36:8, 76:10, 37:14, 37:16, 38:21, 79:18, 38:20, 41:5, 49:22, 95:2, 47:1, 47:19, 10:1, 125:18 49:21, 52:18, 50ack-office 59:16, 63:17, 66:5 64:5, 69:11, 66:5 64:5, 69:11, 66:21, 112:9, 77:1, 78:19, 10:17:6, 117:22, 80:9, 84:11, 80:9, 84:11, 84:12, 84:16,	71:6, 76:3,		32:20, 34:19,			
8:21, 79:18, 9:22, 95:2, 10:1, 125:18 beating 76:22 beating 104:1 became 138:20, 41:5, 47:1, 47:19, 49:21, 52:18, 59:16, 63:17, 64:5, 69:11, 72:17, 76:22, 77:1, 78:19, 65:15, 96:21, 116:3 because 38:20, 41:5, 47:1, 47:19, 49:21, 52:18, 64:5, 69:11, 72:17, 76:22, 77:1, 78:19, 80:9, 84:11, 84:12, 84:16, 120:14	76:8, 76:10,		37:14, 37:16,			
## Dearling	78:21, 79:18,		38:20, 41:5,			
10:1, 125:18 beating 104:1 became 14:7, 37:13, 65:21, 112:9, 17:6, 117:22, beating 104:1 became 14:7, 37:13, 65:15, 96:21, 116:3 because 18:4 beneath 48:2 beneficiaries 13:15 benjamin 120:14	79:22, 95:2,	_	47:1, 47:19,			
beack-office 104:1 became 14:7, 37:13, 66:21, 112:9, 17:6, 117:22, beating 104:1 became 12:17, 76:22, 77:1, 78:19, 80:9, 84:11, 116:3 because 59:16, 63:17, 64:5, 69:11, 72:17, 76:22, 77:1, 78:19, 80:9, 84:11, 84:12, 84:16, 120:14	110:1, 125:18		49:21, 52:18,			
became 14:7, 37:13, 65:21, 112:9, 17:6, 117:22, 104:1 became 14:7, 37:13, 65:15, 96:21, 116:3 because 104:1 72:17, 76:22, 77:1, 78:19, 80:9, 84:11, 84:12, 84:16, 120:14	back-office	_	59:16, 63:17,			
Decame 14:7, 37:13, 65:21, 112:9, 17:6, 117:22, 18:20 19:20 10:21 10:22 10:21	76:5					
14:7, 37:13, 65:21, 112:9, 17:6, 117:22, 16:21, 116:3 because 77:1, 78:19, 80:9, 84:11, 84:12, 84:16, 120:14	_					
6:21, 112:9, 17:6, 117:22, 16:3 80:9, 84:11, 84:12, 84:16, benjamin 120:14	63:11, 76:13,					
17:6, 117:22, because 84:12, 84:16, 120:14	76:21, 112:9,					
because	117:6, 117:22,		84:12, 84:16,			
8:4, 9:10,						
		δ:4, 9:15,				

	Conducted on December 20, 2016 38				
besides	block	budgets	came		
33:13	99:17	101:16	25:11, 82:11,		
best	board	builder	93:16, 95:16,		
8:4, 8:16,	12:8, 91:6,	14:21	100:16		
38:22, 120:16	120:4	building	camera		
better	boils	15:13, 126:7	9:4, 34:10		
17:11, 27:5,	129:8	buildings	can't		
49:18, 116:21	book	75:22	8:15, 24:19,		
betting	12:20	built	25:18, 27:8,		
41:11	booking	77:2	28:16, 34:11,		
between	113:9	bunch	34:13, 36:16,		
13:3, 15:11,	books	113:5	36:22, 38:1,		
33:5, 42:5,	73 : 8	burner	43:2, 46:20,		
60:16, 74:14,	bookshelf	127:12	58:4, 63:22,		
95:7, 105:18,	20:7	bush	65:11, 67:22,		
125:11, 128:5	borrowed	52 : 18	68:6, 79:9,		
beyond	29:16	business	80:17, 97:18,		
7:10, 76:19	both	14:8, 18:20,	99:9, 101:8,		
bidding	19:20, 23:5,	20:10, 23:20,	102:16, 109:15,		
12:11	28:15, 29:21,	31:22, 40:17,	112:9, 113:22,		
big	88:19, 90:20,	41:14, 55:2,	114:6, 121:7,		
9:19, 61:8,	107:4, 115:15	79:17, 82:12,	124:6, 125:8,		
61:11, 75:17,	bottom	83:13, 90:20,	129:9		
79:10, 80:6,	104:15	91:14, 101:12,	capacity		
82:8, 127:15	box	122:11, 127:2	21:22, 107:1		
bill	61:8, 61:11,	business;	capital		
97:11, 97:16,	79:12, 80:10,	31:16	11:8, 14:13		
97:17, 98:18,	80:11	buying	caption		
123:4, 123:6	break	103:9	34:9		
bills	52:2, 58:15,	by:	card		
16:15, 22:10,	71:4, 71:9,	1:22	37:22, 55:17,		
22:11, 65:14	94:21, 114:12,		56:2, 70:8,		
birth	114:16	calculation	70:19, 80:4		
74:2, 75:2,	breaking	9:10	cards		
78:14, 113:8	66:1	call	55:17, 55:19		
bit	brief	10:4, 23:4,	care		
8:3, 17:18,	71:9	28:14, 35:17,	22:9, 72:15		
27:6, 77:5,	broad	71:5	career		
104:4, 112:7,	16:3, 20:1,	called	14:2, 21:17,		
122:10	55:19, 102:12,	20:6, 41:14,	22:8, 41:11,		
black	114:6, 116:5	44:5, 46:5,	67:7, 83:8,		
79:12, 80:10,	broader	48:9, 80:2,	101:10, 102:9		
80:11, 109:4	12:18	81:6, 97:6,	career-changing		
blank	brought	97:11	102:10		
53:18	60:20, 65:13	calls	career;		
blend	budget	32:7, 33:4,	96:8		
74:18	10:5	53:4, 94:8, 95:6	careers		
blessed	budgeting		82:13, 96:17		
104:9	11:11, 101:22				

22:4, 60:12, 60:12, cause 60:16, 89:4, cause 60:16, 89:4, cause 75:12, 13:16, 111:2, 13:16, cautious 115:10, 121:20 20:15:10, 121:20 20:15:10, 121:20 20:15:10, 121:20 20:15:10, 121:20 20:15:10, 121:20 20:16:11, 32:11, 33:19, 35:3, 35:7, 102:7 21:18, 85:3, 99:18 21:18, 85:3, 99:18 21:18, 85:3, 99:18 21:18, 85:3, 99:18 21:18, 85:4, 66:21, 125:22 3:11 22:22 3:11 23:4 22:4 23:11 23:4 22:8 22:8 22:8 23:10 23:11 23:12 23:11 23:12 23:11 23:12 23:11 23:12 23:11 23:12 23:11 23:12 23:11 23:11 23:12 23:11 23:12 23:11 23:12 23:13 23:14 23:15 23:12 23:16 23:13 23:15 23:12 23:16 23:13 23:15 23:12 23:16 23:13 23:15 23:12 23:16 23:13 23:16 23:13 23:17 23:16 23:13 23:16 23:13 23:17 23:18 23:16 23:13 23:17 23:18 23:19 23:16 23:13 23:19 23:16 23:13 23:17 23:16 23:13 23:17 23:16 23:13 23:17 23:18 23:19 23:19 23:19 23:19 23:19 23:19 23:19 23:19 23:19 23:19 23:19 23:16 23:13 23:11 23:16 23:13 23:11 23:16 23:13 23:11 23:16 23:13 23:11 23:16 23:13 23:11 23:1	Conducted on December 20, 2016				
## Cause 56:22, 66:17, 32:11, 33:19, 96:18, 111:2, 113:16, 112:20 90:16, 115:19 63:11, 76:13, clearly carefully 21:18, 85:3, 99:18 103:8 click 68:21, 22:18, 85:3, 23:11 12:20 21:18, 111:2 22:11, 33:10, 23:11 23:11	careful	108:6, 113:8,	103:16	clear	
96:18, 111:2, 133:16, cautious checks 115:10, 121:20 carefully cbe 21:18, 85:3, 99:18 80:16, 86:21, 13:11 125:22 3:11 14:8, 14:10, clickety 33:4 certain 15:14, 61:16, 61, 61, 61, 61, 61, 61, 61, 7:12, 521, 521, 63:11, 76:18, 88:33 33:10, 33:10, 33:10, 33:11 51:11, 52:21, 52:21, 130:11 61:11, 52:21, 63:11, 62:	22:4, 60:12,	116:13, 125:10	checking	25:12, 26:4,	
96:18, 111:2, 133:16, cautious checks 115:10, 121:20 carefully cbe 21:18, 85:3, 99:18 80:16, 86:21, 13:11 125:22 3:11 14:8, 14:10, clickety 33:4 certain 15:14, 61:16, 61, 61, 61, 61, 61, 61, 61, 7:12, 521, 521, 63:11, 76:18, 88:33 33:10, 33:10, 33:10, 33:11 51:11, 52:21, 52:21, 130:11 61:11, 52:21, 63:11, 62:	60:16, 89:4,	cause	56:22, 66:17,	32:11, 33:19,	
115:10, 121:20 20:16, 115:19 63:11, 76:13, 39:11 click 21:18, 85:3, 66:16, 86:21, 25:22 3:11 14:8, 14:10, 21:10kety 51:19 carry 15:14 51:19 carry 15:14 51:19 carry 15:14 51:19 click 15:14 click 15:14 click 15:14 click click 15:14 click click 15:14 click click 15:14 click cl	96:18, 111:2,	38:5		35:3, 35:7,	
carefully center 103:8 click	113:12, 113:16,	cautious	checks		
21:18, 85:3, center chicago 51:19 22:18, 85:3, center chicago 51:19 22:12:22 23:11	115:10, 121:20	90:16, 115:19	63:11, 76:13,	clearly	
88:16, 86:21, center chicage 51:19 125:22 3:11 14:8, 14:10, clickety 73:4 82:8 chief client 73:4 82:8 chief client 6:10, 6:11, 6:4, 6:4, 6:10, 6:17, 7:1, 24:20 87:17, 87:18, 9:19 9:19 6:10, 6:17, 7:1, 7:1, 33:10, 33:10, 33:10, 33:10, 33:11, 52:21, 83:16, 88:20, 41:6 130:1 chip coast 70:18 130:1 chip coast coast 81:10, 52:21, 88:20, 94:4, 95:14, 130:4 certify 91:5 20:5 83:16, 88:20, 94:4, 95:14, 130:4 church coincidentally chosen code 94:4, 95:14, 100:113, 104:7, 130:4 church coincidentally church coincidentally 103:13, 104:7, 130:4 church coincidentally coincidentally 114:20, 118:8, 9:14, 100:14:7, 130:4 church coincidentally 114:21, 130:13 chairman 31:3, 37:6, 103:16 colleague 114:20, 114:9, 100:15 chairman 31:3, 37:6, 103:16 colleague 34:20 caris	carefully	cbe	80:1, 80:16,	39:11	
125:22		99:18			
Carry 73:4 82:8 chief client caruso (ertainly 12:22 76:9 1:15, 2:1, 5:2, 16:10 child clients (ertainly 12:22 76:9 1:15, 2:1, 6:1, 6:4, 6:10, 6:17, 7:1, 24:20 87:20, 88:1, close (ertificate 88:3 70:8 33:8, 33:10, certificate 88:3 70:8 (ertificate 88:3 70:8 33:17, 36:1, 5:21, 6:11, 5:221, 6:11, 6:14, 9:15, 130:14 (ertify 91:5, 20:5 code 94:4, 95:14, certify 91:5 20:5 code 94:4, 95:14, certify 91:5 20:5 colleague 114:20, 118:8, 77:12, 120:3 92:15 colleague 114:20, 118:8, 6hairman 31:3, 37:6, 103:16 colleagues 61:4:20, 23:20, 33:17, 6:11		center		51:19	
Sacration Sacr		3:11		<u>-</u>	
Caruso Certainly 12:22 76:9 Clients 1:15, 2:1, 5:2, 16:10 Child Child Child Child Certainty 87:17, 87:18, 9:19 Close 33:8, 33:10, Certificate 88:3 70:8 Close	carry	certain			
1:15, 2:1, 5:2, 16:10	73:4	82:8			
5:11, 6:1, 6:4, certainty 87:17, 87:18, 9:19 6:10, 6:17, 7:1, 24:20 87:20, 88:1, close 33:8, 33:10, certificate 88:3 70:8 34:17, 36:1, 130:1 chip coast 51:11, 52:21, certifications 70:16 14:12 88:31, 00:00 code 00 94:4, 95:14, 91:5 20:5 103:13, 104:7, 130:4 church coincidentally 105:22, 114:7, cfr 3:14, 120:9 108:5 114:10, 114:15, 20:6 circumstance colleague 114:20, 118:8, chairman 31:3, 37:6, 103:16 119:15, 129:13, 97:12, 120:3 92:15 colleagues 129:16 challenge cis 23:20, 39:17, 62:21, 20:3 97:12, 120:3 92:15 colleagues 129:16 challenged citizen 82:6, 101:14, cases 49:16, 49:21, 39:4, 50:4, 101:18, 101:22, 77:15, 7:16, 50:2 71:22 106:20, 111:9, 25:7, 33:21, 12:4,	caruso	certainly			
6:10, 6:17, 7:1, 24:20 87:20, 88:1, 70:8 33:8, 33:10, certificate 130:1 chip coast 14:12 coast 14:12 code 91:5 20:5 coincidentally 16:14:10, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:15, 114:16 chairman 31:3, 37:6, 97:12, 120:3 92:15 colleague caruso's 84:14 challenge cis 23:20, 39:17, 22:20, 23:18, 22:20, 23:18, 22:20, 23:18, 22:7, 33:21, 12:4, 59:5, 64:13, 68:3, 12:6:17, 127:7, 22:10:30:37:9, 49:16, 69:19, 93:4 16:14, 126:20, 108:16 colleague citizens 12:4, 59:12 106:20, 111:9, 12:10:30:63:13, 69:4, 116:3 civil 91:9, 93:19, 93:19, 93:19, 116:3 chapter 1:12, 41:2, 68:14, 71:18, 79:21, 20:6 claim 91:16 colleague collusion 68:8 collusion 68:12, 130:11 chapter 1:22, 10:15, 117:15, 12:5 combe 114:10, 114:16, 107:15, 107:15 combe 114:10, 114:16, 107:15, 107:15, 80:14, 45:20, 46:19, 76:21, 105:15, 117:15, 107:15 come					
33:8, 33:10, 34:17, 36:1, 51:11, 52:21, 68:20, 94:4, 95:14, 103:13, 104:7, 1105:22, 114:7, 114:10, 114:15, 114:20, 118:8, 119:15, 129:13, 129:16 case 7:15, 7:16, 22:20, 23:18, 22:7, 33:21, 33:20, 23:20, 23:18, 25:7, 33:21, 35:4, 35:4, 35:4, 39:7, 92:12 20:7, 33:21, 36:6, 37:5, 37:9, 49:16, 69:19, 93:4 69:19, 93:4 69:19, 93:4 69:17, 108:11, 108:12, 130:11 coertifications chair and charge claim and charge	5:11, 6:1, 6:4,	—			
130:1 130:1 130:1 130:1 130:1 14:12 14:12 14:12 14:12 14:12 14:12 14:12 14:13 14:12 15:11, 52:21, 41:6 14:16 14:12 16:14					
51:11, 52:21,					
83:16, 88:20, 94:4, 95:14, 103:13, 104:7, 130:4 church 20:6 103:13, 104:7, cfr 3:14, 120:9 108:5 colleague 119:15, 129:13, 20:6 chairman 31:3, 37:6, 92:15 colleagues 23:20, 39:17, 29:16 challenge cis 23:20, 39:17, 29:12 39:19, 76:1, 20:20, 23:18, 25:7, 33:21, 12:4, 59:5, 36:6, 37:5, 37:9, 49:16, 59:19, 93:19, 93:19, 93:19, 93:19, 16:3 changes 12:3, 14:22, 108:11, 108:12, 108:14, 108:12, 130:11			_		
94:4, 95:14,					
103:13, 104:7, 105:22, 114:7, cfr	, ,				
105:22, 114:7, 114:15, 114:15, 114:15, 114:15, 114:20, 118:8, 119:15, 129:13, 129:16 caruso's		-			
114:10, 114:15, 20:6 circumstance colleague 114:20, 118:8, 31:3, 37:6, 103:16 119:15, 129:13, 97:12, 120:3 92:15 colleagues 129:16 challenge 23:20, 39:17, 39:19, 76:1, caruso's 84:14 59:12 39:19, 76:1, 34:20 challenged 21:22 82:6, 101:14, 49:16, 49:21, 39:4, 50:4, 101:18, 101:22, 7:15, 7:16, 50:2 71:22 106:20, 111:9, 22:20, 23:18, change citizens 122:6, 123:9, 25:7, 33:21, 12:4, 59:5, 64:13, 68:3, 126:17, 127:7 34:2, 35:4, 92:7, 92:12 106:3 collect 37:9, 49:16, 69:19, 93:4 citizenship 81:20, 89:7, 37:9, 49:16, 69:19, 93:4 citizenship 81:20, 89:7, 49:21, 84:15, chapter 1:12, 41:2, colloquially 91:9, 93:19, 116:3 civil colloquially 91:9, 93:19, 11:12, 41:2, colloquially 91:16 68:8 claim collusive 91:16				_	
114:20, 118:8,					
119:15, 129:13, 97:12, 120:3					
129:16 caruso's 34:20 case (7:15, 7:16, 22:20, 23:18, 25:7, 33:21, 34:2, 59:5, 36:6, 37:5, 37:9, 49:16, 54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 99:17, 108:11, 108:12, 130:11 cases 12:1, 59:2, 64:13, 69:4, 116:3 69:19, 93:4 116:3 60:14, 126:20, 60:18, 60:19, 93:19, 60:19, 93:19, 60:19, 93:19, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:13, 20:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:14, 45:20, 60:15, 117:15, 60:14, 45:20, 60:14, 45:20, 60:13, 20:20, 60:14, 45					
Caruso's 34:20 case 7:15, 7:16, 22:20, 23:18, 25:7, 33:21, 36:6, 37:5, 36:6, 37:5, 37:9, 49:16, 59:19, 93:4 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:14, 59:2, 68:14, 68:14, 71:18, 68:14, 71:18, 68:14, 71:18, 68:14, 71:18, 68:15, 108:3. 12:14, 59:2, 12:4, 59:5, 12:4, 59:5, 12:4, 59:5, 12:4, 59:5, 12:4, 59:5, 12:4, 59:6, 12:4, 59:7, 12:2 106:20, 111:9, 12:6, 123:9, 12:12, 4:22, 106:23, 12:4, 12:12, 4:22, 106:23, 12:4, 12:4, 59:5, 12:4, 59:5, 12:4, 59:1, 12:4, 59:1, 12:4, 59:1, 12:4, 59:1, 1		•			
34:20 challenged citizen 39:19, 76:1, 7:15, 7:16, 49:16, 49:21, 39:4, 50:4, 101:18, 101:22, 7:22:20, 23:18, change 12:4, 59:5, 12:6, 123:9, 25:7, 33:21, 12:4, 59:5, 64:13, 68:3, 126:17, 127:7 36:6, 37:5, changed citizenship 81:20, 89:7, 36:6, 37:5, changed citizenship 81:20, 89:7, 54:11, 59:2, 69:19, 93:4 16:14, 126:20, 108:16 63:13, 69:4, 16:3 civil 97:6 79:21, 84:15, chapter 1:12, 41:2, colloquially 88:16, 89:15, 20:6 41:16 68:8 99:19, 93:19, charge claim collusion 99:19, 93:19, charge claim collusion 108:12, 130:11 20:6 claim collusion cases clarification columbia 12:3, 14:22, 45:14, 45:20, 105:15, 117:15, combatting 109:20, 37:1, 46:19, 76:21, 79:15, 80:14, clarify come		_			
Case 7:15, 7:16, 22:20, 23:18, 25:7, 33:21, 34:2, 35:4, 36:6, 37:5, 37:9, 49:16, 69:19, 93:4 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 18:15, 108:3, 18:15, 108:3, 19:20, 37:1, 68:14, 71:18, 18:15, 108:3, 101:14, 103:4, 50:4, 71:22 106:20, 111:9, 106:20, 111:9, 106:20, 111:9, 106:21, 106:20, 112:7 106:3 122:6, 123:9, 12:6, 123:9, 12:6, 123:9, 12:6, 123:9, 12:12, 127:7 106:13, 68:14, 106:13, 68:3, 126:17, 127:7 106:14, 126:20, 108:12, 124:12, 106:14, 126:20, 108:14, 126:20, 108:14, 126:20, 108:14, 126:20, 108:14, 126:20, 108:14, 126:20, 108:14, 126:20,					
7:15, 7:16, 22:20, 23:18, 25:7, 33:21, 34:2, 35:4, 36:6, 37:5, 37:9, 49:16, 69:19, 93:4 changes 116:3 chapter 20:6, 89:15, 99:19, 93:19, 94:17, 108:11, 108:12, 130:11 chasses 12:3, 14:22, 106:20, 111:9, 1106:3 1106:3 12:4, 59:5, 106:3 106:13, 68:3, 126:17, 127:7 106:3 106:14, 126:20, 108:16 106:14, 126:20, 108:16 108:16 109:14, 126:20, 108:16 109:14, 126:20, 108:16 109:14, 126:20, 108:16 109:14, 126:20, 108:16 109:14, 126:20, 108:16 109:14, 126:20, 108:16 11:12, 41:2, 106:3 1106:3 12:4, 59:5, 106:3 106:3 12:4, 59:5, 106:3 106:3 12:4, 59:5, 106:3 106:3 12:4, 59:5, 106:3 106:14, 126:20, 108:16 11:12, 41:2, 108:16 11:		_			
22:20, 23:18, 25:7, 33:21, 34:2, 35:4, 36:6, 37:5, 37:9, 49:16, 54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 12:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 122:6, 123:9, 12:106:3 citizenship 81:20, 89:7, 108:14, 126:20, 108:14, 126:20, 108:16 colloquially 97:6 claim collusion collusion collusion collusion collusion collusion collusion claim collusion					
25:7, 33:21, 34:2, 35:4, 36:6, 37:5, 37:9, 49:16, 54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:4, 59:5, 92:7, 92:12 changed citizenship 16:14, 126:20, 16:14, 126:20, 16:14, 126:20, 16:14, 126:21 colloquially 97:6 colloquially 97:6 claim 91:16 Claim 91:16 claim 91:16 claim 12:3, 14:22, 12:3, 14:22, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3.					
34:2, 35:4, 36:6, 37:5, 37:9, 49:16, 54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:4, 39:3, 92:7, 92:12 changed 69:19, 93:4 changes 116:3 citizenship 16:14, 126:20, 108:16 colloquially 97:6 collusion 68:8 collusion 68:8 claim 91:16 claim 91:16 claim 91:16 claim 91:16 collusive 82:20 collusive 82:20 collusive 82:20 collusive 82:20 collusive 82:20 combatting 107:15 combatting 107:15 come					
36:6, 37:5, 37:9, 49:16, 54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 20:10 citizenship 16:14, 126:20, 126:21 colloquially 97:6 collusion 68:8 12:10 civil 11:12, 41:2, 41:16 collusion 68:8 collusive 81:20 collusive 81:20 collusive 82:20 collusive 82:20 collusive 82:20 columbia 37:12, 107:9 combatting 107:15 come	1	-			
Changed 69:19, 93:4 changes 126:21 colloquially 97:6 collusion 68:8 charge 11:12, 41:2, 68:16 charge 11:12, 41:2, 68:8 charge 12:5 check 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3.					
54:11, 59:2, 63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 69:19, 93:4 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 126:21 127:6 121, 41:2, 121, 41:2, 122, 123:16 126:21 12		_	_		
63:13, 69:4, 79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. chapter 116:3 civil 1:12, 41:2, 41:16 collusion 68:8 collusive 91:16 claim 91:16 claim 91:16 clarification 20:19, 43:16, 105:15, 117:15, 105:15, 117:15, 107:15 come		•			
79:21, 84:15, 88:16, 89:15, 91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 79:21, 84:15, 1:12, 41:2, 41:16 claim 91:16 claim 91:16 clarification 20:19, 43:16, 105:15, 117:15, 105:15, 117:15, 107:15 collusion 68:8 collusive 82:20 columbia 37:12, 107:9 combatting 107:15 come	63:13, 69:4,				
88:16, 89:15, 91:9, 93:19, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 139:20, 37:1, 68:14, 71:18, 81:5, 108:3. 12:5, 108:3. 20:6 claim 91:16 claim 91:16 clarification 20:19, 43:16, 105:15, 117:15, 107:15 combatting 107:15 come 41:16 claim 91:16 clarify 68:8 collusive 82:20 columbia 37:12, 107:9 combatting 107:15 come	79:21, 84:15,				
91:9, 93:19, 94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 20:13, 20:20, 45:14, 45:20, 46:19, 76:21, 79:15, 80:14, 20:13	88:16, 89:15,				
94:17, 108:11, 108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 12:5 check 20:13, 20:20, 45:14, 45:20, 46:19, 76:21, 79:15, 80:14, 12:5 clarification 20:19, 43:16, 105:15, 117:15, 123:16 clarify 82:20 columbia 37:12, 107:9 combatting 107:15 come	91:9, 93:19,				
108:12, 130:11 cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. check 20:13, 20:20, 45:14, 45:20, 46:19, 76:21, 79:15, 80:14, clarification 20:19, 43:16, 105:15, 117:15, 123:16 clarify columbia 37:12, 107:9 combatting 107:15 come	94:17, 108:11,				
Cases 12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 20:13, 20:20, 45:14, 45:20, 46:19, 76:21, 79:15, 80:14, 20:19, 43:16, 105:15, 117:15, 123:16 clarify 20:19, 43:16, 107:15 combatting 107:15 come	108:12, 130:11				
12:3, 14:22, 19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 105:15, 117:15, 123:16 clarify combatting 107:15 come	cases				
19:20, 37:1, 68:14, 71:18, 81:5, 108:3. 107:15 clarify	12:3, 14:22,			1	
68:14, 71:18, 81:5, 108:3. 79:15, 80:14, clarify come	19:20, 37:1,			_	
81:5. 108:3.	68:14, 71:18,				
	81:5, 108:3,		_		
		J. • J. • J. • 44,	·= · ·		

Conducted on December 20, 2016				
22:6, 31:8,	102:4, 102:11,	concerned	44:20, 47:16,	
31:12, 36:8,	103:9, 122:12,	17:11, 29:4,	49:6, 90:20,	- 1
49:4, 53:8,	128:18, 128:20	29:5, 29:11,	92:17, 115:11,	- 1
57:21, 68:21,	comparatively	29:16, 30:8,	116:8, 129:7	
75:1, 126:18	67 : 21	31:4, 38:19	consistently	- 1
comes	compare	concur	23:2, 23:7,	- 1
19:17, 41:9,	78:20	129:1, 129:5	47:18, 73:17,	
83:7, 83:9,	compensated	conditions	128:10	- 1
93:3, 104:22,	13:13	86:13, 121:17	constantly	
112:7	competitors	condominiums	127:19	
coming	76:17	21:16	contact	
13:4, 86:19,	complaint	confidential	36:8	
119:9	31:5, 31:8,	102:8	contained	
comments	31:15, 49:3,	confidentiality	93:21	
122:8	93:19, 93:22	115:20	containing	- 1
commercial	complaints	confines	61:11	
21:18, 42:17,	38:14 , 107:17	38:6	context	
74:3, 74:12,	complete	confirm	17:21, 47:18,	
126:7	50:10, 50:14,	36:4	111:4, 115:2,	
commission	62:3	confirmation	115:7, 123:7	- 1
130:16	completely	57:2	contexts	- 1
committee	53:14	congress	64 : 21	- 1
97:12	complex	16:2, 22:9,	continue	- 1
commonwealth	46:12, 47:22,	22:16, 25:12,	73:9, 104:6	
2:23, 130:21	48:17, 48:18,	26:3, 116:3	continuously	- 1
communications	54:18 , 124:12	congressional	13:4	- 1
32:7, 33:5,	complexes	26:18, 47:15	contours	
53:4, 53:6,	14:1, 85:13	connects	91:8	
94:8, 95:7,	complexly	98:12	contracting	
95:17	47:13	consequence	12:12	
communities	compliance	37:18	contractor	
10:19, 107:21	99:20	consider	60:9, 60:13,	
community	complication	39:10, 39:11,	60:21	
42:15, 42:21,	125:16	39:18, 39:19,	contractors	
44:4, 45:16,	comply	39:21, 40:1,	11:10	- 1
45:18, 99:16,	20:14, 21:1,	91:12	contracts	
103:21, 115:22	40:13, 43:10,	consideration	41:7	
companies	46:12, 85:8	104:20	contractual	
28:18, 41:13,	complying	considerations	46:6, 46:10	
56:15, 57:7,	40:19, 100:20	104:20	contribution	
82:1, 82:9,	components	considered	87:5	- 1
96:14, 101:9,	12:19	102:8	control	
115:14, 123:10	compositions	consist	17:10, 83:10	
company	85 : 7	10:17, 56:19	conundrum	
14:18, 23:4,	compound	consistency	72:20	- 1
28:14, 52:11,	75:10	115:17	convenient	
75:14, 77:15,	concern	consistent	103:7	
77:20, 79:8,	30:22, 47:5	31:10, 44:18,	conventional	- 1
			23:5, 85:3,	
			20.0, 00.0,	
				- 1

Conducted on December 20, 2016 41				
91:4, 115:1,	33:5, 53:4,	crazy	dangerous	
115:6, 124:19	53:7, 53:9,	51:8, 100:18	103:20, 104:5	
conversation	90:15, 94:8,	create	data	
69:2, 105:10,	95:7, 95:17,	115:18	78:22, 95:15,	
123:11, 123:18,	114:18, 119:20,	creating	106:17, 106:18,	
124:7	121:2, 130:10	12:5, 33:14	107:8, 107:18,	
conversations	counsel's	creation	107:22, 108:17,	
32:20, 82:6,	35:8, 35:15,	12:1	108:22, 111:7,	
82:14, 83:21,	36:5, 36:7,	credit	112:8, 113:5,	
106:19, 111:8,	114:22	74:15, 74:16,	113:7, 113:8,	
123:21, 124:4,	counselor	79:15, 80:1,	113:9, 113:13	
126:17, 127:16	103:22	80:14, 80:16,	database	
convict	country	125:11	75:12, 78:7	
113:6	18:14, 25:13,	crime	databases	
сору	28:1, 50:3,	106:1, 107:4,	74:3	
8:20, 122:15	50:6, 59:9,	107:15	date	
corelogic	64:12, 125:9,	crimes	74:2, 78:14	
76:18	128:14	106:5	dates	
corollary	county	criminal	75 : 2	
109:2	114:2, 114:4	74:20, 75:9,	day	
corporate	couple	76:21, 106:8,	130:14	
7:18	37:1, 68:1,	107:10, 109:11	day-to-day	
corporation	76:22, 85:16,	criteria	10:20, 11:5,	
9:19, 10:11,	114:11, 114:16,	91:19	11:20, 61:21	
14:14, 100:7	114:21, 115:8,	current	days	
correct	121:1, 124:8	38:20, 39:2,	13:2, 20:2,	
27:18, 30:15,	course	62:9	21:3, 66:16,	
46:2, 46:15,	18:19	currently	79:9, 79:19,	
96:5, 96:10,	court	76:12	80:5	
130:5	1:1, 2:21, 6:5,	customary	de	
correctly	6:14, 8:4, 8:11,	57 : 6	1:5	
40:18	20:18, 43:15,	customer	dead	
correlation	58:5, 89:13,	79:11	115:10	
109:8	105:14, 108:4,	customize	deal	
cost	117:14, 123:15	77:9	19:19, 19:22,	
20:21, 45:18	courtroom	customized	97:13, 99:13,	
costs	6:8	77:11	124:8	
19:3, 45:15,	courts	customs	dealing	
45:21	125:19	70:9	54:16, 68:14,	
could	cover	cut	71:18, 71:21,	
49:17, 49:18,	20:21, 45:15,	89:20, 90:21,	104:15, 120:7	
51:7, 54:18,	45:21, 71:15,	92:3	deals	
55:14, 74:9,	87:11	cuts	43:5, 47:12,	
80:3, 87:11,	covered	29:17	100:15	
125:19	18:2	D	debate	
counsel	covers	dakota	128:13	
6:21, 32:1,	55 : 19	15:15	debettencourt	
32:7, 32:12,	crack		4:3, 5:4, 6:9,	
	49:19			

Conducted on December 20, 2016				
114:9, 114:21,	department	23:12, 48:2,	discuss	
117:16, 125:7	16:1, 16:2,	48:6, 54:15,	82:22, 95:15,	
debettencourt's	57:18, 57:22,	57:20, 70:3,	96:13, 121:21,	
124:18	67:5, 82:11	77:5, 89:15,	122:2	
december	depending	93:4, 98:11,	discussed	
1:17	17:16, 50:11,	104:4, 108:13,	8:9, 96:1,	
decent	74:11, 112:16,	112:18	101:22	
116:14, 116:16	112:17, 125:12	differentiated	discusses	
decision	depends	104:13	111:13	
100:17	54:11, 75:11,	differentiation	discussing	
decisions	75:12	42:19, 60:15	44:3, 82:12,	
107:7	deposed	differently	87:7, 88:14,	
declaration	7:2, 7:9, 7:20	44:12, 44:17,	127:6	
120:18	deposition	113:22	discussion	
declaring	1:15, 2:1,	difficult	102:10	
87:4	5:11, 7:6, 7:10,	8:3, 14:4,	discussions	
decline	130:4	25:21, 69:19,	84:12, 96:17,	
100:1	depositions	111:11, 112:8,	123:8	
deemed	7:11	118:16, 118:17,	disparate	
82:19	describe	127:20, 127:22	91:3, 91:16	
deep	49:15, 49:17,	digits	disparately	
19:1, 23:21,	49:20	110:20, 110:21	31:6	
40:12, 40:16,	described	diligence	distributing	
41:14, 44:6,	48:17	56:5	108:10, 108:11,	
45:6, 45:12,	describing	diplomacy	108:12, 109:6	
45:16, 46:18,	99:7	64:21	district	
48:5, 48:7,	design	diplomat	1:1, 1:2,	
63:17, 68:10,	75:12	58:5	37:11, 40:3,	
97:22	designators	diplomatic	107:9, 108:11,	
deeply	77:2	58:2	108:14	
17:11	desperate	diplomats	disturbance	
deeply-assisted	116:20	57:19, 64:5,	38:5	
19:4	details	64:8, 64:18	diversified	
defendants	88:13, 122:21	direction;	14:13	
1:10, 51:4,	determine	130:8	division	
52:10, 114:18	25:6, 61:17,	directly	1:3, 18:16,	
defendants'	73:12, 74:6,	21:20, 70:7	23:3	
52:9	111:19, 112:1,	director	divisive	
defendants:	119:5	15:4, 15:20	127:11	
4:2	deterred	disability	divorce	
definition	16:18	86:11	27 : 7	
17:17, 25:20,	developed	disabled	document	
60:13	68:7, 120:8	86:10, 86:18,	34:1, 34:3,	
deliberately	development	87:1	35:4, 46:4,	
68:11	99:16	disappearing	50:12, 54:13,	
demonstrate	difference	110:18	69:7, 69:14,	
62:20, 72:17	60:19	discover	69:18, 116:22,	
demonstrating	different	67 : 9	122:6, 122:11,	
108:7	14:1, 19:13,			

	Conducted on December 20, 2016 43				
122:17	19:8, 23:13,	102:14	75:20, 75:21,		
documentation	27:5, 31:13,	E	76:12, 84:20,		
56:10, 56:11,	42:13, 44:2,	e-verify	85:21, 88:14,		
56:12, 56:15,	51:7, 88:2,	59:8, 59:11,	90:6, 91:22,		
56:17, 64:12,	98:18, 104:22,	59:12, 59:14,	93:9, 93:12,		
69:12 , 116:17	110:20, 110:21,	59:16, 59:20,	103:12, 107:21,		
documented	112:7, 129:8	60:4, 60:22,	111:4		
103:21, 105:7,	downside	61:15, 62:7,	education		
106:3, 108:20,	51:16, 67:3	118:21, 119:3	106:9, 109:19		
124:13	dozen	each	effect		
documents	129:7	8:2, 22:18,	53:21		
17:7, 17:12,	draft	40:6, 70:9,	effectively		
33:1, 33:20,	12:15	81:12	54:1, 107:16,		
35:9, 35:17,	drafting	earlier	125:17		
36:6, 37:14,	13:1	24:16, 58:19,	efforts		
37:19, 37:21,	drafts	64:6, 68:15,	108:16	- 1	
41:7, 43:20,	12:3	96:4, 96:16,	either		
50:8, 50:11,	drills	112:15, 115:13	20:20, 29:17,		
50:22, 55:9,	61:22	early	41:18, 45:13,		
55:19, 55:20,	drive	16:15, 22:6,	54:13, 59:7,		
68:17, 68:22,	14:11, 100:18	22:7, 22:8,	68:7, 68:8,		
69:10, 70:13,	driven	22:11, 22:16,	71:19, 77:17,		
70:16, 84:2,	79:10	26:4, 65:13	88:11, 107:20,		
100:1, 100:2,	driver's	earn	127:13		
116:11, 116:15,	70:2, 70:3	125:9	elected		
117:4, 117:11,	drives	earning	119:21, 127:14		
117:21, 119:7	55:9	109:4	election		
doing	driving	easier	127:10		
7:7, 15:7, 23:5, 23:21,	70:4	60:6, 97:17,	electronic		
27:6, 47:17,	drug	128:20	59:12, 59:15,		
48:11, 48:12,	38:10	easily	66:16, 70:15		
66:19, 67:8,	drugs	76:11, 113:14	element		
76:1, 79:17,	104:15, 107:15,	eastern	29:22, 30:4		
100:15, 122:9,	108:10, 109:6,	1:2	elements		
125:21	109:22	economy	29:22, 78:22,		
doj	due	109:4	96:2		
69:8	67:11, 103:22	ecumenical	eligible		
done	duly	120:10	27:15	- 1	
21:15, 21:17,	6:18	edgewood	elliptic	- 1	
33:18, 40:10,	dump	10:10, 10:11,	127:9		
53:9, 53:14,	117:18	10:14, 12:9,	elliptical	- 1	
80:5, 102:5,	duration	12:20, 13:8,	82:5, 104:22	- 1	
103:14	65:21, 66:7,	15:8, 19:10,	else		
doors	86:3, 118:11	36:10, 44:5,	10:22, 29:5,		
10:21	during	45:5, 45:20,	56:21, 66:3, 83:12, 115:11,		
down	14:15	55:12, 56:2,	116:1		
8:5, 15:9,	dwoskin	57:9, 75:19,	elton		
, ,	52:10, 98:22,		16:14	- 1	
			TO.T4		
				- 1	
			<u> </u>		

Conducted on December 20, 2016				
emanuel	118:10, 118:17	44:14, 45:19,	everybody	
3:4	employs	47:5, 47:12,	24:4, 60:5,	
embarrass	66:5	47:22, 48:1,	81:20, 89:7,	
82:10	empowered	48:22, 76:13,	89:13, 89:22,	
emerge	64 : 1	84:1, 84:2,	93:17, 102:12,	
68:17	enable	84:7, 100:8	113:21, 116:1,	
emerged	54:9, 108:17	equal	127:20	
39:1, 92:22	enables	128:8	everyone	
emphasize	54:1	equate	49:7, 50:2	
73:9	enacted	90:1	everything	
emphasized	25:16	equation	7:8, 15:3,	
73:8	encountered	30:1	15:9, 15:10,	
empirical	64 : 20	equity	24:21, 41:11,	
106:14, 106:17	end	39:19, 48:10	55:8, 100:21,	
employ	67:7, 76:10,	especially	115:11	
119:4	80:3, 96:17	113:12	everywhere	
employed	ended	esquire	44:21 , 49:7	
13:7, 55:22,	37:15, 37:17	3:3, 3:10, 4:3	exactly	
65:2, 85:20,	enforcing	essentially	50:18, 72:21,	
87:10, 129:10,	13:1	42:15, 67:12	79:12, 82:21	
130:10	engaged	estate	examination	
employee	109:10	15:22, 16:6,	5:2, 6:21,	
60:8, 60:15	engaging	120:4	114:18, 121:2	
employees	42:15, 98:9	estimate	examined	
25:17	engineers	19:5	6 : 20	
employer	11:9	et	example	
7:19, 56:13,	enhanced	1:5, 1:9	33:19, 60:10,	
56:14, 57:3,	56:5	evaluations	69:8, 85:21,	
59:19, 60:7,	enjoy	107:4	89:16, 108:19	
60:21, 66:5,	58:2	even	exceedingly	
68:2, 68:8,	enough	48:19, 55:18,	25:15, 54:18	
119:1	73:6, 86:4,	79:11, 87:17,	except	
employers	87:10, 101:21,	88:14, 89:10,	43 : 17	
25:16, 56:14,	110:16, 114:5,	89:17, 106:21	exchange	
66:13	•	event	126:4	
employing	125:15, 125:22 ensure	125:16	excited	
66:2	25:12, 46:11	ever	53:11	
employment	enterprises	7:1, 14:15,	exclude	
7:16, 13:11,	109:11	33:1, 36:8,	24:8, 41:19,	
13:14, 25:22,		64:20, 65:6,	41:20	
27:7, 27:9,	entire	66:11, 112:21	excludes	
27:12, 55:5,	12:8, 13:2	every	40:8	
56:6, 56:8,	entities	22:22, 24:20,	excluding	
56:18, 57:3,	23:9, 23:15,	59:19, 60:7,	22:1	
65:20, 66:7,	44:13, 48:20,	72:21, 73:10,	exclusively	
71:11, 71:17,	97:21	73:15, 73:10,		
72:9, 86:4,	entitled	81:3, 81:11,	62:7, 63:2,	
	122:17, 122:18		76:15	
109:15, 109:17,	entity	88:15	executive	
	10:12, 19:22,		12:21, 15:4,	

Conducted on December 20, 2016 4				
15:20, 41:3,	F	favor	figure	
41:5, 83:10	facilities	16:16, 17:1,	100:8	
executives	64:17	17:4, 51:5	file	
77:18, 77:19	facing	fax	12:10, 31:7,	
exhibit	115:12	9:3	38:3, 75:9	
5:11, 5:12,	fact	fear	filed	
6:1, 8:19,	10:8, 46:4,	41:15	31:5	
34:19, 35:2	48:20, 56:22,	features	files	
exist	62:12, 67:21,	70:10, 70:21	31:13, 74:16,	
55:4, 82:9	116:13, 118:15,	federal	113:22	
existed	127:4	12:11, 18:7,	fill	
92:22	factor	18:15, 19:7,	59:6, 61:7	
existing	58:21	19:16, 20:5,	filled-out	
92:21	facts	21:5, 23:10,	53:19	
exists	95:15	23:16, 24:9,	fills	
15:22	fair	25:2, 26:2,	73:7	
expect	23:1, 28:17,	26:12, 27:15,	finally	
101:4	29:6, 31:1,	27:22, 28:21,	19:1, 74:19	
experience	31:7, 31:11,	30:19, 42:1,	finance	
9:6, 10:8,	43:10, 45:1,	45:14, 46:7,	25:3	
24:5, 33:13,	49:3, 72:22,	46:12, 47:16,	financed	
54:21, 57:6,	73:5, 96:21,	48:18, 48:21,	99:13, 101:15	
63:22, 66:12,	115:18, 124:15,	54:2, 68:13,	financial	
68:4, 69:6,	128:8, 128:21	91:5, 93:13,	9:19, 10:10,	
83:7, 86:17,	fairfax	97:21, 100:12,	76:5, 85:14,	
104:4, 104:8,	114:2, 114:4	100:13, 100:20,	99:8, 101:19,	
106:7, 119:17	fairly	119:12, 120:4,	130:12	
expert	59:4, 67:15,	128:17	financing	
5:12, 10:6,	94:1, 107:2	fee	18:7, 18:17,	
34:6	falls	107:11	18:18, 18:19,	
expires:	3:14	feed	29:22, 30:3,	
130:16	false	78:7, 79:19	41:19, 41:20,	
explain	74:5, 74:7,	feet	43:12, 100:10	
45:8	74:22, 113:13	20:9	find	
exposure	familiar	felt	66:20, 106:10,	
73:1	7:21, 8:21,	47:14	112:9, 128:9	
extent	42:10, 75:14,	female	finish	
18:17, 32:6,	75:16, 76:18,	85:20	8:6, 8:7, 26:2	
33:4, 40:11,	78:6, 117:12	few	firm	
42:2, 43:17,	family	59:6, 67:21,	14:10, 39:11,	
49:2, 53:3,	13:16, 85:6,	96:20, 124:17	41:3	
83:5, 94:5,	87:5	fh&eo	firms	
94:7, 94:16,	fannie	23:2, 49:3	40:3, 40:11,	
95:6, 109:3	18:17	fha	83:10, 102:2,	
extra	far	18:14, 18:15	115:10	
51:16	79:22, 89:4	fight	first	
eyesight	faster	125:19	6:18, 13:7,	
34:15	59:13, 59:18	fighting	16:14, 26:3,	
	,	109:22, 127:19		
		1		

Conducted on December 20, 2016			
49:4, 52:5,	follows:	79:16, 81:4,	40:2, 77:17,
65:13, 68:18,	6:20	83:15, 83:17,	82:15, 120:11,
70:1, 70:4,	fools	84:5, 85:1,	121:8, 121:15,
80:1, 92:3,	104:12	86:18, 87:3,	123:8
104:19, 104:20	forbearance	89:19, 92:1,	friends'
first-level	57:18	92:9, 93:10,	96:16
102:3	foregoing	97:4, 98:17,	front
five	130:4, 130:5	100:4, 101:7,	8:11, 61:8,
7:6, 7:11,	foreign	102:15, 108:21,	76:10, 127:12
59:17, 70:9,	57:9, 57:17,	109:13, 110:9,	full
74:14, 78:2,	58:8, 58:9,	111:16, 112:14,	9:15, 9:17,
78:15	64:16, 67:19,	113:20, 118:19,	10:10
five-year	68:4	122:8, 123:13,	full-time
7:14	forged	124:2, 124:14,	9:18, 11:16
fixed	37:18, 37:21,	126:12, 127:8,	fully
126:6	38:2, 68:17,	128:4, 128:22	86:17
flag	68:22	forming	fully-documented
79:2, 87:2,	forgeries	33:14	39 : 5
119:2	37:15, 38:2,	forms	fully-professional
flags	69:16	54:19, 54:22,	43:11
78 : 22	forgery	69:12, 99:14	fundamental
flames	69:7, 69:20	formulation	111:14
96:17	form	129:2, 129:4	funding
flexible	11:1, 12:17,	fortunate	19:7, 21:5,
17:17	13:10, 13:13,	119:20	23:10, 23:17,
flight	17:15, 21:12,	forums	24:10, 26:2,
64:15	22:3, 23:19,	84:11	26:21, 27:16,
floor	24:11, 25:2,	forward	28:5, 28:8,
3 : 6	26:8, 26:13,	14:6, 22:17,	30:20, 47:1,
focus	26:22, 27:19,	93:9	47:17, 48:18,
15:18, 29:2	28:10, 29:7,	found	48:21
folks	31:2, 31:18,	128:10	funds
11:17, 16:16,	32:16, 33:22,	foundation	48:16, 71:15,
25:13, 32:17,	36:11, 37:8,	99:1, 117:7,	72:4, 72:18,
32:19, 36:19,	38:8, 40:9,	118:2	99:21
44:19, 52:13,	42:22, 43:19,	four	further
67:14, 102:7,	44:15, 45:9,	59:17, 70:9	79:1, 119:4,
104:10, 110:3,	46:3, 46:14,	frame	120:22, 121:2
127:17	47:7, 48:8,	7:14	fuzzy
follow	50:5, 53:22,	franklin	38:9
35:1, 47:15,	54:10, 55:1,	120:14, 120:17	
73:13, 73:17,	57:4, 59:3,	fraudulent	gaining
93:13, 112:18,	60:11, 62:5,	17:7, 62:16	122:2
114:22	64:4, 65:3,	fraudulently	gallegly
following	66:8, 68:5,	39:1, 39:5	16:14, 123:3
35:8, 35:15,	69:1, 73:3,	freddie	qave
36:4, 36:7,	77:8, 77:16,	18:16, 18:17	9:18, 37:18,
95:9, 119:1	78:17, 79:6,	friends	J. 10, 3, 110,
		39:20, 39:22,	

Conducted on December 20, 2016			
115:6, 125:6	globe	82:4, 82:10,	46:19, 47:1,
general	70:12	84:13, 84:14,	54:2, 58:8,
52:12, 67:5,	go	85:2, 88:2,	60:8, 85:14,
89:4, 119:10,	6:5, 6:14, 8:1,	89:3, 89:6,	116:11, 116:15,
121:18	11:4, 21:11,	89:13, 90:21,	117:2, 117:5,
generalizations	21:14, 24:3,	91:15, 94:9,	117:21, 117:22,
114:6	24:14, 27:3,	95:8, 102:9,	124:5
generalized	31:13, 32:18,	104:16, 104:17,	government's
84:12	33:16, 40:1,	104:19, 104:21,	28:11
generally	45:11, 47:21,	105:19, 106:10,	government-insured
52:17, 74:1,	52:6, 53:2,	108:6, 108:9,	30:2
95:20, 100:14,	60:1, 60:21,	113:4, 113:7,	government-related
113:3, 121:17,	61:14, 61:20,	113:8, 113:11,	30:2
124:11, 124:15	63:20, 67:12,	114:11, 114:15,	grade
generates	71:3, 75:4,	115:12, 119:2,	52 : 5
46:1	79:22, 88:21,	119:5, 119:13,	grandparents
generic	91:12, 94:6,	124:5, 125:9,	13:17
55:16	94:20, 95:2,	125:18, 127:9,	grant
gentlemen	97:7, 105:16,	129:11	99:17
120:19	105:19, 114:3	gold	grant-making
george	god	116:15	107:6
1:15, 2:1, 5:2,	127:17	gone	granted
6:17	goes	127:10	99:14
gestation	11:7, 11:14,	good	granting
123:6	63:12, 78:8,	34:15, 51:15,	125:10
getting	98:12	69:15, 77:15, 104:10, 115:21,	greater
29:20, 29:21,	going	115:22, 127:2,	105:7, 128:12
70:8, 79:1, 87:3	6:5, 6:6, 11:8,	129:16	green
giron	16:17, 32:8, 33:5, 34:2,	goofy	55:17, 55:18,
1:5	41:17, 41:18,	70:11	56:2, 80:7
give	42:13, 43:9,	gotta	ground
6:14, 8:10,	43:10, 47:12,	51:20, 59:9,	42:15, 43:13,
8:15, 13:4,	48:13, 50:12,	60:12, 60:16,	43:21, 65:14,
19:5, 36:16,	51:13, 52:15,	61:3, 61:9,	125:17
36:22, 54:6,	52:16, 52:17,	61:16, 62:7,	grounds
63:19, 67:4,	53:5, 54:12,	89:3, 89:5,	10:21
69:20, 70:6,	55:16, 56:20,	90:16, 113:15,	group
103:13, 116:4,	56:21, 57:2,	115:18, 118:22,	44:6
119:13, 126:4 given	58:4, 61:17,	119:4	groups
10:7	61:20, 63:1,	gotten	18:18
given;	63:18, 66:3,	93:13, 97:15	guarantee
130:6	68:14, 71:6,	government	97:18
gives	74:1, 74:4,	26:21, 28:5,	guess
115:17	74:10, 74:13,	28:8, 29:11,	53:9, 63:19,
giving	74:15, 74:16,	30:7, 30:8,	70:1, 99:3, 99:4, 116:18
6:7, 8:10,	74:21, 78:4,	30:22, 31:8,	guessing
83:5, 110:7	78:5, 78:19,	45:14, 46:7,	99:4
, III.,			J J J • €

Conducted on December 20, 2016				
guys	81:13	hill	18:13, 18:20,	
51:5, 71:2	help	97:15, 120:7	19:1, 19:13,	
Н	17:18, 19:3,	hire	23:1, 23:16,	
half	34:2, 68:10,	59:14	25:2, 26:12,	
129:6	72:6, 78:4	hired	27:16, 28:17,	
hand	helped	60:9	31:7, 31:11,	
	21:21	hires	31:22, 43:10,	
52:4, 55:14,	helpful	11:9	45:1, 49:3,	
130:14	36:2	hiring	55:3, 72:22,	
handbook	helping	60:13, 60:14,	73:5, 96:21,	
98:4, 98:5	12:15	61:2	98:5, 98:8,	
handle	helps	history	115:18, 120:1,	
57:19	116:11	74:20, 86:4,	127:1, 128:8	
handles		•	however	
80:8	henry	111:19, 112:1	122:13	
hands	16:12, 97:8	hold	hud	
20:9	here	9:3, 23:11,	16:1, 18:22,	
hang	27:7, 41:11,	77:19, 88:10	23:3, 40:17,	
120:5, 120:13,	49:22, 50:6,	holding	48:9, 67:5,	
120:19, 120:20	50:17, 55:3,	20:8, 34:18		
happen	55:9, 55:16,	holds	73:7, 98:4,	
58:6, 66:11	55:20, 57:15,	99:13	98:5, 98:9,	
happened	57:17, 59:7,	home	99:6, 101:5,	
66:15, 66:22,	59:9, 61:20,	1:8, 21:7,	102:13	
82:8	61:22, 68:15,	21:19, 25:1,	hud;	
happens	68:17, 72:7,	31:21, 42:14,	46:2	
48:4, 48:6,	73:9, 87:12,	49:12, 52:11,	huh	
66:18	90:18, 92:14,	88:1, 90:9,	39:14	
	104:14, 104:18,	92:6, 98:16,	hurdles	
happy	105:18, 114:12,	99:7, 100:3,	58:7	
94:18	116:5, 126:1,	125:14, 126:7	huron	
harbor	126:21, 126:22,	hook	15:15	
14:9	128:15	128:2	husband	
hard	hereby	hottest	89:16	
128:6, 128:7	130:4	123:2	hyde	
head	hereunto	hours	16:12, 16:17,	
67:22, 97:7	130:13	116:18	97:8, 97:11,	
header	hi	house	97:12, 123:4	
34:7, 34:8,	114:20	28:15, 41:8	hypothetical	
34:22	high	1	91:12, 92:5,	
hear	67:15, 68:9,	household	93:11	
80:3	77:19	37:17, 81:3,	hypothetically	
heard	high-end	81:12, 84:21,	92:10, 92:11	
76:19, 126:19,	15:9	88:5, 88:6,	<u>1</u>	
127:3, 127:5		88:15		
hearing	higher	housing	i-	
51:18	11:14, 70:13,	15:5, 15:21,	54:22	
held	70:15, 70:17,	16:4, 16:9,	i-9	
2:1, 17:9,	106:1	17:14, 18:1,	59:6, 59:7,	
Z I , I , J ,	higher-end	18:3, 18:4,		
	11:19			

Conducted on December 20, 2016 49				
59:13, 59:18,	127:11, 127:15	inconsistent	74:8, 83:11,	
60:3, 60:22,	immunity	28:16	93:21, 101:19,	
61:7, 61:9,	58:2	independence	102:8, 112:12,	
61:16, 62:4,	impact	120:18	114:1, 119:13	
118:20	18:22	independently	infrared	
id	impacts	119:8	70:10	
54:7	48:12	index	infrastructure	
ideal	implementation	80:4, 106:9	99:21	
32:15	73:6	indian	inherent	
identification	important	98:8	18:21	
6:2, 111:15	25:5, 25:15,	indicated	inherently	
identify	27:12, 58:21,	32:19, 125:6	114:5	
76:2, 111:11	75:3, 113:22	indicating)	initially	
identifying	impression	20:7, 52:5,	93 : 15	
113:7	68:18	61:12, 70:9	initiate	
identity	imprimatur	indication	107:14	
57:10, 58:9,	57:21	63:7	input	
73:21, 78:10,	in-house	indicator	77:7	
112:1, 116:12	10:6	62:22, 80:8	inquiries	
illegal	inappropriate	individual	31:12	
109:7, 116:4	109:5	38:15, 41:3,	inside	
illegally	inaudible)	49:14, 61:6,	20:11, 41:8,	
126:21, 126:22	9:13, 117:13	62:12, 62:20,	47:11, 47:18,	
illegals	inbound	64:1, 64:22,	77:1, 80:5,	
127:2	100:11	75:8, 81:12,	80:10, 120:9,	
illustration	incentive	84:8, 86:9,	122:12	
70:7	40:21	86:10, 89:10,	inspector	
imagine	incentives	89:11, 112:13,	67 : 5	
13:5, 58:7	41:1	113:1, 124:9	instances	
imbue	include	individual's	29:15, 54:13,	
43:17	13:18, 13:20,	66:7, 91:20,	66:21, 107:7,	
immediately	13:22, 37:21,	103:1, 123:1	113:10	
87:2	41:19	individuals	institute	
immigrant	included	63:13, 67:19,	120:3	
39:5, 66:6,	21:7, 84:1	103:21, 109:10	instruct	
106:2, 107:20,	including	industry	32:8, 33:6,	
112:2	70:11, 90:8,	76:5, 95:22,	53:5, 94:9, 95:8	
immigrants	99:21, 125:22	96:6, 101:19,	instructing	
16:8, 22:1,	income	119:16, 119:19,	33:9, 35:13,	
24:8, 36:9,	17:17, 18:5,	119:21, 120:11,	94:11	
40:8, 67:20,	18:8, 39:1,	121:5, 121:7,	instruction	
68:4, 105:6,	39:6, 67:2,	128:10	35:8, 35:16,	
106:3, 108:18,	67:3, 68:12,	information	36:5, 36:7	
109:12, 111:6,	73:16, 86:3,	25:6, 32:5,	instructions	
124:13	86:11, 87:10,	32:14, 33:2,	95:10	
immigration	89:8, 106:8	33:4, 35:12,	insured	
54:17, 116:10,	incomes	35:18, 43:7,	29:17	
117:4, 117:21,	56:8	53:8, 73:22,	integrated	
			80:15	

Conducted on December 20, 2016				
intensively	79:21, 117:10,	july	51:4, 51:11,	
107:8	122:9, 127:16	130:17	51:20, 52:2,	
intent	issues	jury	52:8, 52:19,	
25:12, 26:5,	11:12, 16:4,	8:11	53:15, 53:20,	
26:18, 47:15	65:12, 115:12,	justice	54:16, 55:6,	
interchangeably	123:6	3:11, 67:6,	55:17, 55:18,	
10:13	it'11	82:11	55:21, 55:22,	
interest	118:16	justification	59:5, 59:17,	
18:21, 130:11	item	116:21	60:5, 60:9,	
interested	42:16, 42:17,	justin	60:15, 62:8,	
55:5, 55:15	43:13	4:3, 114:20,	66:2, 68:13,	
interface	items	115:8	69:13, 70:16,	
77:10, 77:11	74:4, 74:5	K	80:11, 80:13,	
internal	itin	keep	81:7, 93:15,	
122:5	53:15, 53:17,	47:14	97:13, 97:16,	
internally	53:18, 53:20,	keeping	98:15, 99:10,	
97:11	54:5, 80:13	10:21	99:12, 100:7,	
interrupt	itins	kept	100:15, 101:4,	
8:8, 16:21,	53:19, 54:22,	10:21	101:10, 101:11,	
53:1, 61:14	55:3, 55:12	key	101:15, 101:18,	
intervention	itself	49:22, 73:8	102:3, 102:4,	
40:20, 41:15	30:22, 36:18,	keyboard	102:16, 109:21,	
intimate	37 : 7	51:8	111:18, 112:8,	
118:4	J	kick	115:19, 116:7,	
intimately	jacket	122:10	116:17, 116:19,	
117:12	38:2	122:10 kill	117:13, 118:3,	
introduced	january	51:7	118:5, 118:20,	
16:14, 123:4	130:15	kind	119:6, 119:9,	
invent	jersey	7:15, 70:11,	120:12, 120:16,	
97:14	108:15	104:1, 116:5	125:15, 126:20,	
investigation	job	kinds	126:22, 127:1 knowing	
119:5	1:20, 10:2,	20:13, 54:19,	_	
involve	52:18, 89:14,	82:6, 110:3,	43:1, 43:21,	
16:8, 48:13	90:1, 109:6,	115:12	47:10, 79:7,	
involved	125:21	kirk	99:8, 102:16 knowingly	
10:16, 11:10,	jobs	1:22, 2:19,	127:1	
11:11, 11:22,	40:12	130:3	knowledge	
58:8	joint	know	12:22, 24:6,	
involvement	81:6, 81:7,	8:22, 18:15,		
24:7	81:18, 81:19,	25:1, 25:6,	38:22, 96:7,	
isolate	81:21, 82:2,	25:15, 25:17,	102:14, 105:5, 106:1, 106:11,	
75 : 5	84:20, 88:13,	30:2, 38:18,	106:14, 110:5,	
issue	89:6	40:2, 40:15,	110:14, 111:10,	
11:6, 11:7,	joy	43:3, 43:4,	112:11, 112:20,	
16:8, 22:7,	3:3, 105:2,	43:22, 46:20,	119:16, 121:5	
22:8, 22:19,	116:18	50:8, 50:17,	L	— I
25:7, 28:13,	judge	50:22, 51:3,		<u> </u>
36:18, 38:6,	8:11		label	
			35 : 1	

Conducted on December 20, 2016 5				
labor	77:1, 103:18,	89:21, 90:6,	84:16, 90:8,	
60:14	109:22, 115:13,	90:21, 91:17,	97:22, 103:1,	
lack	116:20, 124:8,	91:19, 91:22,	115:3, 118:9,	
106:8, 106:9	128:11	92:3, 92:8,	118:15, 123:1,	
lag	late	92:13, 92:14,	123:21, 128:2,	
8:3	16:12, 22:12	92:15, 92:21,	128:6, 128:15,	
laid	later	93:2, 93:6,	128:19, 128:20	
67 : 11	21:3	96:13, 111:14,	legality	
lake	law	121:11, 121:16,	25:17	
14:11, 15:13	7:16, 65:15,	121:18, 122:3,	legally	
landlord	66:1, 125:15	125:17, 126:2	25:21, 27:17,	
26:11, 26:19,	laws	lease;	28:1, 28:7,	
26:20, 27:15,	25:15, 54:18,	31:1	50:4, 50:7,	
28:3, 29:3,	59:5, 119:1	leased	50:17, 55:3,	
29:4, 29:5,	lawyer	57:16	55:7, 55:9,	
29:12, 30:13,	81:6	leaseholder	55:10, 55:20,	
30:15, 42:2,	lawyer's	50:3, 88:3	59:8, 59:9,	
62:20, 63:4,	95:9	leases	62:1, 63:8,	
110:8, 116:11	lawyers	42:11, 58:19,	63:15, 64:1,	
landlord's	32:21, 108:3	81:5, 81:18,	68:15, 72:16,	
30:10, 31:1,	lay	81:21, 82:3,	84:8, 87:13,	
31:16	91:13	82:18, 83:1,	90:18, 92:14,	
landlord-tenant	lays	83:3, 83:9,	104:14, 104:19,	
58:5, 125:15	50:18	84:21, 85:6,	105:18, 116:5,	
<pre>landlord;</pre>	leads	88:13, 103:11	122:17, 124:21,	
43:18	104:5	leasing	125:8, 126:1,	
landlords	leaping	27:7, 78:6,	129:10	
26:5, 39:9,	108:22	129:8	legislation	
41:12, 81:22	learn	least	17:5, 22:5,	
language	108:17	99:4, 109:17,	22:10, 22:16,	
73:6	lease	109:19, 109:20,	25:11, 26:4,	
large	13:19, 13:21,	113:5, 122:7,	96:21, 98:13	
14:10, 56:14,	29:2, 29:4,	125:13	legislative	
110:22	29:13, 30:11,	leave	120:7, 123:3	
largely	31:5, 39:6,	110:7	legitimate	
33 : 15	42:16, 43:1,	leaving	68:19, 71:11,	
larger	43:3, 43:13,	13:5, 110:17	109:15, 109:17	
115:10	43:21, 58:21,	leesburg	less	
largest	71:12, 71:16,	3:12	36:21, 37:1,	
14:14, 15:12,	72:13, 72:16,	left	47:5	
15:14	72:19, 72:21,	28:8, 28:11	let's	
last	78:11, 81:7,	legal	20:3, 22:15,	
7:6, 7:10,	81:13, 83:7,	3:11, 26:6,	37:5, 41:20,	
7:11, 11:17,	84:2, 85:19,	38:6, 50:5,	58:14, 85:10,	
37:9, 56:20,	85:22, 86:12,	58:20, 61:4,	85:16, 85:19, 87:15, 87:21,	
61:2, 66:22,	87:17, 88:3,	62:13, 62:21,	105:16, 106:16	
67:22, 74:11,	88:4, 88:17,	64:13, 65:19,	level	
74:13, 74:19,	89:5, 89:12,	72:2, 72:8,	11:15, 17:17,	

Conducted on December 20, 2016			
106:21, 117:12	little	79:20	louisiana
liberal	8:3, 17:18,	look	14:20
102:6	27:6, 38:9,	9:4, 29:21,	low
license	70:11, 77:5,	31:9, 31:12,	18:7, 68:9,
70:3	104:3, 112:6,	34:21, 47:11,	68:12, 110:20
licenses	122:10	49:5, 54:12,	low-income
70:4	live	63:20, 74:13,	31:22
licensing	104:10, 124:6	74:15, 78:15,	lower
103:9	living	79:1, 84:14,	106:2
lied	42:8, 71:19,	87:9, 97:9,	lowest
66:13	88:1, 109:5	100:2, 100:9,	70:18
lies	llc	100:10, 100:14,	lunch
68 : 8	100:8	106:5, 114:3,	82:15, 106:19,
life	llp	116:5	122:19, 123:8,
60:6	2:3, 3:4, 4:4	looked	126:16
lift	loan	11:7, 61:2,	lunches
40:17	29:19, 29:20,	65:6, 68:18,	101:21
likelihood	30:6, 30:7	77:2, 79:21,	luxuries
126:1	lobbied	86:15, 86:21	15:9
likely	16:16	looking	
103:20, 106:12,	lobby	24:17, 24:18,	ma'am
108:9, 108:19,	124:5	41:10, 57:1,	7 : 3
109:11, 110:6,	lobbying	57:5, 69:13,	mac
111:6	15:7, 15:17,	74:6, 75:5,	18:17
limited	16:7, 17:21,	99:22, 108:3, 111:12	made
1:8, 31:3,	18:6	looks	93:14, 116:3,
54:15	local	70:3	116:4
line	29:2, 100:11,	lookup	maintain
104:15	114:5	78:8	23:7, 44:18,
lisa	locality	lose	44:20
1:22, 2:19,	75:12, 112:16	125:19	maintaining
130:3	located	lot	47 : 15
list	34:10	14:3, 38:18,	major
24:17, 50:10,	location	40:2, 41:6,	11:8, 13:22,
50:12, 50:14,	125:13	41:7, 43:2,	14:6, 73:5,
50:15, 51:3 listed	locations 14:17	58:3, 59:17,	76:1, 106:5
	logistical	65:11, 65:13,	majority
90:9, 92:7 listen	58:7	70:3, 70:12,	87:18, 104:9
51:13	logistics	86:15, 101:14,	make
lists	10:20	109:16, 109:21,	29:18, 35:7,
19:9, 23:14	long	113:10, 120:5,	51:16, 51:20,
literally	20:5, 20:7,	120:10, 125:20,	52:13, 61:9,
20:4, 31:12,	20:10, 97:14,	126:7	67:17, 69:19,
73:7, 73:14,	107:12, 116:1,	lots	81:9, 87:12,
80:2, 85:5	125:19	43:2, 54:14,	88:12, 89:5,
litigation	longer	124:4	90:5, 94:15,
49:21	11:21, 71:22,	loud	96:22, 102:7,
	,	51:16	
			<u> </u>

Conducted on December 20, 2016				
107:12, 110:2, 101:16, 101:20, 42:12, 52:10, 45:4, 58:19,				
114:6, 115:22,	102:2, 127:22	54:16, 55:7,	64:6, 68:15,	
119:8, 125:20	managing	61:13, 70:12,	78:9, 96:20,	
makes	9:6, 22:18,	73:5, 76:6,	116:19	
60:6, 109:4,	40:18, 48:1	80:8, 110:21,	mentioning	
126:14	mandated	119:3, 119:18	38:16	
making	60:5	meaning	merchant	
39:3, 42:19,		41:22, 45:5,	14:21	
	manner	60:3, 67:3,		
51:8, 55:6 male	43:12, 65:9	69:12, 90:18,	met	
	manual	106:14, 109:5,	29:19, 90:7	
85:19, 90:7,	62:8, 85:6,	110:17, 123:20	methodology	
91:18	98:10, 98:11,	means	73:11	
manage	101:5		microphone	
9:11, 11:18,	manuals	23:4, 25:20,	51:7	
13:16, 21:22,	12:9, 99:6,	28:14, 45:8,	mid	
23:3, 40:18	102:13	50:4, 52:17,	15:11, 123:4	
managed	many	58:12, 61:19,	mid-career	
14:2, 14:10,	7:4, 7:7, 14:1,	61:21, 88:7,	15:4	
15:3, 15:9,	36:14, 41:5,	90:2, 93:2, 93:5, 119:4	mid-city	
15:12, 15:14,	54:13, 66:15,	meant	9:19, 10:1,	
19:6, 21:7,	66:21, 67:18,	51:17, 51:22	10:10, 10:15,	
48:19	74:22	measure	12:16, 12:19,	
management	marked	116:20	13:8, 36:9,	
9:20, 9:22,	6:1, 8:19,	median	38:14, 44:5,	
10:7, 10:11,	34:19	18:5	44:14, 45:5,	
10:14, 11:16,	market	medium-sized	45:20, 47:6,	
11:20, 12:11,	32:2		55:12, 56:1,	
12:12, 12:20,	maryland	115:9	57:9, 63:4,	
12:21, 14:9, 14:10, 15:5,	40:4, 82:7,	meet	75:19, 76:12,	
•	108:12, 108:14	49:7, 49:11,	84:20, 85:21,	
15:21, 23:6, 28:15, 28:16,	match	89:22, 90:2,	88:14, 90:6,	
40:17, 41:6,	78:22	90:10, 93:3,	91:21, 93:9,	
	material	93:7	93:12, 107:21,	
41:13, 44:6, 57:7, 82:1,	102:11	meeting	111:4	
82:9, 82:17,	materially	67:11	middle	
83:13, 96:14,	67:2, 67:15	meetings	22:11, 110:18	
102:20, 120:2,	materials	10:5, 101:21	might	
123:10	33:13, 125:6	meets	8:3, 13:5,	
management's	matter	89:16, 91:18	33:16, 74:6,	
120:4	67:21, 112:22,	member	108:6, 109:8,	
	116:13	82:20	109:16, 116:17,	
manager 13:15, 45:6,	matters	members	125:13	
69:2, 80:1	102:1, 120:8	85:7	mighty	
managers	maybe	memphis	69:15	
	9:3	15:2	military	
101:2, 101:3,	mclean	mention	64:9, 64:10,	
101:4, 101:10, 101:13, 101:15,	1:16, 2:6, 4:7	57:15	64:17, 64:21	
101:13, 101:13,	mean	mentioned	million	
	11:15, 16:21,	40:7, 40:11,	128:13	

Conducted on December 20, 2016			
mind	58:22, 63:5,	mortgage	must
76:22, 87:11,	71:13, 72:11,	20:22, 41:19,	27:16, 49:11,
104:20, 104:21	72:14, 84:4,	41:20, 41:22,	88:15
mine	85:12, 85:15,	42:4, 42:5, 42:7	mute
70:5	85:18, 91:10,	mortgaged	51:12
minimum	102:21	42:18	myself
99:12	mobile	mortgages	- 13:14
minute	1:8, 14:18,	18:14, 29:17	
6:6, 8:9, 87:2	21:7, 21:19,	mortgagor	nail
minutes	25:1, 31:21,	42:6	27:5
94:19, 124:17	42:14, 49:11,	most	name
mis	52:11, 98:16,	8:16, 12:3,	12:12, 34:3,
88:18	99:7, 100:3,	14:22, 21:16,	75:4, 76:19
misallocation	125:14, 126:6	24:16, 28:18,	
48:10, 48:16	moment	28:20, 29:19,	names 74:16
mischarac	23:9, 65:10	37:5, 54:11,	naming
96:9	monetary	67:7, 68:13,	82:10
mischaracterize	41:16	69:10, 74:2,	82:10 narrow
17:3, 44:9,	money	74:11, 78:18,	
80:21, 81:15,	19:16, 27:21,	81:5, 97:16,	41:17, 42:13, 94:1
89:1, 90:12,	29:16, 41:2,	100:19, 106:21,	national
98:2, 105:9,	41:22, 48:12,	108:6, 111:1,	15:5, 15:21
112:4, 112:6,	99:17, 99:18,	113:8, 113:9,	nationals
121:13, 124:3,	100:11, 100:12,	116:13, 119:22,	
125:2	100:13, 110:18,	120:13, 120:20,	57:17, 58:10,
mischaracterizing	125:9, 125:20,	121:15, 125:10,	64:17, 67:20,
90:16	126:5	127:12	68:4 nature
misrepresent	monthly	motivation	
66:6, 69:14	45:14	46:11	19:19, 43:12, 101:9
misstate	months	move	naval
96:5	123:5, 128:11	51:13, 58:18	64:10
misstated	more	moved	near
67:9	14:16, 15:2,	14:12, 14:17,	70:19
misstatement	17:18, 19:18,	22:12, 69:12	necessarily
67 : 16	29:2, 47:10,	moving	_
misstatements	55:5, 66:17,	60:6, 109:7	17:4, 43:13, 72:3, 90:1
68 : 2	69:12, 69:19,	much	•
misstating	76:11, 85:3,	11:5, 15:10,	necessary
67:2, 68:12	86:15, 86:21,	18:13, 49:17,	25:8, 47:14,
mitchell	103:7, 103:19,	80:6, 108:13,	81:2, 108:7, 113:18
14:18	104:5, 106:8,	110:22, 112:7,	need
mixed	106:12, 108:19,	120:6	6:9, 8:21, 9:4,
28:14, 28:18,	109:4, 109:11,	mugshots	0:9, 8:21, 9:4, 11:13, 23:6,
115:14	110:6, 111:6,	113:11	41:17, 41:18,
mm-hmm	111:11, 112:7,	multifamily	61:6, 71:4,
44:7, 45:7,	115:16, 116:3,	9:11	71:10, 74:21,
45:22, 47:3,	116:22, 120:6,	multiple	78:4, 84:13,
48:3, 56:4,	120:10, 121:17	7:9, 75:3	/U.4, U4:13,

Conducted on December 20, 2016 55				
85:2, 99:10,	normally	obtain	okay	
99:12, 100:8,	71:5	65:20, 118:10,	6:13, 7:15,	
111:18, 115:22	northern	118:17	9:2, 28:3, 30:6,	
needs	39:9, 40:4,	obtained	41:10, 48:15,	
11:7	82:2	83:12	52:7, 76:8,	
neighborhood	northwest	obtains	78:9, 85:10,	
107:5	3:5	117:4	86:7, 87:8,	
neither	notarial	obviously	88:9, 91:7,	
130:10	130:14	38:17, 40:12	92:10, 92:20,	
never	notary	occasional	94:20, 95:19,	
43:2, 82:16,	2:21, 130:20,	106:19	103:17, 114:2	
82:17, 82:18,	130:22	occasionally	old	
104:13	note	10:13, 36:17,	14:9, 59:18	
new	129:14	69:15, 108:4,	once	
93:7, 108:14	notes	122:8, 123:12,	14:7, 66:18,	
next	51:20, 99:13	123:17	113:21	
93:2	nothing	occupancy	one	
nexus	6:19	98:4	2:4, 4:5, 7:13,	
70:8	notice	occupies	8:5, 9:18, 11:7,	
nice	2:19, 110:7	20:6	11:9, 11:13,	
127:17	number	odom	12:19, 15:11,	
nicely	14:4, 15:16,	3:3, 5:3	16:5, 22:19,	
112:5	36:16, 36:22,	of:	23:6, 23:17,	
night	40:2, 50:22,	2:2	28:18, 31:3,	
110:19	54:7, 58:1,	offender	33:16, 37:16,	
nobody	61:7, 61:12,	74:21, 75:8,	38:6, 38:9,	
22:9, 29:5,	61:18, 62:3,	112:13, 113:1,	38:17, 41:1,	
86:17	62:13, 62:19,	113:13	41:9, 44:4,	
non-assisted	63:6, 63:14,	offense	47:10, 47:17,	
19:13, 23:8,	64:3, 65:1,	38:10, 38:11,	48:4, 48:11,	
85:10, 86:8,	73:20, 75:7,	68:13	48:17, 48:18,	
87:7, 87:8,	76:21, 77:6,	offer	48:20, 51:12, 52:3, 54:6,	
87:15, 91:17,	77:12, 78:1,	126:3	55:14, 58:1,	
115:1, 115:7,	78:6, 78:13,	offered	58:13, 60:2,	
124:19	79:4, 79:7,	91:9	61:16, 70:7,	
non-funded	79:14, 80:13,	offering	70:17, 73:22,	
48:22	98:11, 99:19,	27:13, 94:16	75:17, 76:16,	
non-hud	100:6, 104:12,	office	77:2, 78:7,	
115:1, 115:7,	109:20, 110:20,	76:8, 76:10,	79:18, 79:19,	
124:19	112:21, 113:4,	102:9	80:18, 83:1,	
none	113:18, 115:8,	officer	83:3, 84:21,	
8:17, 106:20	122:6, 130:22	12:22, 130:3	86:9, 86:10,	
nonrenewal	<pre>numbers 62:16, 75:2,</pre>	officers	87:10, 88:16,	
93:8	97:16, 113:6	64:10	89:10, 89:11,	
nope		offices	91:4, 100:6,	
93:20	0	2:2	103:13, 103:18,	
normal	oath	officially	104:15, 104:19,	
95:21	6 : 15	10:3		
	l			

Conducted on December 20, 2016 5			
105:5, 109:1,	19:19, 45:15,	organized	113:16, 122:14
109:6, 110:10,	46:1	102:4	outcome
111:9, 115:9,	operational	originally	130:12
121:8, 121:10,	10:5, 14:7,	92:3	outset
121:14, 122:16,	30:3	other	52:1
123:2, 127:5	operations	8:2, 27:6,	outside
one's	10:6, 10:17,	31:6, 31:7,	38:6, 64:20,
50:12	11:6, 19:12,	33:1, 35:9,	94:10, 102:11,
one-size-fits-all	20:21	35:17, 36:6,	107:21, 111:4
100:17	operators	38:15, 40:4,	outsource
ones	50:1	41:4, 41:7,	56:14
55:4, 70:15	opine	44:18, 47:11,	over
oneself	32:3	48:12, 50:5,	8:1, 8:2, 14:2,
58:3	opinion	57:18, 58:3,	15:8, 17:10,
online	26:18, 27:11,	58:13, 60:2,	21:7, 21:22,
113:11	27:14, 30:18,	63:12, 64:18,	34:11, 50:2,
only	30:20, 34:4,	70:11, 70:12,	57:16, 66:21,
8:5, 12:19,	44:13, 77:14,	73:11, 74:8,	81:12, 83:8,
21:8, 30:15,	80:18, 81:9,	80:3, 87:3,	85:7, 87:18,
32:20, 34:1,	83:6, 93:22,	90:2, 90:17,	88:10, 96:8,
35:4, 36:16,	97:20, 103:19,	96:13, 98:3,	96:17, 97:13,
36:17, 50:16,	109:10, 110:10,	98:22, 101:8,	97:14, 101:9,
56:20, 62:6,	110:13, 111:22,	102:1, 106:9,	106:19, 107:10,
78:7, 88:16,	115:5, 120:8	107:7, 108:9,	117:18, 119:22,
89:18, 89:21,	opinions	109:1, 109:22,	124:4, 127:18
90:9, 91:19,	26:1, 27:18,	110:11, 111:9,	overseeing
109:1, 109:6	32:5, 33:14,	113:4, 113:5,	12:14
open	33:15, 43:8,	113:7, 114:1,	owing
10:21	91:9, 94:16,	123:9, 127:6	110:18
openly	95:16, 119:15,	others	own
119:11	121:4	10:9	9:20, 9:21,
operate	opportunity	otherwise	10:19, 13:16,
19:1, 19:14,	97:2, 128:8	23:2, 106:22,	33:13, 39:13,
19:15, 23:2,	opposed	109:15, 109:17,	39:15, 79:7,
40:5, 43:11,	19:13, 68:3,	130:12	83:7, 96:7,
44:17, 44:18,	71:16, 106:3	ourselves	102:19, 119:17,
100:21, 115:20	opposing	128:11	120:9
operated	119:19	out	owned
10:8, 14:19,	oral	9:1, 11:15,	10:12, 15:3
21:19, 47:19	50:16	17:18, 28:8,	owner
operates	order	50:18, 58:5,	107:15
42:21	25:6, 27:14,	59:6, 61:7,	owner's
operating	27:21, 46:5,	67:12, 68:10,	10:4
33:17, 45:18,	49:12, 52:15,	68:19, 70:2,	owners
112:17	59:8, 61:7, 61:9	71:6, 72:6,	17:6, 17:9,
operation	organization	78:4, 78:8,	24:18, 50:1,
10:14, 10:15,	15:22, 16:19,	91:13, 100:8,	75:18, 102:5,
10:18, 13:22,	16:22	105:19, 107:12,	107:11, 125:21

Conducted on December 20, 2016				
ownership	78:10, 78:21,	pattern	71:16, 126:6,	
10:15, 47:12,	101:1, 106:4,	49:5	127:12	
106:5	107:6, 111:1,	pay	permit	
P	111:14, 115:3,	56:17, 56:20,	65:21, 118:11	
package	116:2, 119:18,	72:4, 72:18,	permits	
43:12, 52:22,	125:7	81:13, 106:13,	11:13, 11:14,	
56:7, 116:2	partial	116:19, 125:9,	57:13	
page	50:15	126:2	person	
5:2, 5:11,	partially	paying	53:20, 54:9,	
34:22, 85:5,	9:14	58:6, 61:3	62:18, 72:16,	
109:1, 111:13,	participate	payment	75:5, 75:6,	
118:8	59:19	45:17, 86:19,	89:12, 89:14,	
pages	particular	87:3, 88:8,	108:20, 117:4,	
35:1	26:11, 58:21,	88:17, 88:19,	118:15, 119:13	
pages:	76:4, 76:9,	111:19, 112:1	person's	
1:21	101:5, 107:5, 122:3, 124:11	payments	72:2, 72:8 personal	
paid	particularly	38:21, 46:6,		
29:20, 52:15,	17:5, 29:19,	71:20, 87:1 payroll	24:5, 83:7, 96:7, 97:1,	
52:16, 58:4,	43:9, 54:17,	54:2	102:19	
89:6, 129:9,	67:10, 71:21,	payrolls	perspective	
129:11	115:9	101:16	18:2	
pair	particulars	penalize	petitions	
86:7	101:11	17:6	107:10	
paper	parties	penalties	phone	
59:18, 70:6,	6:13, 119:8,	41:2, 41:16	71:5, 80:4	
70:20	130:11	pensacola	phonetic)	
parent	partnership	64:11, 64:15	65:10, 100:6	
10:12, 85:20,	1:9, 100:7	people	phrased	
87:16	partnershipping	11:16, 18:4,	45:6	
<pre>parents 13:17</pre>	100:6	37:16, 75:3,	pick	
park	parts	77:21, 87:12,	78:20	
1:8, 25:2,	17:5	104:10, 105:18,	picked	
31:21, 49:12,	pass	108:8, 108:9,	38:10	
52:11, 98:16,	69:19	110:17, 120:5,	picks	
99:7, 100:3	passed	122:19, 128:14	77:3	
parks	22:9, 22:16,	people's	picture	
21:20, 125:15	26:3, 98:15	82:13	30:7, 70:5	
parse	passing	percent	piece	
85:2, 105:17	57:15	18:5, 19:10,	25:5, 70:6,	
part	passport	19:11, 23:10,	74:19, 78:7	
9:22, 24:16,	57:10, 70:14	23:11, 24:20,	pieces	
26:1, 30:20,	passports	45:17, 123:5	27:11, 30:18,	
45:15, 46:10,	58:9	percentage	73:22, 74:8,	
51:20, 55:13,	past	19:6	114:1	
56:2, 71:11,	78:2, 78:15	perform	pih	
72:10, 74:18,	path	37:12, 76:13	98:6, 98:10	
	44:3	period	pike	
		14:15, 19:9,	3:12	
	l .			

Conducted on December 20, 2016			
place	91:3, 91:5,	128:11	88:4, 88:6,
2:4, 4:5,	102:6	positions	90:17, 92:6,
25:11, 48:11,	policy	14:7, 74:17,	124:21
128:6, 128:7	12:8, 15:7,	119:21	presented
places	15:17, 16:7,	positive	17 : 6
40:5, 98:3,	17:22, 18:6,	74:5, 74:7	presents
106:6, 128:9	22:1, 22:19,	positives	56 : 2
plaintiffs	23:17, 24:8,	74:22, 113:14	president
1:6, 6:21,	25:7, 40:7,	possesses	12:22, 14:8,
121:2	40:21, 47:16,	62:19	120:1, 127:14
plaintiffs:	49:15, 49:20,	possession	pretty
3:2	50:9, 50:18,	125:18	15:10, 65:22,
plan	52:9, 65:9,	possible	111:2
49:13, 50:19,	87:12, 92:7,	39:4, 96:12	prey
50:20, 122:15,	92:11, 92:13,	post	108:9, 109:4
127:2	92:22, 93:1,	39:17, 107:17	price
planet	102:14, 102:22,	potential	82:17
70:18	116:9, 124:12,	72:12	pricing
plans	124:20, 126:9,	potentially	121:16
11:10, 90:19,	128:12	93:6, 102:10	primary
122:5, 122:22,	politician	practice	13:10, 13:13
126:18	104:2	49:5, 95:21,	principal
play	polling	96:7, 115:2	97:8
22:6	40:10	practices	principally
pleadings	pop	95:22	14:19, 18:3
125:8	75:4, 108:5,	prd	printed
please	123:17	39:21	70:20
71:3, 96:5	popped	precise	prior
plowed	127:15	36:16, 36:22	7:13, 12:4,
65:14	population	precisely	79:5
plus	106:2, 107:20	26:14, 32:1,	prison
14:20, 113:10	portfolio	43:1, 80:11	109:18
point	9:21, 10:9,	precision	private
9:14, 12:13,	13:2, 13:5,	38:1	42:5, 60:8,
13:11, 14:5,	14:11, 14:21,	prefer	60:9
15:11, 15:13,	19:4, 19:8,	76:2	privilege
46:4, 53:19,	19:10, 24:22,	premise	94:12, 95:8
76:15, 97:15,	76:3, 115:14,	87:14	privileged
120:22, 127:18	125:14		33:3, 35:12,
police	portion	<pre>prerequisite 123:22</pre>	35:17, 95:18
106:6, 108:1	30:21		probably
policies	pose	prerequisites	7:21, 34:10,
12:2, 12:6,	105:6	122:2	7:21, 34:10, 37:1, 49:17,
12:7, 12:10,	posed	presence	53:18, 70:14,
12:11, 12:15,	95:21	28:6	86:2, 87:9,
13:1, 23:6,	position	present	89:20, 87:9, 89:20, 100:5,
23:22, 46:11,	9:18, 32:3,	22:18, 23:12,	120:16, 123:4
48:21, 49:14,	57:4, 127:13,	27:17, 47:17,	problem
30.41, 39.14,		72:16, 84:8,	1 -
			36:3

Conducted on December 20, 2016				59
problems	22:19, 24:7,	proverbial	47:22, 49:22,	
115:18	36:10, 38:18,	128:5	53:4, 53:7,	
procedure	39:17, 40:6,	provide	53:13, 53:14,	
112:18	48:2, 76:3,	50:9, 50:11,	60:20, 62:18,	
procedures	85:13, 98:22,	51:1, 56:15	72:13, 77:5,	
67:4, 107:14	101:15, 104:16,	provided	77:6, 78:9,	
process	104:18, 105:20,	33:2, 37:14,	85:2, 86:7,	
36:18, 37:9,	107:5, 107:11,	122:16	87:14, 94:8,	
56:3, 57:11,	110:1, 124:1	provisions	94:10, 95:3,	
60:22, 63:10,	properties'	59:5, 81:20	95:6, 99:11,	
67:9, 67:11,	12:1, 122:22	prwora	103:18, 117:17,	
68:16, 73:15,	<pre>properties;</pre>	97:6, 98:15	124:18, 126:19	
73:17, 110:16,	9:6	public	questions	
114:5, 115:3	property	2:21, 98:5,	94:2, 95:20,	
processes	10:7, 15:15,	98:8, 130:20	114:11, 114:15,	
11:11, 69:11,	22:22, 23:14,	pull	114:16, 114:21,	
69:19	24:17, 24:20,	75:7, 75:9,	114:22, 120:22,	
processing	28:19, 38:5,	107:22, 108:1,	121:1	
55:8	38:7, 38:12,	108:2, 112:12,	quick	
produced	41:13, 42:8,	112:18, 112:22	58:14, 71:4,	
33:20	48:5, 48:6,	pulled	87:9, 94:21	
producing	82:1, 83:13,	11:13	quickly	
17:10	91:13, 91:17,	pulls	14:6	
product	96:14, 99:17,	11:14	quinn	
75:18	99:18, 101:1,	purpose	3:4	
program	101:6, 101:20,	95:13	quite	
77:1, 77:7	102:14, 107:10,	purse	62 : 17	
programs	107:14, 108:8,	70:2	quote	
68:11, 77:10	110:7, 122:3,	pursuant	65:18	
projects	124:12, 127:22,	2:19	R	
11:19	128:18	put	raid	
promptly	proposals	34:4, 57:1,	68:16, 69:4,	
122:16	65:12	93:9, 111:5,	110:2	
proof	proposing	119:2, 122:14	raids	
57:10, 58:9,	18:22	Q	38:17, 107:17	
115:2	proposition	qualify	raise	
proper	52:12	27:21	52:4, 87:4	
29:12, 111:15	proprietary	quality	raises	
properly	79:10, 122:11	30:10, 77:15,	87:2	
111:11	prospective	77:20	ran	
properties	26:19, 29:13,	question	13:2	
9:21, 12:16,	49:11, 50:9,	7:5, 8:6,	range	
13:3, 13:4,	50:21, 56:1,	22:15, 26:10,	14:22, 16:3,	
13:19, 13:21,	73:21, 76:14,	27:4, 28:3,	55:19	
14:11, 15:1,	84:3, 111:12, 124:21	32:7, 33:4,	rare	
15:10, 19:6,		35:20, 41:18,	64:19, 66:17	
21:6, 21:8,	prove 62:13	44:11, 46:17,	rate	
21:21, 22:17,	02:13	, , , , , , , , , , , , , , , , , , , ,	110:17, 110:19	

Conducted on December 20, 2016			
rates	46:22, 48:7,	reference	20:11, 20:13,
106:1	85:14 , 97:21	111:12	21:1, 21:4,
rather	received	referral	97:21, 124:6
103:9	19:7, 23:10,	67:6, 67:17	regulator
ratio	25:2, 42:4	referrals	84 : 15
23:8, 23:11	receives	67:8, 67:18	regulators
reach	26:12, 46:18,	referring	84:17
70:2	48:17, 48:20	97:1, 107:18	regulatory
reacting	receiving	refinancing	11:12, 12:11,
37:10	26:21, 28:4,	107:3	40:20, 41:15,
read	45:20, 86:11	refinancings	43:18, 46:2,
80:4, 93:19	recent	107:3	46:5, 47:5
readable	37:5, 69:11,	regard	relate
70:10	70:14, 78:18,	43:11, 73:14,	18:7, 107:19
reading	92:7, 123:7	77:20, 86:5,	related
98:18, 130:9	recently	122:11, 123:14,	17:22, 22:10,
real	109:18, 119:22	123:18, 125:13	34:1, 55:20,
15:22, 16:6,	recently-retired	regarding	57:14, 102:22,
113:14, 120:3	77:18	20:19, 43:16,	130:10
really	recognizing	105:15, 108:13,	relates
30:17, 32:3,	109:21	117:15, 123:16	22:5, 98:10,
58:12, 75:2,	recommend	regional	122:22
111:7, 113:16	44:19	76:2	relation
realpage	reconciliation	register	96:6, 115:20
76:15, 76:16,	97:2	54:6	released
76:20, 79:20	record	registration	109:18
realty	6:5, 34:18,	130:22	relevant
14:9	35:7, 35:15,	registries	43:8, 43:14,
reason	36:4, 58:16,	74:21	48:5, 48:21,
8:15, 9:5,	71:7, 94:20,	registry	70:7, 72:3,
9:14, 14:5,	94:22, 114:17,	75:8, 112:13,	72:9, 93:22
91:19, 93:8,	129:17, 130:6	113:1	relied
97:10, 100:16	recorder	regret	95 : 15
reasonable	20:8, 98:7	8:20	rely
52:14, 52:16,	records	regs	33:12, 119:12
115:2, 124:20,	108:2, 108:3,	63:17, 93:16	relying
125:5	108:4, 113:3,	regular	53 : 6
reasons	113:16, 113:19	57:16, 107:2,	remember
23:1, 52:9,	red	120:5	7:8, 15:16,
109:16, 115:8	80:7	regularity	34:8, 38:1,
recall	reduced	66:18	38:11, 65:11,
37:9, 38:9,	130:8	regulate	67:22, 77:9,
38:16, 63:22,	reed	99:7, 102:13	82:8, 98:6,
65:4, 116:17,	2:3, 4:4,	regulated	124:7
124:22	32:12, 32:17,	101:11	remind
receive	32:19	regulates	87 : 6
23:16, 24:9,	refer	98:16	remote
32:4, 38:14,	8:21, 10:13	regulations	8:2
		19:18, 20:6,	

Conducted on December 20, 2016			
remotely	reporting	researched	responsibility
6:11	19:18, 106:5	106:22	8:13, 12:14,
removing	representative	reserved	97:2
36:19, 37:15,	7:18, 10:4,	71:15, 72:4	responsible
37:17	16:12, 16:13,	reside	13:1, 17:9,
render	16:17, 97:12	64:14, 92:14	81:13, 88:7,
33:16	representatives	residence	88:17, 88:19
renewal	123:3	36:19, 50:6,	rest
93:3	republic	55 : 7	61:18, 62:22,
renewed	130:1	residences	63:11
93:6	request	74:15, 74:17,	restate
rent	33:1	78:3, 78:19,	27:4, 35:22,
13:19, 13:21,	requested	79:5	118:1
38:20, 52:14,	20:18, 43:15,	residences;	restrictions
52:16, 58:6,	105:14, 117:14,	78:16	43:3
88:8, 106:13,	123:15	residency	restrictive
125:10, 125:12,	requested;	17:1, 17:8,	28:20, 100:20,
129:9, 129:11	130:9	25:13, 26:5	115:16
rental	require	resident	resumé
15:12, 21:16,	76:20, 77:11,	31:13, 50:5,	8:18
42:8, 71:16,	97:21, 115:2	89:10, 89:18,	retail
72:5, 72:18	required	89:21, 90:9,	21:19
rephrase	49:7, 51:1,	92:8	retired
26:17, 117:3	59:19, 60:2,	residential	7:19, 9:14,
replace	67:17, 73:20,	9:6, 13:18,	11:16, 11:17,
11:18	77:7, 79:14,	13:21, 14:1,	16:13, 120:6
report	92:7, 112:12,	15:12, 19:12,	retirement
5:12, 8:19,	112:21	21:15, 21:16,	12:5, 12:13,
8:22, 27:13,	requirement	39:8, 39:19,	13:12
33:14, 34:6,	16:15, 50:2,	41:12, 46:12,	reveal
34:20, 43:8,	98:3, 98:5,	57:7, 82:1,	78:1, 79:5
58:20, 65:18,	98:11, 118:21,	83:12, 123:9,	revealed
78:21, 83:6,	128:18	128:18	36:18, 37:6,
84:13, 95:4,	requirements	residents	37:13
95:13, 95:16,	17:1, 17:8,	38:19, 55:4,	review
95:17, 108:16,	24:19, 46:13,	115:21	33:20, 35:10,
111:13, 118:8,	49:10, 67:14,	resort	67:13
119:16, 121:5	89:17, 89:22,	56:20	reviewed
reported	90:3, 90:7,	respect	107:6
1:22	90:10, 99:16	103:22	reviewed;
reporter	requires	respectfully	35:5
2:21, 6:6,	50:9, 84:2,	104:3	reviewer
6:14, 8:5,	124:20	respond	12:3, 12:6
20:18, 43:15,	requiring	107:9, 107:16	reviews
105:14, 117:14,	92:22, 128:18	response	11:10
123:15	research	45:3, 80:22,	reyes
reporter-notary	14:3, 19:9,	124:17	1:5
130:1	99:2	responsibilities	rifling
		10:1, 12:18	80:3

Conducted on December 20, 2016			
right	rulemaking	25:14, 26:20,	scientifically
6:4, 7:1, 7:10,	18:21	30:12, 36:15,	68 : 6
7:13, 7:20,	rules	41:15, 44:4,	se
8:18, 9:7, 9:10,	7:22, 18:21,	44:14, 44:21,	17 : 8
26:17, 27:20,	19:17, 31:11,	48:19, 49:1,	seal
30:9, 31:17,	40:13, 40:19,	49:6, 49:8,	130:14
34:14, 34:16,	43:10, 45:2,	61:1, 65:8,	season
35:3, 35:5,	47:18, 49:8,	69:9, 69:22,	127:10
41:11, 41:20,	67:4, 85:5,	72:21, 72:22,	second
42:3, 42:7,	99:20, 100:20,	73:11, 73:15,	26:1, 27:14,
43:18, 52:8,	108:13	75:4, 84:10,	47:20, 51:5,
58:14, 71:6,	run	86:1, 86:7,	103:13
75:6, 78:12,	28:12, 28:18,	86:12, 86:14,	section
78:16, 81:10,	62:16, 72:20,	87:14, 90:10,	20:5, 117:18
81:17, 96:8,	76:21, 77:7,	91:1, 93:17,	sector
104:11, 114:7,	77:20, 79:14,	96:15, 97:1,	19:2
120:21, 125:21,	80:14, 103:8	97:19, 98:21,	secure
126:5, 128:15,	running	103:11, 110:15,	
129:12	16:5, 28:13,	113:2, 122:4	69:12, 116:22
rights	28:15, 80:16	sandoval-	security
88:11	résumé	moshenberg	37:22, 50:22,
righty	119:19, 119:20	3:10	61:7, 61:12,
7:17	S	saw	61:18, 62:3,
rigor		8:18, 9:5,	62:13, 62:16,
106:21	s	96:16, 119:19,	62:19, 63:6,
rise	15:11, 22:11,	119:20	63:14, 64:3,
106:20	22:12, 22:16,	say	64:22, 70:10,
risk	65:13, 123:4	9:14, 10:16,	70:13, 70:15,
29:4, 43:18,	sabbatical	11:22, 14:2,	70:17, 70:18,
46:2, 47:5,	15:4	14:4, 14:5,	70:19, 70:21,
72:12, 86:5,	safe	24:6, 28:9,	73:20, 75:2,
103:20, 105:7	116:1	28:11, 29:3,	75:7, 76:20,
road	safety	41:9, 45:5,	77:6, 77:12,
7 : 22	103:20, 105:7	51:17, 51:22,	78:1, 78:5,
rock	said	52:10, 66:21,	78:13, 79:4, 79:14, 112:21,
128:5, 128:6	16:22, 17:22,	68:6, 85:16,	113:18
rogues	20:12, 23:9,	85:19, 87:15,	
104:12	24:15, 26:3,	97:10, 101:9,	see
	34:8, 47:13,	109:14, 116:6,	34:11, 34:12,
rosy	47:20, 47:21,	120:12, 126:14,	34:16, 36:6,
1:5	50:14, 52:19,	127:3, 127:17	36:17, 54:18,
roughly	71:1, 78:14,	say-so	55:15, 55:17,
18:4, 19:5,	90:15, 96:16,	117:11	55:20, 57:2,
128:13	100:19, 101:12,	saying	64:16, 69:10,
roundabout	109:14, 112:5,	47:14, 62:15,	70:13, 70:16,
29:20	115:13, 121:4,	86:22, 114:2	79:1, 79:12,
ruined	130:6	school	80:6, 80:10,
82:13	same	64:15	84:18, 100:10,
rule	10:12, 19:14,	scientific	107:14, 109:8,
93:13, 95:18		106:21	
		100:21	

Conducted on December 20, 2016			
110:1, 122:17	93:4, 94:1,	siberia	single-use
seem	94:3, 108:13,	119:6	15 : 12
30:16	115:16, 130:13	side	sister
seemed	setting	61:8, 68:9,	71:5
22:9	110:13	68:12, 70:10,	sisters
seems	seven	73:7, 85:3,	13:14
81:10	14:19, 74:14,	85:4, 85:11,	sit
seen	78:2, 78:15	86:8, 87:7,	10:4, 31:13,
34:1, 43:2,	several	87:8, 87:15,	83:20, 120:2
43:20, 49:13,	48:1, 62:10,	91:4, 91:14,	site
50:10, 50:14,	75:17, 81:7,	91:17, 110:1	69:2, 80:1,
50:15, 50:19,	81:18, 81:20,	sides	80:7, 101:3,
51:3, 53:16,	81:21, 82:2,	90:20	101:4, 101:10,
53:17, 53:18,	84:21, 88:13,	sign	101:13, 101:14,
65:6, 69:15,	89:7	41:6, 41:9,	101:16, 102:2
70:14, 71:1,	severals	46:4	sitting
108:22, 109:2,	81:6	signature-ils	19:8, 23:13,
113:3	sex	130:18	42:17, 43:13,
seize	74:20, 75:8,	signed	98:18, 99:22,
107:10, 107:14	112:13, 113:1,	120:18	102:9, 126:16
selection	113:12	signing	situated
49:13, 50:19,	shade	130:9	44:12, 44:14
90:19, 93:5,	14:16, 15:2	similar	situation
122:5, 122:15,	share	19:15, 19:20,	25:4, 37:6,
122:22, 126:18	101:13, 101:19,	22:21, 23:22,	42:17, 45:12,
senior	122:13, 122:18,	40:7, 98:6	45:16, 50:12,
41:5, 71:21,	122:21	simon	64:1
77:17, 77:18	shared	3:10	situations
sense	32:1, 84:17,	simple	64:16, 64:18,
21:6, 101:13,	102:11	59:4, 65:22	68:13
119:10	sharing	simply	six
separate	122:7		
103:9	sheet	32:13, 35:14, 63:18	7:6, 15:6 skimming
separately	113:10		1
	shore	simultaneous	48:10
42:18, 81:2,		105:10, 123:11	skips
81:11, 120:14, 120:20	14:11	since	110:17, 110:19,
	short	7:20, 13:11,	111:1, 111:5
series	21:15, 69:7,	22:18, 37:3,	smattering
13:15, 22:10	82:13, 86:2,	53:8, 55:2,	21:17, 21:18
served	103:10, 116:1,	62:6, 77:1,	smith
113:6	125:20	80:15, 89:6,	2:3, 4:4,
services	shorthand	90:19, 93:15,	32:12, 32:17,
82:17	130:1	113:21, 123:2,	32:19
set	should	127:3	social
23:6, 24:18,	25:13, 89:15	single	37:21, 50:22,
28:16, 28:19,	shouldn't	22:22, 110:20,	61:6, 61:12,
59:15, 79:8,	48:11	110:21	61:17, 62:2,
85:5, 91:5,	show	single-family	62:13, 62:16,
	74:16	13:20	

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64

	Conducted on Dec		04
62:19, 63:6,	104:17, 119:2,	spaces	staff
63:14, 64:3,	119:9, 119:10	21:19	38:16, 80:7,
64:22, 70:19,	somebody's	speak	100:18, 101:1,
73:20, 75:1,	117:11	7:22, 80:17,	122:12
75:7, 76:20,	someone	98:9, 101:8	stages
77:6, 77:12,	17:6, 31:5,	speaking	22:8
78:1, 78:5,	60:20, 61:13,	38:4, 109:1	stand-alone
78:13, 79:4,	62:2, 67:1,	special	80:16
79:14, 112:21,	67:9, 71:19,	11:19, 24:18,	standard
113:18	109:3, 113:15,	64:18	28:20, 28:21,
software	117:20, 119:11,	specialized	91:6, 127:19
76:5, 76:16,	125:11	105:5, 105:22,	standards
77:10, 79:8	someone's	106:11, 110:5,	28:17, 28:19,
solid	71:10	111:10, 112:11,	92:16, 92:18,
115:22	something	112:20	93:4, 93:5,
some	10:22, 11:13,	specific	93:7, 94:3,
9:15, 9:16,	29:3, 47:20,	23:13, 40:10,	103:11, 115:16,
10:1, 12:13,	48:4, 48:11,	70:1, 121:19,	116:16
18:17, 19:3,	66:19, 91:21,	122:1	start
19:21, 21:2,	101:14, 113:15,	specifically	8:7, 74:6,
21:22, 23:20,	116:22, 123:12,	24:17, 42:12,	100:5, 100:9,
24:7, 24:19,	123:17	82:5, 99:3,	100:14, 106:16,
37:13, 39:8,	sometime	121:15	117:17
39:22, 43:17,	8:22	specificity	started
45:12, 50:5,	somewhere	17:19, 21:2	9:8, 14:8,
53:19, 55:4,	14:22, 74:14,	specifics	70:4, 116:18
56:14, 64:16,	125:11	69:20	starters
66:18, 69:15,	sorry	specify	100:9
69:20, 71:1,	16:21, 21:11,	22:5	starting
71:18, 75:9,	51:11, 53:1,	speculate	69:4
78:22, 82:15,	61:14, 71:3,	100:1	starts
82:22, 84:11,	83:16, 88:20,	speculation	63:10
86:18, 87:3,	98:8	27:1, 29:14,	state
96:16, 104:11,	sort	58:11, 59:21,	19:16, 23:16,
106:20, 107:11, 107:16, 108:3,	28:5, 46:22,	63:16	25:2, 26:12,
114:14, 121:6,	56:5, 56:11,	spend	27:15, 27:22,
122:1, 127:16,	75:9, 106:18	20:1, 21:3,	35:15, 42:1,
127:18, 128:17	sorts	109:21, 120:7	45:13, 46:8,
somebody	16:5	spent	57:18, 57:22,
25:18, 25:19,	sources	11:17, 65:11,	75:11, 100:12,
30:1, 38:17,	72:1, 73:16	123:5	112:16, 112:22,
52:17, 54:5,	south	split	118:9
55:14, 59:15,	15:15	23:4	stated
61:3, 66:1,	southeast	sponsor	86:13
68:10, 68:11,	14:20	97:8	statement
68:14, 68:17,	southeastern	spouse	29:6, 65:17,
80:2, 86:22,	120:1	89:20	118:14, 128:21
, , , , , , , , , , , , , , , , , , , ,	space	ssi	states
	124:19, 126:5	87:3	1:1, 14:19,

Conducted on December 20, 2016			
27:17, 28:7,	62:3, 63:14,	66:17, 70:11,	support
62:14, 63:9,	65:1, 66:18,	70:12, 79:10,	19:3, 115:20,
63:15, 64:2,	70:18, 70:20,	116:6, 129:9	115:21
65:2, 68:3,	72:15, 75:21,	subdivision	suppose
72:3, 72:17,	77:17, 82:9,	45:13	62:6
84:9, 103:2,	87:9	subjected	sure
118:18, 123:1,	stipulate	103:10	17:21, 26:14,
123:22, 124:22,	6:10	subjects	29:11, 29:18,
128:3, 128:19	stock	82:22, 83:2,	34:10, 35:7,
statistics	18:13	83:3	36:3, 51:6,
68:7, 105:1	stood	submit	52:13, 55:6,
status	59:13	54:7, 88:15,	62:6, 63:3,
25:18, 25:20,	stop	107:3	65:10, 66:4,
26:6, 58:20,	104:1	subordinates	72:8, 81:9,
62:14, 62:21,	street	41:9	82:20, 87:12,
65:19, 72:2,	3:5	subset	88:12, 89:5,
72:8, 90:8,	strict	107:20	90:5, 90:22,
97:22, 103:1,	110:16	subsidies	93:14, 94:15,
108:5, 115:3,	string	18:7, 21:5,	96:22, 103:15,
118:9, 118:16,	41:4	26:12, 28:4	106:16, 110:2,
118:22, 123:1, 123:21, 128:3,	strings	subsidized	114:8, 114:13,
128:6, 128:19,	19:17, 19:21,	28:19	115:22, 119:9,
128:20	21:4	subsidy	119:12, 120:16, 125:21, 129:1
statute	strong	19:7, 23:16,	surprised
73:2, 107:13,	110:10	25:3, 27:21,	74:22
119:12	structure	30:20	sustained
stay	43:4, 99:8	substantial	71:10
11:15, 24:15	structured	12:20, 14:4	swear
stay-at-home	47:13, 47:21,	substantive	6:6
85:20	100:15, 102:17	123:14, 123:18, 123:20	sweep
steady	stubs	sufficient	116:6
86:4	56:17, 56:20, 116:19		swept
stealing	student	71:15, 86:3, 112:9	99:15, 99:17,
109:7			99:19
stenographically	87:20 studied	suggest 109:2, 126:19	sworn
130:7	105:1	suggesting	6:11, 6:18
step	studies	66:5	system
71:6, 73:14	65:7	suit	55:6, 57:1,
steps	studiously	49:2	59:12, 59:14,
73:12, 73:13,	82:14, 83:4	suite	59:15, 60:3,
73:14, 108:8	study	2:5, 3:13, 4:6,	61:10, 61:16,
stick	61:21	75:18, 76:8	62:8, 67:11,
97:7	stuff	sullivan	80:9, 119:3
still	10:5, 11:15,	3:4	systems
15:16, 15:22,	39:18, 39:20,	super	59:18, 63:1,
16:13, 28:5,	39:21, 40:1,	76:1	74:12, 78:6,
28:11, 28:12,	44:18, 63:12,	supervisors	80:15
	,,	102:3	

Conducted on December 20, 2016				
T	23:15, 24:3,	terminated	73:14, 82:16,	
table	24:19, 24:21,	91:20	96:13, 97:16,	
122:14	39:8, 53:11,	terms	99:21, 102:1,	
take	66:3, 95:12,	18:19, 29:18,	102:5, 109:20,	
8:5, 13:4,	108:17, 113:22	48:5, 55:8,	109:22, 113:4,	
22:15, 27:10,	ten	91:1, 102:4,	121:6, 121:8,	- 1
28:7, 30:19,	36:21, 66:22,	115:19, 116:16,	121:10, 121:14	
31:8, 37:5,	120:2	121:17, 121:18,	think	
49:19, 52:2,	tenancy	121:19, 122:1	7:6, 22:4,	
58:14, 85:10,	22:2, 24:9,	terribly	24:15, 25:9,	
87:9, 87:22,	40:8, 88:10,	16:16, 16:22	27:5, 27:10,	
89:13, 94:21,	103:8, 123:22	testified	35:1, 39:16,	
102:6, 114:11,	tenant	6:20, 96:4,	42:9, 42:14,	
114:16, 116:19,	12:10, 12:15,	124:17, 126:8	43:7, 49:17,	
120:9, 122:18,	26:19, 28:6,	testify	51:12, 52:12,	- 1
126:2	38:20, 42:4,	6:18	59:1, 62:17,	- 1
taken	42:5, 42:7,	testimony	79:19, 87:9,	
63:7, 86:16,	45:17, 49:11,	6:7, 8:10,	93:21, 94:2,	
130:4, 130:7	49:12, 49:13,	8:16, 81:10,	94:13, 97:18,	
takes	50:9, 50:18,	97:20, 130:6	103:14, 104:3, 110:10, 112:5,	- 1
100:12, 102:12	50:19, 50:21,	texas	114:8, 115:4,	- 1
taking	55:13, 56:1,	14:20	115:6, 116:2,	- 1
100:9, 108:7,	90:19, 93:5,	th	116:7, 116:8,	- 1
127:13	111:12, 116:12, 122:5, 122:15,	3:6	120:17, 125:5,	- 1
talk	122:3, 122:13, 122:22, 124:9,	thank	126:9, 126:10,	- 1
8:2, 11:19,	124:21, 126:18	51:10	129:6, 129:12	- 1
24:4, 82:16,	tenant's	thanks	thinks	- 1
82:18, 121:7,	29:13, 78:10	114:7, 129:13	127:1	- 1
121:15, 121:16,	tenants	theory	third	
121:17, 121:19	18:10, 26:6,	9:13, 9:15	119:8	
talked	27:16, 38:4,	thereabouts	third-party	
112:15	38:10, 38:15,	115:14	12:21, 56:9,	
talking	76:14, 84:3,	thereafter	56:11, 56:12,	- 1
42:12, 42:14,	97:22, 103:10,	130:7	116:14, 116:16	
47:2, 58:18,	103:19, 105:7,	thieves	thoroughly	
69:8, 71:10,	106:12, 110:6	104:12	80:9	
90:22, 92:20,	tend	thing	thought	
92:21, 93:11,	47 : 12	27:6, 44:21,	39 : 2	- 1
96:22, 97:18,	tenure	49:4, 49:6,	thoughtful	
127:14	57:4, 74:11	55:15, 73:8,	116:8	- 1
target	term	97:19, 104:11, 127:5	threat	
32:2	21:18, 37:10,	things	40:20, 41:2	- 1
taxation	41:8, 48:9,	16:5, 17:9,	three	- 1
16:4	55:16, 57:14,	16:5, 17:9, 41:4, 47:21,	20:9, 73:5,	
taxes	126:3, 126:22	52:22, 56:7,	78:19, 82:13,	- 1
54:3, 54:7 tell	terminate	58:3, 67:10,	94:19, 96:2,	
	90:6, 91:22	71:20, 72:22,	116:18	
8:13, 23:14,		, ± • 2 · ,		
	<u>I</u>	I.	L	

Conducted on December 20, 2016			
three-foot	8:16, 16:1,	113:15, 114:22,	74:10
20:5	68:16	116:10, 117:2,	tysons
threshold	together	117:3, 117:20,	2:4, 4:5
67 : 15	96:2, 120:12,	118:14, 121:9,	U
through	120:13, 120:19	130:5	ultimately
31:13, 53:9,	told	trusts	37:15
59:7, 60:3,	32:12	13:16	umbrella
60:4, 60:22,	took	truth	48:2, 48:19
67:12, 73:15,	71:9, 76:3	6:19, 8:14,	unable
80:4, 103:8,	top	66:3	65:19, 89:17,
127:10	42:17, 67:22	trw	111:22, 118:10
throughout	topic	79:18	unassisted
73:9	15:18, 20:1	try	115:15
throw	topics	8:1, 8:7, 8:8,	unaware
58 : 5	123:3	27:5, 63:18,	25:4
tie	touched	105:17, 117:17	uncomfortable
96:2	129:6	trying	122:7
tied	tougher	26:15, 27:7,	under
106:8	69:14	29:8, 68:9,	48:19, 59:5,
tiers	towards	72:6, 91:7,	81:19, 86:12,
47:11	60:6, 67:7	110:2, 112:17	90:18, 92:5,
time	tower	tuesday	95:18, 130:8
7:14, 8:4, 8:5,	15:13	1:17	underlying
9:17, 10:10,	trade	tune	99:9
11:20, 12:4,	15:22, 16:6	125:11	underpinned
14:16, 20:18,	training	turnaround	18:14, 18:16
25:14, 43:15,	11:18, 64:10,	59:13	understand
47:10, 54:15,	64:17, 64:21,	turned	8:9, 8:20,
61:2, 65:11,	84:11, 119:21	9:17, 68:19	26:14, 27:4,
73:11, 77:1,	transcript	two	27:11, 27:13,
79:17, 84:16,	5:10, 6:2,	10:13, 27:10,	29:8, 30:18,
93:2, 104:11,	130:5	28:13, 30:17,	49:22, 59:1,
105:14, 106:4,	transfer	35:1, 60:16,	66:4, 72:6,
113:6, 115:12,	71:20, 86:18,	74:4, 74:5,	76:6, 79:22,
117:14, 120:6,	87:1, 87:3	82:8, 128:9	81:9, 82:21,
123:5, 123:15,	treasury	two-minute	88:12, 90:5,
126:6, 127:12,	16:2	114:12	91:8, 94:15,
129:13	treated	type	94:18, 105:4
times	31:6	26:21, 98:6	understanding
7:4, 7:9,	treatment	types	42:20, 50:16
36:14, 36:21,	91:16	12:7, 18:3,	understate
66:15, 96:20,	tried	28:15, 54:15,	39:6
129:7	129:7	100:2	understated
title	trigger	typewriting	39:2, 67:3
10:3	74:4	130:8	understood
titles	trouble	typically	20:16, 63:3
97:17	60:14	19:9, 56:12,	underwrite
today	true	56:22, 68:2,	25:18, 25:21,
6:7, 8:10,	23:11, 26:11,		
	<u> </u>		

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

Conducted on December 20, 2016			
28:12, 72:21,	128:19	59:14, 59:16,	57:13, 61:3,
73:10, 73:13,	units	73:11, 74:2,	61:22, 71:10,
81:3, 81:11,	9:11, 13:3,	80:15	71:14, 72:1,
81:19, 83:6,	14:17, 15:1,		72:22, 73:13,
83:9, 121:10,	15:2, 15:16,	vacation	73:21, 116:12,
121:18	48:17, 48:18	129:16	128:2, 128:19,
underwriting	unless	variable	128:20
27:9, 27:12,	116:4	50:13	verifying
29:2, 29:12,	unreasonable		55:5
30:11, 30:21,	127:5	<pre>variance 102:2</pre>	versus
31:1, 31:4,	until		91:4, 91:16
31:9, 31:16,	9:17, 13:11,	varied	vet
52:13, 58:19,	22:6, 22:7	14:21	113:19
58:21, 65:21,	untoward	varies	vets
66:20, 71:11,	86:5	112:15, 114:5	117:3, 117:5,
72:15, 78:6,	unusual	various	117:22
78:11, 89:16,	101:12, 116:7,	16:3, 99:20,	vetting
90:7, 91:18,	126:9, 126:11,	99:21, 102:5,	113:16, 115:21
110:16, 111:14,	126:15	119:21	vice
118:12, 125:22,		vary	
128:7	updates	57:5, 73:16	12:21, 14:7
underwritten	84:17	vast	videoconference
93:16	upkeep	104:9	1:15
undocumented	12:1	vein	view
16:8, 22:1,	uploaded	91:11	68:7, 102:6,
24:8, 36:9,	76:10	vendors	102:12, 112:6
40:8, 66:6,	upper	79:20	views
91:21, 103:19,	47:10	verbal	27:20, 33:16
105:6, 106:2,	upwards	45:3, 80:22	violating
106:12, 107:19,	98:12	verifiable	119:11
108:18, 109:12,	urquhart	119:8	violation
110:6, 111:6,	3:4	verification	92:16
112:2, 124:13	use	17:1, 25:22,	violent
unemployed	21:17, 37:10,	27:12, 63:1,	108:19
84:22, 87:17,	41:8, 55:16,	66:16, 69:18,	virginia
87:19	57:14, 62:6,	78:10, 103:1,	1:2, 1:16, 2:6,
unfortunately	63:1, 74:1,	116:14	2:23, 3:14, 4:7,
97:16	74:3, 74:10,	verifications	39:9, 40:4,
united	74:12, 75:21,	56:18, 61:19,	82:2, 82:7,
1:1, 27:17,	76:9, 76:12,	74:3, 74:13	108:13, 130:21
28:7, 62:14,	76:15, 76:16,	verified	virtually
63:8, 63:15,	81:18, 82:2,	56:8, 56:9,	15:3, 24:21
64:2, 65:2,	90:19, 91:4	59:7, 65:20,	vis-à-vis
68:3, 72:3,	user	118:11	114:1
68:3, 72:3, 72:17, 84:8,	77:9	verify	visa
103:2, 118:18,	uses	17:12, 26:5,	54:8, 54:11,
123:1, 123:21,	12:9, 48:9,	26:19, 27:16,	54 : 13
•	81:21	28:6, 56:6,	visas
124:22, 128:3,	using		54:12, 54:14,
	19:16, 47:4,		

Conducted on December 20, 2016			
54:15, 54:21,	44:12, 44:13,	66:19, 78:19,	whether
57:12, 65:11	46:17, 46:22,	87:6, 88:2,	21:6, 21:8,
visit	47:4, 47:11,	88:13, 90:20,	23:15, 24:6,
37:10	49:11, 50:1,	90:22, 92:20,	24:9, 24:18,
visited	51:2, 52:11,	92:21, 96:22,	25:1, 25:7,
22:11	98:16, 99:7,	97:18, 103:14,	26:11, 26:20,
votes	100:3	114:15, 124:5,	28:19, 31:10,
16:20	waples'	126:3, 128:5,	35:9, 35:15,
W	42:11, 50:8	129:8	35:16, 36:5,
wages	washington	we've	38:11, 44:3,
57:3, 66:7	3:7, 15:6,	8:19, 47:1,	44:12, 44:17,
wait	15:18	52:18, 52:19,	46:17, 46:18,
87 : 2	way	59:16, 91:5,	47:16, 50:4,
walk	11:5, 16:11,	93:16, 96:20,	60:7, 60:8,
14:6, 34:11,	18:12, 19:14,	97:10, 101:22,	62:18, 69:7,
58:4	29:20, 42:10,	112:15, 115:15,	71:14, 72:3,
walking-around	42:20, 44:21,	127:10	72:9, 75:5,
126:17	47:1, 47:17,	weapons	77:6, 77:14, 80:13, 84:7,
want	47:18, 47:22,	108:12, 108:14,	89:8, 98:15,
7:22, 8:1,	48:16, 49:6,	109:7 weeds	98:21, 99:15,
21:3, 21:5,	55:22, 57:20,	88:2	101:5, 103:19,
23:2, 26:1,	58:13, 69:6, 72:21, 73:15,	week	104:13, 104:18,
29:18, 30:19,	80:18, 82:5,	9:16	105:6, 106:1,
35:3, 40:16,	83:11, 93:17,	y:10 weeks	106:12, 108:18,
47:20, 52:13,	105:5, 107:19,	9:15, 9:16	110:6, 110:13,
55:15, 55:16,	109:1, 110:11,	well-managed	111:5, 111:11,
55:19, 55:21,	110:22, 111:9,	39:10, 39:12,	112:21
57:2, 58:18,	118:5, 124:12,	39:18, 39:20,	whole
59:1, 67:6,	127:5, 127:10,	39:22, 40:1,	6:19, 8:14,
78:20, 84:18,	127:13	40:3	12:8, 30:19,
89:21, 91:2,	ways	went	41:4, 56:7,
91:3, 94:15,	19:15, 46:12,	14:12, 15:1,	67:8, 67:11,
96:5, 96:22,	72:1, 99:19,	15:7, 82:12,	85:4, 116:2,
99:3, 101:10,	109:5	100:19	122:8
101:11, 113:14,	we'll	weren't	whopping
115:21, 116:21, 116:22, 119:7,	8:4, 9:1, 21:2,	16:16, 17:4,	15:15
121:6, 122:14,	25:22, 52:2,	127:19	wide
125:20, 128:9	66:19, 94:20,	west	102:1
wanted	117:17, 122:8,	14:12	widely
32:4, 32:15,	122:9	whatever	50:13, 112:16
76:9, 95:2,	we're	126:7	wife
100:17	6:4, 11:8,	whenever	89:17, 90:8,
waples	38:4, 51:12,	41:8	90:18, 91:20,
1:8, 25:1,	53:9, 53:13,	whereof	92:2, 92:5,
31:21, 40:7,	53:14, 55:2,	130:13	92:22, 104:2
42:21, 44:4,	55:4, 56:21,	whereupon	within
	57:1, 57:5,	6:16	84:8

Transcript of George C. Caruso, CPM, RAM, SHCM, HCCP

Conducted on December 20, 2016 70				
without	worked	75:18, 75:21,	35:6, 99:2	
14:3, 19:8,	14:15, 16:1,	76:4, 76:8,	\$	
23:13, 24:17,	16:15, 18:18,	76:9, 76:13,	\$10,000	
41:17, 53:6,	115:13	77:14	67:16	
63:13, 98:18,	working	yardi's	07.10	
99:22, 102:16,	9:17, 10:10,	76:17	·	
110:7, 114:1	25:21, 55:10,	yeah	.3450	
witness	65:12, 66:1,	9:8, 26:7,	3:15	
35:14, 130:13	71:22, 86:9,	31:19, 34:22,	. 4200	
witness:	109:3, 119:11,	36:2, 37:4,	2:7	
20:8, 21:11,	120:9	51:18, 64:15,	. 4209	
32:18, 53:2,	works	66:9, 84:16,	4:8	
71:2, 71:4,	56:13, 62:9,	87:8, 87:11,	.8159	
83:18, 88:21,	79:12, 80:11	101:3, 116:13,	3:8	
94:6, 95:19,	world	119:18, 128:1	1	
98:7, 112:5,	15:13, 32:15	year	100	
117:16, 129:14	worth	7:6, 7:11,	24:20, 45:17	
wondered	74:14	37:2, 67:8,	11	
18:1	wouldn't	67:16, 125:12,	3:6	
wonk	23:14, 42:8,	127:16	114	
65:10	79:18, 89:20,	year's	5:4	
words	93:6, 93:13,	120:3	12	
31:7, 57:19,	98:19, 123:14,	year-old		
73:12	123:18	87:16	1:18, 128:13	
work	write	years	121	
	58:20, 81:5,	7:7, 7:12, 9:5,	5:3	
9:1, 9:15, 9:16, 11:9,	•	9:9, 10:9,	130	
	82:18, 83:1,	11:18, 15:6,	1:21	
14:12, 15:7,	83:3, 84:1,		131024	
15:8, 15:17,	84:20, 85:6,	15:8, 20:12, 21:7, 21:22,	1:20	
15:19, 16:7,	85:21, 88:14,	41:5, 57:16,	14	
17:22, 18:6,	96:13	59:6, 59:17,	9:17, 10:9	
23:21, 42:11,	writes		15	
54:14, 55:21,	91:17	62:10, 66:22, 67:7, 68:1,	11:17, 14:22,	
57:13, 59:8,	writing		67:8, 76:3	
61:4, 61:10,	20:12, 20:20,	69:11, 70:5,	15,000	
62:8, 62:14,	20:21, 45:14	74:14, 75:17,	125:12	
62:21, 63:8,	written	76:22, 78:2,	16	
63:14, 64:2,	17:5, 20:22,	78:15, 80:2,	1:12, 1:17	
65:1, 65:19,	57:2, 86:12,	97:13, 109:22,	165	
69:4, 76:1,	87 : 17	115:13, 119:22,	13:3	
86:11, 97:2,	wrong	120:2, 123:7,	175	
99:22, 106:6,	96:6, 126:21	124:5, 124:8,	13:3	
106:7, 116:4,	Х	128:12	18	
118:6, 118:10,	x	yellow	81:12, 85:7,	
118:16, 118:22,	1:4, 1:11	80:7	123:5, 128:11	
119:7, 120:11,	<u>Y</u>	yourself	19	
125:8, 126:1,		<u> </u>	87:16, 93:15	
128:6	yardi	yup	3,.10, 33.13	
	75:14, 75:16,	23:1, 34:9,		
			•	

Conducted on December 20, 2016			71
1972	30,000	65	
9:8	13:3	9:18	
1990	300	6th	
16:15, 22:6,	14:17	3 : 5	
22:7, 22:18,	31	7	
23:12, 26:4,	130:17	703.641	
96:21	35	2:7, 4:8	
1996	129:17	703.778	
97:3, 98:16	37	3:15	
1:cv-tse-tcb	1:18	7057881	
1:12	3:	130:22	
2	129:17	777	
20	4	3:5	
1:17, 67:8,	40	7900	
123:5	9:5, 15:8,	2:4, 4:5	
20,000	19:11, 23:10	8	
15:1	40,000	·	
20001	125:12	8,000	
3:7	4350.3	15:2	
2002	98:4, 98:12	80	
13:9, 13:11,	44	15:11	
15:8, 37:3	9:9	800	
2014	45	85:5	
12:14	80:1	87	
2016	4th	130:18	
1:17	130:14	9	
2017	5	 90	
130:15		<u> </u>	
2018	5,000	22:16, 65:13,	
130:17	9:11	123:4	
202.538	50	94	
3:8	70:4	54:22, 93:15	
22041	500		
3:14	2:5, 4:6		
22102	520		
2:6, 4:7	3:13		
23	55,000		
15 : 16	14:16		
24	563		
20:6	1:12		
25	6	<u> </u>	
115:13	60		
26	18:4, 19:10,		
95:18	23:9		
3	 6066		
	3 : 12		
30			
109:22			